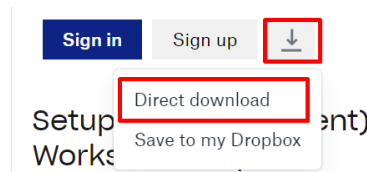


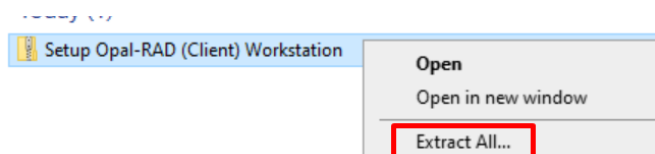
Setup Opal-RAD Workstation for viewing - (Client Viewer)

1. Download the Opal Client install files using the below link:
<https://www.dropbox.com/s/ma5aei4bjh4qcie/Setup%20Opal-RAD%20%28Client%29%20Workstation.zip?dl=0>

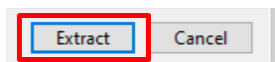
In the top right corner click the download button and Direct Download:



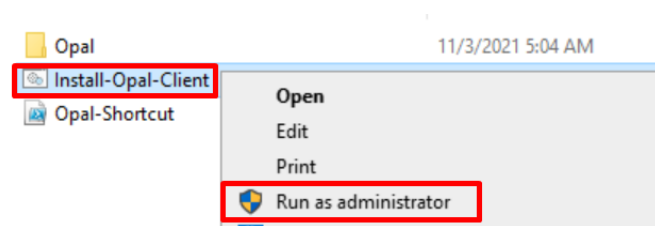
2. Navigate to your downloads folder, right click on the file, and click “Extract All”.



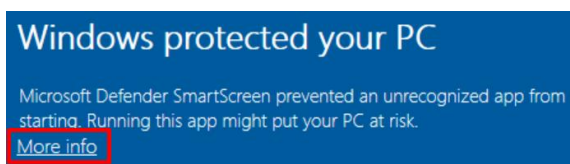
3. Click “Extract” and wait for the process to complete.



4. A new folder will open with 3 items in it, right click on the file titled “Install-Opal-Client” and click “Run as administrator”.



5. A popup may appear saying “Windows Protected your PC” if so, click on “More info” and then click “Run anyway”.



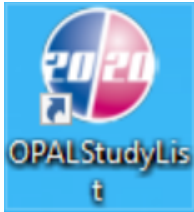
>



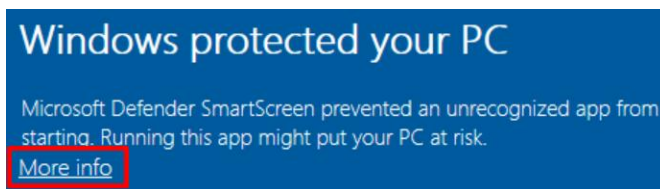
6. A popup may appear saying “Do you want to allow this app to make changes to your device?” click on “Yes”.



7. A command prompt window will now appear and go through the process of installing the Opal Client viewer. This process can take up to 10 minutes.
8. Once completed you will have a “OPALStudyList” shortcut on your desktop. Double click on this new shortcut to open the Opal Client login window.



9. You may receive the same “Windows protected your PC” message as before. Again, click on “More info” and then “Run anyway”. *(This will only appear the first time you open the Client)*



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10. Attempt to sign in using the same credentials you use to sign into your x-ray computer, if it works, the installation is now complete. If you receive a “DB Failure” error message, see below:

Fixing a potential “DB Failure” error message that may appear when you attempt to login:
(The below steps are only necessary if you get a DB Failure)

A DB Failure error means the client viewer is unable to communicate to the Opal Server computer over the network using the default hostname of “OPAL_QC”. This is caused by the Opal Server either having a different hostname, or the network requiring the use of the Opal Servers IP Address.

You only want to use the Opal Servers IP address for this if the IP address is “Static”. Contact your IT personnel to determine if the IP on your server is static or not. If it is static, follow the below instructions for obtaining your IP address (do this on the Opal Server computer, not the client viewer):

https://support.microsoft.com/en-us/windows/find-your-ip-address-in-windows-f21a9bbc-c582-55cd-35e0-73431160a1b9#Category=Windows_10

If your IP Address is not static, you will need to find the “Hostname” of your Opal Server and use that instead of the IP. Follow the below instructions from Microsoft to find your Opal Server hostname:

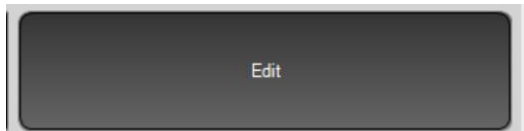
<https://support.microsoft.com/en-us/office/do-you-need-help-locating-your-computer-name-00384381-8aa9-4398-b81b-475f09fed618>

Once you have either the static IP Address OR the Hostname of your Opal Server, follow the below steps for changing the Opal Client viewer settings:

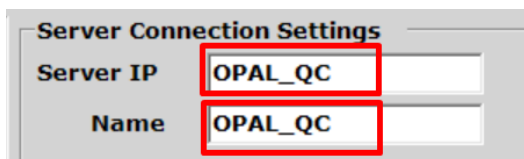
1. Double click on the OPALStudyList icon and click on the CFG button.



2. Click "OK" on the popup window then click on the large EDIT button.

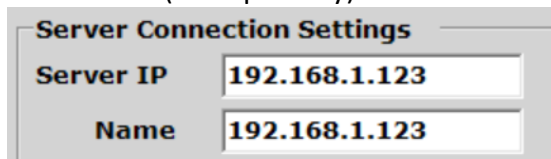


3. Take the IP address or Hostname that you obtained from your Opal Server computer and replace the two "OPAL_QC" fields with it.

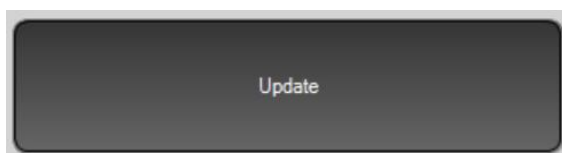


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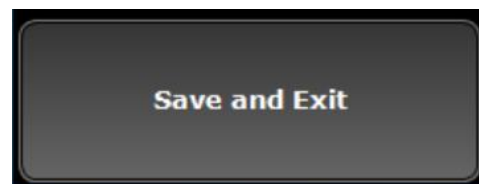
(Example only)



4. Click on the "Update" button then click "Save and Exit" on the bottom left.



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You should now be able to sign in and view images. If you still are unable to, please contact 20/20 Imaging support:

<https://www.2020imaging.net/support/>