ChronoSoft
SOLUTIONS

Every Event. Every Incident. Every Time.

Chronicler Control Room Software
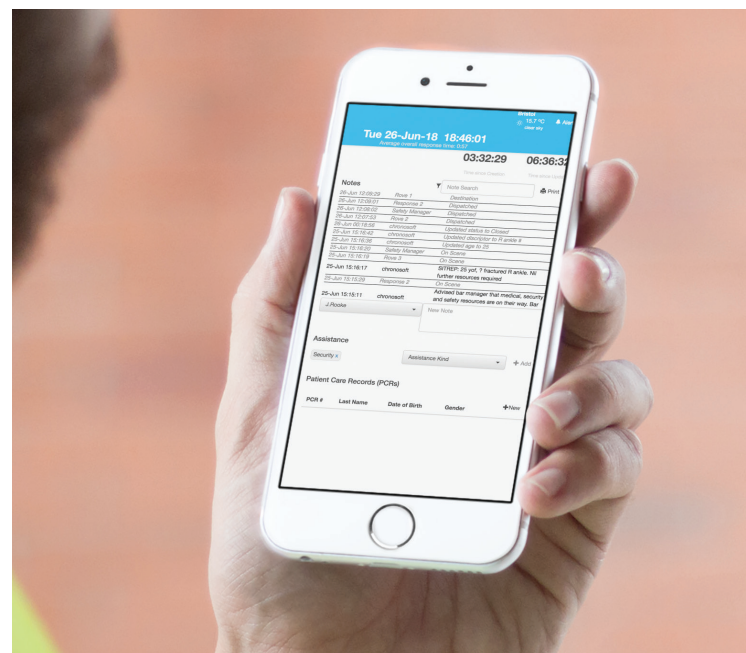**The powerful, customisable event management platform**

Chronicler Control Room Software

Take greater control of your event, mitigate risk and streamline procedures.

Revolutionising Event and Incident Management

Chronicler software gives you more control in the control room at your large-scale crowded events so they operate more safely and efficiently than ever before. The innovative platform streamlines event management procedures. It opens up communication between support staff, accurately logs and timestamps all incidents, and reports to key stakeholders. Chronicler also provides powerful data for better site planning, risk mitigation, rostering and resources management.

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Streamlined Systems and Powerful Data

Chronicler control room software provides powerful data about your event at a glance. The system captures all contextual and current information pertaining to every incident. That gives you greater control of resources while key staff have instant access to vital data they need to ensure every aspect of the event is managed smoothly. The system uses accurate mapping and GPS tracking of your in-field response teams and its powerful data engine identifies patterns and trends to help with planning, rostering and risk mitigation. It's easy to generate reports on any of the information captured at any time during or after your event. Chronicler can run without an internet connection, allowing you to capture data and collaborate over an isolated local network and cloud hosting keeps real time data at your fingertips.

Customise

- The platform is tailored to meet the specific needs of your dynamic event environment and its comprehensive features are designed to augment your existing management processes.
- Incorporate your site plans with paths, evacuation maps and patron guides into our mapping software.
- Pre-program standard job types and procedural checklists for faster job creation and logging during the event.
- Create custom SMS and email notifications for specific incidents so all stakeholders are notified instantly and automatically.
- Customise user access privileges so staff see information on a need-to-know basis.
- Plug in our medical module to provide the best possible care for patrons when medical incidents happen.

Capture

- Log jobs and incidents directly on the system.
- Capture data into customised forms, including signatures
- Receive jobs via inbound SMS from patrons onsite.
- Upload picture, video and other related attachments to an incident report.
- Communicate sensitive details and information without the use of an open channel radio.
- Use self-auditing tools to ensure no important information or procedure is missed.
- See the status of every incident at a glance.
- See all crew's resources and job assignments.
- Share pertinent information between multiple agencies at the click of a button.
- Increase contractor accountability and communications.
- Allow staff to stay focused on their own job with agency isolation.

Process

- GPS track crews via staff mobile phones or dedicated GPS trackers and view incident locations on a site map overlay.
- See all crew's resources and job assignments.
- Allocate, prioritise and manage resources at the click of a button.
- Dispatch the closest team and map response routes to get crews to incidents faster.
- Interactive SOP checklists ensure procedures are followed and checked off in the right order.
- Message all crews and/or patrons on site with broadcast SMS.
- View live statistics instantly on any device to identify trends before they become a problem.
- Lock down incidents if the situation arises where you need to ensure no one can make an update.

Report

- View live statistics instantly on any device to identify trends before they become a problem.
- Time stamp all incident reports so they cannot be tampered with after the fact, ensuring you have the best defence against litigation.
- Identify where your crews were at key points during every event.
- View custom screens and print reports for briefings, updates and trend analysis.
- Identify trends like quiet and busy times and strategically plan required resources.
- Allow approved staff to review logs without any risk of modification with read-only user roles.
- Automatically send incident reports to all relevant stakeholders.
- Simplify audit and follow up procedures with links created between incidents where patterns occur.

Flexible implementation and deployment

We will work with you to identify the features you need and we'll customise the system just for you. We constantly seek to enhance our software and regularly take event feedback as inspiration for system refinements and innovations.

Contact us for more information about Chronicler's features on info@chronosoft.com.au, +61 7 3063 4080.

Who Uses Chronicler?

Our software is flexible enough to meet the challenges of a wide range of events and dynamic environments. We customise each product to meet the needs of our clients, integrating seamlessly into their normal organisational workflow.
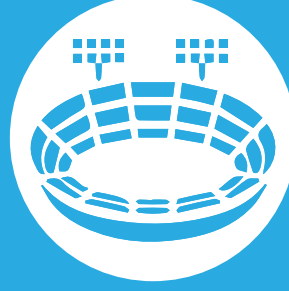
Chronicler puts more control into the control rooms of:

MUSIC FESTIVALS

CULTURAL EVENTS

SPORTING STADIUMS

SHOPPING COMPLEXES

HOSPITALS

LARGE OFFICE BUILDINGS

TRANSPORT & TUNNEL NETWORKS

Our Clients

The Falls Music & Arts Festival

SPLENDOUR IN THE GRASS

FOMO

Spark ARENA

INFRONT SECURITY SERVICES

1300MEDICS

Information Security

The privacy and security of information in Chronicler and its modules is vital. We employ current industry best practices in security to ensure your event's data is kept safe and secure. Our servers are based in multiple locations and run by leading IT infrastructure providers out of secure data centres. We aim to minimize the need for clients to export their data to other jurisdictions through in country hosting. ChronoSoft carefully limits access to production systems and will not disclose cinformation to third parties unless required to do so by law (for example, law enforcement subpoenas). We employ strong encryption on all data communications and use the latest JSON web tokens infrastructure to generate secure session tokens to identify individuals logging in to the system.
Read our full privacy policy here: **https://www.chronosoft.com.au/privacy-policy/**

6 Powerful Ways Chronicler Can Improve Your Event Incident Management

1. Centralising Command

Our virtual control room provides a single, holistic view of your events, so you can manage all assets from a single platform and prioritise jobs effectively.

2. Improving Decision Making

Our in-built mapping and precision GPS server provides the capability to track all crews, visualise incidents and dispatch the closest appropriate resource.

3. Mitigating Risk

Our solutions accurately capture every factor that influenced an incident and all actions taken to resolve it to create a time stamped record of how your team responded.

4. Optimising Incident Response

Chronicler's deep integration between control room and response teams ensures incidents are handled with optimum efficiency.

5. Strengthening Communication

Our solutions are designed to facilitate deep integration of the many agencies within your command and control structure, improving information flow when time is of the essence.

6. Optimising Resources

Our solutions provide real time analytics so that organisers can act proactively, rather than reactively during an event.

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ChronoSoft Solutions is a market leader in control centre and incident management solutions. Our products make your operation safer, more efficient and help you manage and mitigate risk while meeting your duty of care.

Get In Touch

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