

GO 2-66 Flock Safety Cameras

EFFECTIVE DATE:

09/23/22

REVIEWED/REVISED DATE:

02/26/26

APPROVED BY: B.K. ROBERTS, Sheriff



V. L. E. P. S. C. STANDARDS:

NONE

Note: This directive is for internal use only and does not increase a deputy's liability in any way. It should not be construed as the creation of a higher standard of safety or care in an evidential sense with respect to third party claims. Violations of this directive, if proven, can only form the basis of a complaint by the Brunswick County Sheriff's Office and then only in a non-judicial administrative setting.

I. POLICY

The purpose of this policy is to develop a standard operating procedure for the usage of the Flock camera system as well as handling alerts that are generated by the system.

II. PURPOSE

It is the policy of this office that alerts of the Flock camera system are monitored twenty-four hours a day. This allows law enforcement officers to be dispatched to all flock alarms as soon as possible. This policy also will build a streamline process for the receiving, processing, dispatching and response to all flock alerts.

III. DEFINITIONS

IV. PROCEDURES

A. Access

- i. Access will be granted to all law enforcement certified staff as well as all communications center staff.
- ii. Any other personnel inside or outside of the department who request access, must be approved by the sheriff or his designee.

B. Usage

- i. Usage of the Flock system, is restricted to conducting official business of BCSO related to an investigation only and usage guidelines parallel VCIN/NCIC usage guidelines.
- ii. All searches of flock cameras must have a reason entered. Reasons may be catalytic converter theft, residential b&e, commercial b&e,

missing person, narcotic investigation, general investigation or similar description. If a report number has been generated for the incident, it should be used by all divisions.

C. Alerts

- i. Alerts will be monitored by staff of the E-911 Communications Center twenty-four hours a day. This will be monitored via the web based Flock interface. All users, patrol and dispatch, shall choose the following alerts in their individual accounts: missing person, warrants, stolen vehicle, stolen plate, and NCMEC Amber Alerts.
- ii. Alerts also will be sent to those authorized users via text and/or email. While the information provided is considered confidential, the receiving and viewing of this information should be restricted to departmental devices only.

D. Flock Camera Locations:

- i. Flock Camera #1 – 477 Piney Pond Road
58 West – Mecklenburg County line
Facing West on 58
- i. Flock Camera #2 – 4136 Gasburg Road
Gasburg Rd/Oak Grove Road – Gasburg
Facing East on Gasburg Road
- ii. Flock Camera #3 – 50 Christanna Highway
Christanna Highway North - North Carolina line
- iii. Flock Camera #4 – 2259 Lawrenceville Plank Road
Lawrenceville Plank Road/School Days Drive
Facing West on Lawrenceville Plank Road
- iv. Flock Camera #5 – 22892 Governor Harrison Parkway
58 East – Greenville County line
- v. Flock Camera #6 – 24327 Christanna Highway
Christanna Highway/Boydton Plank Road –
Cochran
Facing North on Christanna Highway
- vi. Flock Camera #7 – 15210 Boydton Plank Road
Boydton Plank Road/Sturgeon Road
Facing North on Boydton Plank Road
- vii. Flock Camera #8 – 12133 Old Stage Road
Davis' Travel Center
Facing Northwest, capturing traffic exiting
SB85 at the 39 and Old Stage Road traffic

E. Communications Center Responsibility

- i. The E-911 Communications Center upon receiving a Flock alert shall review the alert immediately and generate a call for service for a law enforcement response.
- ii. Create a CFS using the location where the flock alarm was received. Flock cameras have been assigned a 911 address and can be found in CAD using B/FLOCK.
 1. The address should remain as the Flock camera address. When a deputy makes contact with a person or vehicle, they will advise the Communications Center via radio and it will be updated as a location change in CAD.
- iii. All flock alerts will use the nature code "Flock".
- iv. The notes of the call should reflect what the alert was and all pertinent information from the alert to include:
 - a. Type of alert (Amber, stolen vehicle, Missing Person, etc.)
- v. The call should be immediately dispatched to all units on shift and all information given via radio.
- vi. All alerts for stolen vehicles, missing persons and amber alerts must be confirmed in VCIN/NCIC as well.
 1. Vehicles should be ran by VIN or license plate
 2. Persons should be ran only by name and date of birth
- vii. Once you dispatch the alarm, confirm the alert via VCIN/NCIC by querying the information provided in the Flock Alert, alert the responding units of the VCIN/NCIC response and document it in the CFS.
- viii. Once the vehicle has been stopped and/or person(s) have been detained, begin the VCIN/NCIC process of sending a HIT to the entering jurisdiction. Hits should not be sent until the vehicle is stopped and proper driver and occupant identification made.
- ix. When a Flock Alert is received and the vehicle is heading out of our county, the E911 Communications Center will notify the jurisdiction in which the vehicle is headed into via phone or radio and provide the information available in the alert.

1. A CAD record using the call type FLOCK will be created and information from the alert entered and all actions taken to notify other jurisdictions will be documented.

F. Law Enforcement Responsibilities

- i. If you receive an alert but have not been notified by the E-911 Communications Center, confirm with them that they received the alert.
 - ii. All law enforcement responses will be a "Code 2" response unless a supervisor deems that a "Code 1" response is needed.
 - iii. Law enforcement officers must ensure that the alert has been queried through dispatch/VCIN/NCIC before conducting a vehicle stop. Once the query is positive, the stop may be conducted.
 1. A Flock alert alone, IS NOT, reason to stop a vehicle or detain a person. ALL alerts shall be confirmed by dispatch/VCIN/NCIC before a traffic stop is conducted.
 - iv. Once the vehicle has been stopped and/or person(s) have been detained and identified, the Communications Center will then begin the VCIN/NCIC process of sending a HIT to the entering jurisdiction.
 - v. When patrol officers of this department take a report for a stolen vehicle, missing person or person or vehicle related to an investigation as deemed appropriate by the officer, s/he shall have the telecommunicator enter the vehicle stolen into the Flock system with a 24 hour time period for alerts. This gives the Flock system time to sync with NCIC which is every 6 hours.
- VI. If an arrest is made from the alert, a report, arrest module and community policing module shall be completed. In cases where no arrest is made a field contact and the community policing module shall be completed using the reason "Flock Contact."

G. RETENTION

System data shall be purged after 21 days of the date of its capture in such a manner that such data is destroyed and not recoverable by either the vendor or the law-enforcement agency. Audit trail data shall be purged after two years of the date of its capture in such a manner that such data is destroyed and not recoverable by either the vendor or the law-enforcement agency. However, if the system data or the audit trail data is part of an ongoing investigation,

prosecution, or civil action, such data shall be retained by the law-enforcement agency until (i) the investigation concludes without any criminal charges or (ii) the final disposition of any criminal or civil matter related to the data, including any direct appeals and any writs of habeas corpus pursuant to Article 3 (§ [8.01-654](#) et seq.) of Chapter 25 of Title 8.01 or federal law, in accordance with applicable records retention law and policy.