

Robins Group LLC - Privacy Policy

Last Updated: April 4, 2025

Robins Group LLC ("we", "our", "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website or use our services.

1. Information We Collect

We may collect the following types of personal information from you:

- Full name
- Email address
- Phone number
- Mailing address
- Employment details (for eligibility)
- Insurance application data
- Communication preferences

This information is collected when you:

- Submit a form on our website
- Enroll in or inquire about an insurance policy
- Communicate with us by phone, email, or text

2. How We Use Your Information

We may use your information to:

- Provide and manage your insurance policy
- Contact you with updates, changes, or reminders about your policy
- Send you marketing communications about new features or offerings

- Respond to your inquiries and support requests
- Comply with legal and regulatory requirements

3. Text and Call Communications

By providing your phone number, you consent to receive communications from Robins Group LLC via:

- Text messages (SMS/MMS)
- Phone calls

These messages may include policy updates, appointment reminders, and promotional offers. Message and data rates may apply. You may opt out at any time by replying "STOP" to any message or contacting us directly.

4. Sharing Your Information

We do not sell your personal information. We may share your information with:

- Insurance carriers we work with
- Service providers who help us operate our business (e.g., marketing tools, hosting services)
- Legal authorities when required by law or to protect our rights

All third-party partners are obligated to maintain the confidentiality and security of your data.

5. Data Security

We use administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, or misuse. However, no system can be guaranteed 100% secure.

6. Your Rights & Choices

You may:

- Request access to your personal data
- Update or correct your information
- Withdraw consent to receive marketing communications

To exercise any of these rights, please contact us using the details below.

7. Policy Updates

We may update this Privacy Policy periodically. Changes will be posted on this page with a revised "Last Updated" date.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: Michael_Robins@RobinsGroupLLC.com

Phone: 214-907-5346