



# EVENT MONITORING

## Alarm Initialization and Authorization Form

*Please read entire document carefully, including agreement page.*

Today's Date: \_\_\_\_\_

Subscriber Name: \_\_\_\_\_

Alternative or Branch name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Business Phone No. \_\_\_\_\_ Alternative No. \_\_\_\_\_

Billing Address (if different): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

- ALARM PANEL MANUFACTURER \_\_\_\_\_ (Bosch, DMP, Other)
- CELLULAR UNIT \_\_\_\_\_ (DMP, Uplink, Telular, Bosch, etc.)
- INSTALLATION TYPE \_\_\_\_\_ (Financial, Business, Residential, etc.)
- PRIMARY COMM. TYPE \_\_\_\_\_ (Network, Phone line, Cell, etc.)
- BACKUP COMM. TYPE \_\_\_\_\_ (Network, Phone line, Cell, etc.)
- ACCESS CONTROL \_\_\_\_\_ (Yes/No)
- VIDEO SURVEILLANCE MONITORING \_\_\_\_\_ (Yes/No)

### LOCAL AGENCIES - PHONE NUMBERS (DO NOT USE 911)

POLICE DEPT. \_\_\_\_\_ CITY: \_\_\_\_\_

FIRE DEPT. \_\_\_\_\_

EMS \_\_\_\_\_

OTHER \_\_\_\_\_

POLICE ALARM PERMIT INFO (if applicable) \_\_\_\_\_



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### EVENT RESPONSE (check sequence of calls that will be placed in order or indicate other instructions)

HOLDUP:  Site, Police, Call List  Police, Site, Call List  Other: \_\_\_\_\_

DURESS:  Site, Police, Call List  Police, Site, Call List  Other: \_\_\_\_\_

BURGLARY:  Site, Police, Call List  Police, Site, Call List  Other\*\* \_\_\_\_\_

FIRE\*:  Fire Dept., Site, Call List  Fire Dept., Call List  If applicable

PANEL TEST NOT RECEIVED, CALL:  Site Only  Site, Service Provider  Service Provider Only  
*Including Low Battery / Supervisory*

PROPPED ACCESS DOOR, CALL:  Site  Site, Call List  Other: \_\_\_\_\_

VIDEO\*, CALL: (Offence Observed):  Police, Site, Call List  Call Police, Site  Other: \_\_\_\_\_

OTHER EVENT: \_\_\_\_\_ INSTRUCTIONS: \_\_\_\_\_

ADDITIONAL INFORMATION / OTHER INSTRUCTIONS: \_\_\_\_\_

\* if applicable

\*\* please indicate if two-call verification is required

### HOURS OF OPERATION

Time Zone: \_\_\_\_\_

Monday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Tuesday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Wednesday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Thursday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Friday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Saturday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Sunday Time open \_\_\_\_\_ Time Closed \_\_\_\_\_

Federal Holidays: (check one)  Yes  No

Other Holiday Dates: \_\_\_\_\_

OPENINGS and CLOSINGS (addtl charge) Available to view on Web access portal?  Yes  No

Supervised Open/Close (addtl charge) with notification from Central Station to Call List?  Yes  No

If Supervised Openings & Closings are selected, select time below in 15-minute increments:

Standard Supervised Opening: Opening may occur \_\_\_\_\_min before normal open or \_\_\_\_\_min after normal open

Standard Supervised Closing: Closing may occur \_\_\_\_\_min before normal close or \_\_\_\_\_min after normal close



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Security Contact(s) \_\_\_\_\_

Work and mobile numbers: \_\_\_\_\_

Email addresses: \_\_\_\_\_

### AUTHORIZATION TO ANSWER ALARM CALLS AND MAKE CHANGES TO SYSTEM

List names of individuals and what level an individual is authorized to perform one or more tasks – tasks include:

- LEVEL I** Authorized to discuss premise-related information with the Central Station and cancel false alarms
- LEVEL II** Intermediate authority, authorized for Level I and can make temporary changes *(such as system test)*
- LEVEL III** Highest authority, authorized for Level I and Level II and can make permanent changes *(such as personnel changes)*

**Pass Codes for Verification of Alarms:** *The individuals above may select 6-digit codes to provide when challenged by a Central Station operator to verify or cancel an alarm. If this feature is desired, please fill out the six-digit code section provided.*

*Note: if these pass codes are not given to the Central Station operator then law enforcement will be dispatched.*

Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_



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Subscriber/Customer agrees to the following: KOL Systems, Inc. hereafter called "Company" and the Subscriber listed on this form pledge to enter in to the sale of and receiving of Central Monitoring Services for Subscriber's alarm panel(s).

This entire agreement between Company and Subscriber with respect to the transactions described herein, supersede all previous and contemporaneous negotiations, commitments, contracts express, or implied, warranties, express or implied, statements and representations, whether written or oral, pertaining thereto.

Disclaimer/Limitation of Liability. Subscriber understands and agrees as follows: (I) Neither company nor its directors, officers, shareholders, affiliated person or entities, service or equipment providers, Central Station monitoring providers, independent contractors, partners or employees (collectively, the "related parties") is an insurer: (II) it is the specific intent of the parties that (A) insurance covering all loss, damage, and expense arising out of or from, in connection with, relate to, as a consequence, of or resulting from the agreements, shall be obtained and continuously maintained by the Subscriber, (B) recovery for all such loss, damage, and expense shall be limited to any such insurance coverage only, and (C) Company and the related parties are released from any and all liability for all such loss, damage, and expense; (III) Company and the related parties, except as set forth herein, man no guarantee, representation or warranty respecting the services, or any other matter whatsoever including any implied warranty of merchantability or fitness for purpose: (IV) Company and the related parties are released for all loss, damage or expense that may occur prior to, contemporaneously with, or subsequent to the execution of the agreements due to the improper operation or non-operation or non-operation of the system (including the communications equipment or services necessary to transmit to or receive any data at the monitoring facility or any remove or local facility or terminal), the performance or any failure to perform any of the services or the Revisor online services, any unauthorized entry into the premises or the failure to permit egress from the premises; and (V) should there arise any liability on the part of company or the related parties for economic losses, personal injury, including death, or property damage (real or personal) that is in connection with, arises out of or from, results from, is related to or is a consequence of the active or passive sole, joint or several negligence of any kind of degree of company or the related parties including acts, errors or omissions that occur prior to contemporaneously with or subsequent to the execution of the agreements, or breach of any of the agreements, or any claim brought in product or strict liability, subrogation, contribution or indemnification, whether in contract, tort, or equity, including any general, direct, special, incidental, exemplary, punitive, statutory, or consequential damages, irrespective of cause, such liability shall be limited to the maximum sum of \$1,000.00 collectively for company and the related parties and this liability shall be exclusive.

Default of subscriber. In the event of any default by subscriber, Company shall be entitled to retain all prepayments received and Subscriber shall immediately pay to company (1) all payments then due and payable, (b) all charges for labor, material and equipment incurred by company due to such default based on a time and material basis at company's then prevailing charges, and company shall have no further obligations to perform under this agreement. In addition, if any suit or alternative dispute resolution proceeding is instituted and Company is the substantially prevailing party by judgement, award, finding or settlement, Subscriber shall pay directly or reimburse company for all of its costs and expenses including consultants' and professionals' fees and costs including reasonable attorneys' fees and costs. Company shall not be liable for any general, direct, special, exemplary, punitive, statutory, multiple, incidental, indirect or consequential damages. Subscriber acknowledges that (I) any affirmation of fact or promise made by Company shall not be deemed to create an express warranty: (II) Company does not make any representation of warranty, including any implied warranty of merchantability or fitness that the system, services or on-line services may not be compromised or circumvented or that the system, services or any on-line services will in any cases provide the services, signaling, monitoring or response intended; (III) Subscriber is not relying on company's skill or judgement in selecting or furnishing a system, any of the services or on-line services suitable for any particular purpose; and (IV) there are no express warranties that extend beyond those on the face of the agreement.

False Alarms. In the event the system is activated for any reason whatsoever, the Subscriber shall (a) pay without recourse, or (b) reimburse company for any fines, fees, costs, expenses and penalties assessed against Subscriber or Company by any court or governmental agency. In addition, if in Company's discretion, Company receives excessive false alarms, Company may, in Company's sole and absolute discretion, suspend, or terminate services or terminate any of the agreements for breach. Deliberately activating the system to send a false alarm that results in the dispatch of the police, fire or public or volunteer personnel may be a crime.

AGREED TO BY SUBSCRIBER/CUSTOMER:

KOL SYSTEMS INC- acknowledgement:

SUBSCRIBER NAME: \_\_\_\_\_

\_\_\_\_\_

SIGNATURE: \_\_\_\_\_

\_\_\_\_\_

PRINTED NAME/TITLE: \_\_\_\_\_

\_\_\_\_\_

DATE: \_\_\_\_\_



# ADDITIONAL AUTHORIZATIONS

*If required*

Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_

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Name: \_\_\_\_\_ Authority Level: \_\_\_\_\_ Mobile #: \_\_\_\_\_

Call List?  Six Digit Code Required Six Digit Code: \_\_\_\_\_