

#### **Our Mission**

A1 Service Coordination was established, first and foremost, to support the Traumatic Brain Injury, disabled, and elderly community members and their loved ones in the New York City and Lower Hudson Valley Regions. We are dedicated to uplifting them by securing the service/s, training, skills, and resources to find self-empowerment and independence. We are also committed to supporting caregivers, by securing services to ease their burdens and lighten their loads. A1 Service Coordination is committed to being experienced, knowledgeable, accessible, attentive, efficient, and empathetic. We strive to help individuals to embrace their own set of circumstances through person-centered thinking/planning and overcome challenges stemming from their disabilities by problem solving together. A1 Service Coordination is passionate about

protecting participant choice and working collaboratively with Waiver Service Providers to secure services and supports to resolve participant and informal support's fears,

concerns and/or worries.



### Who We Are

#### **About Us**

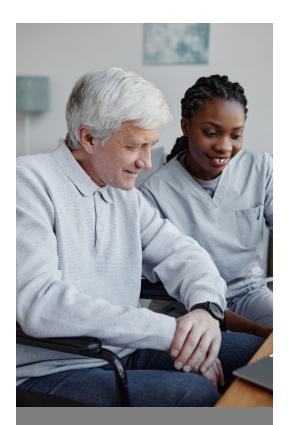
A1 Service Coordination was founded by a team of NHTD and TBI Medicaid waiver professionals who wanted to establish a Conflict free Service Coordination agency that would provide the Highest Standard of Service Coordination to the TBI and NHTD participants in New York City and Lower Hudson Valley. Our team of experienced, dedicated waiver professionals have over 15 years' experience working in the NHTD and TBI Medicaid Waiver programs. Our team is a group of exceptional people who care about the individuals and families that we serve. Our goal is to assist as many individuals and families receive the supports and services from the NHTD and TBI Waiver Programs that they so desperately need.

#### **Contact Us**

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# A1 Service Coordination

Providing the Highest Standard of Service Coordination



## **Areas of Expertise**

- Nursing Home Transition and Diversion (NHTD) Waiver Program
- Traumatic Brain Injury (TBI) Waiver Program
- Medicaid
- Medicare
- Brain Injury
- Alzheimer's Disease
- Dementia
- Cognitive Deficits
- Senior Services
- Benefits and Entitlements
- Nursing Home Transitions

#### Areas that we serve:

#### Lower Hudson Valley Region:

- Westchester County
- Rockland County
- Dutchess County
- Putnam County
- Ulster County
- Orange County
- Sullivan County

#### New York City Region:

- Manhattan
- Oueens
- Bronx
- Brooklyn
- Staten Island

A1 Service Coordinators are well versed in Waiver and non-waiver services and live in the area of the individuals they specifically serve. A1 Service Coordinators are familiar with your area; often living locally.

# Exceptional People, Exceptional Care!



#### **Our Service Coordination Services**

A1 Service Coordination team members provide support with:

- Securing Initial enrollment onto the NHTD / TBI Medicaid Waiver program
- Maintaining Annual/On-going Enrollment on the NHTD / TBI Medicaid Waiver program
- Assisting with a discharge back to a home of your choice in the community after short-term or long-term Nursing Home Placement
- Securing waiver and non-waiver supports and services that you need to prevent Nursing Home Placement (such as home care, home attendants, living skills training, behavioral support, medication management, nursing visits, rehabilitation services, and other community resources)
- Making referrals to waiver and nonwaiver providers within the community for support and services that will maintain your health, safety, and wellbeing.
- Maintaining benefits and entitlements (such as Medicaid, Medicare, Social Security, SNAP, etc.) Identifying your goals to increase your independence in your home and in the community.
- Identifying your goals to ensure that you remain living in your home and prevent Nursing Home placement