

# O'Brien's Tire New Tire Warranty Program

For detailed description of everything covered, exclusions and limitations visit [www.obrientire.com/WarrantyServices](http://www.obrientire.com/WarrantyServices)

**NOTE: All Warranties are VOIDED if Tire is Driven Flat or Plugs are installed.**

All new tires purchased from O'Brien's Tire come with the following Warranties and Services:

- Mile Warranty
- Truing of the Tire
- Road Hazard Coverage
- Tire Matching to Wheel
- Providing You with the Tires that Match Your Driving
- Manufacture and O'Brien's Tire Workmanship Warranty
- 30 Day Trial Period (Select Manufacturers and brands)
- TPMS Inspection and re-setting
- Ozone/Weathering Warranty
- Tire Ride Comfort Warranty
- 50% Discount on Patch Repairs



**O'BRIEN'S TIRE**

*the tire specialists*

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## The Customer is responsible for:

- Keep Purchase Record of Tires
- Tires need to be Rotated every 6,000 miles or every 6 Month or less
- Maintaining the vehicle to Manufacturer's specifications (i.e. the vehicle must be well maintained)
- The customer must keep and provide upon request record the above records for Warranty Claims

[See reverse side for Tire Rotation Record Keeping Sheet](#)

## What is covered:

**Driving below manufacturer Air Pressure recommendations voids all warranties. Plugs void all warranties.**

**Tire Replacement:** All tires will be prorated based on the Tire Proration Chart Customer Credit Percentage Chart (see below).

**Road Hazard:** A road hazard occurs when a tire fails due to a puncture, bruise or break incurred during the course of normal driving on a maintained road. Nails, glass, and potholes would be the most common examples. It does not cover off-road applications, exceeding vehicle manufacturer's load capacity rating, collision, fire, vandalizing, theft, snow chains, abuse, and neglect (i.e. improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.) cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's guidelines.

Plan only covers the tires registered to the customer and listed by DOT number on the original invoice.

If a tire becomes unserviceable because of Road Hazard during the usable tread life of the tire, it will be replaced with a new tire. If available, an exact make/model replacement tire will be installed. If not available, a comparable quality tire will be installed. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. If you want road hazard coverage on the replacement tire, you must purchase road hazard protection on the new tire.

