

29th November 2021

CHANGE IN MANAGEMENT STRUCTURE EFFECTIVE 4TH JANUARY 2022

At Horsfall House we (Minchinhampton Centre for the Elderly) employ over 150 people covering a range of activities all related to care in our community. This is a complex environment with changes in government and local authority policy increasingly our residential care is operating as a quasi-medical ward and with all the associated clinical requirements. As the care sector evolves so we will too, and the management changes now being announced are all part of that transition process recognising the world we live in and ensuring that we can look forward to the next ten years whilst continually developing and improving the care we provide.

We have been fortunate that Margaret Greaves has been our General Manager since April 2009 and through this period Horsfall House has massively improved its facilities and quality of care. We now have 44 residential beds providing both long term and respite care, we provide Home Care to over 70 users and support 60 people through our Day Centre. Our kitchens not only provide excellent and nutritious meals to residents we also offer a meals on wheels service delivered by our Home Care teams. Margaret has been an exceptional General Manager and our thanks go to her for all her great support.

I am pleased though to announce that Margaret will be taking on a new and significant role within Horsfall House as Clinical Director and Nicola Priest who you will have got to know over the last two years as Assistant General Manager will become Operations Director. All staff who previously reported to Margaret with the exception of Barbara Parker will from the 4th of January report directly to Nicola.

Both Nicola and Margaret will report directly to me as Chairman of the Management Board with Nicola having full responsibility for all matters, including staff and facilities. Margaret will work alongside Nicola providing advisory support to her ensuring that we are following best clinical practices with her focus on the quality and assurance of nursing care. Margaret will continue to be responsible for the introduction of, and on-boarding of new residents to the home whilst liaising with resident families throughout their time with us. Margaret remains the point of contact for our respite care.

These are challenging times, and all our thanks are due to Margaret and Nicola, who have developed an excellent partnership, for seeing us through these past two years. Margaret is not retiring and will be much involved in all matters Horsfall, but she is finishing what has been an astonishingly successful period as General Manager and I have enjoyed and will continue to enjoy working with her.

Congratulations to Nicola on her promotion.

Christopher Fisher
Chair of the Management Board
Minchinhampton Centre for the Elderly Limited.