

JANUARY 2019

Date & Location	Class & Host	Price Per Student	Registration Info
January 17, 2019 Suwanee, Georgia	Crisis Communications Hosted by: <i>The Suwanee Police Department</i>	\$199	Registration link here or call 800-348-8911
January 18, 2019 Suwanee, Georgia	What If It Were Family? "Providing Exceptional Service" Hosted by: <i>The Suwanee Police Department</i>	\$199	Registration link here or call 800-348-8911
January 22, 2019 Yuma, Arizona	Responder Risk for 9-1-1 Professionals Hosted by: <i>Yuma Area Communications</i>	FREE for Yuma Area Dispatch *Outside Agencies \$199	Registration information will be posted soon.
January 23, 2019 Yuma, Arizona	Progressive Supervision Hosted by: <i>Yuma Area Communications</i>	FREE for Yuma Area Dispatch *Outside Agencies \$199	Registration information will be posted soon.
January 24, 2019 Yuma, Arizona	Responder Risk for 9-1-1 Professionals Hosted by: <i>Yuma Area Communications</i>	FREE for Yuma Area Dispatch *Outside Agencies \$199	Registration information will be posted soon.

FEBRUARY 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
February 11, 2019 San Antonio, Texas	<p style="text-align: center;">Spirit to Serve</p> Hosted by: <i>Bexar County Metro 911 District</i>	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only
February 12, 2019 San Antonio, Texas	<p style="text-align: center;">School Violence Lessons Learned</p> Hosted by: <i>Bexar County Metro 911 District</i>	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only
February 27, 28 & March 1, 2019 Weston, Massachusetts (This workshop is on the approved course list with the State)	<p style="text-align: center;">Communications Training Officer Workshop</p> Hosted by: <i>The Weston Police Department</i>	\$399 for the 3-day workshop	Registration link here or call 800-348-8911

MARCH 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
March 6, 2019 Madison, Wisconsin	Active Shooter Situations for 9-1-1 Professionals Hosted by: <i>The University of Wisconsin Police Department</i>	\$199	Register Online or call 1-800-348-8911
March 8-9, 2019 Rocky Gap Resort, Maryland	Classes to be listed soon	FREE to Maryland PSAPS	Will be posted soon
March 11, 2019 Easton, Maryland	Crisis Communications Hosted by: <i>Talbot County</i>	FREE to Maryland PSAPS	MARYLAND PSAPS Make your reservations with PSTC, we will send you a confirmation letter. Register Online OUT OF STATE AGENCIES: You are welcome to attend. The cost is \$199
March 18-19-20, 2019 Ottawa, Kansas	Communications Training Officer Workshop Hosted by: <i>The Franklin County 911 Center</i>	\$399 for the 3-day workshop	Register Online or call 1-800-348-8911

APRIL 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
April 8, 2019 Union Gap, Washington	Complacency, Cannibalism & Critical Thinking Hosted by: <i>The Washington State Patrol</i>	SOLD OUT	This class is FULL. To host this class in your area, please call us at 800-348-8911
April 10, 2019 Winchester, Virginia	What if it were Family? Providing Exceptional Service Hosted by: <i>Frederick County Communications</i>	\$199	Register Online or call 1-800-348-8911
April 11, 2019 Des Moines, Iowa	In-Progress Hosted by: <i>Des Moines Police</i>	\$199	Register Online or call 1-800-348-8911
April 11, 2019 Winchester, Virginia	Building Your Liability Shield Hosted by: <i>Frederick County Communicaitons</i>	\$199	Register Online or call 1-800-348-8911
April 12, 2019 Des Moines, Iowa	In-Progress Hosted by: <i>Des Moines Police</i>	\$199	Register Online or call 1-800-348-8911
April 12, 2019 Winchester, Virginia	Complacency, Cannibalism, and Critical Thinking Hosted by Frederick County Communications	\$199	Register Online or call 1-800-348-8911
April 22-26, 2019 National Harbor, Maryland	NAVIGATOR 2019 Conference PSTC will do pre-conference classes, conference sessions and be a vendor.	Check the link to the right	www.emergencydispatch.org
April 29, 2019 San Antonio, Texas	Being the Best Hosted by: <i>Bexar Metro 911</i>	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only

April 30 & May 1-2, 2019 San Antonio, Texas	Communications Training Officer Workshop Hosted by: <i>Bexar Metro 911</i>	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only
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MAY 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
May 13, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside Agencies \$199	Register Online or call 1-800-348-8911
May 14, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside Agencies \$199	Register Online or call 1-800-348-8911
May 15, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside Agencies \$199	Register Online or call 1-800-348-8911
May 16, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside Agencies \$199	Register Online or call 1-800-348-8911
May 17, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside Agencies \$199	Register Online or call 1-800-348-8911
May 20, 2019 Vail, Colorado	Complacency, Cannibalism & Critical Thinking Hosted by: <i>Vail Communications</i>	\$199	Register Online or call 1-800-348-8911
May 21, 2019 Vail, Colorado	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by: <i>Vail Communications</i>	\$199	Register Online or call 1-800-348-8911

JUNE 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
June 3, 2019 San Antonio, Texas	Building Your 9-1-1 Liability Shield Hosted by: <i>Bexar Metro 9-1-1 District</i>	FREE to Bexar Area PSAPS	For Bexar Metro Agencies Only
June 4, 2019 San Antonio, Texas	Fire Communications Hosted by: <i>Bexar Metro 9-1-1 District</i>	FREE to Bexar Area PSAPS	For Bexar Metro Agencies Only
June 5, 2019 San Antonio, Texas	Hazardous Material Awareness for 9-1-1 Professionals Hosted by: <i>Bexar Metro 9-1-1 District</i>	FREE to Bexar Area PSAPS	For Bexar Metro Agencies Only
JUNE 16-19, 2019	NENA CONFERENCE 50 YEARS OF 9-1-1	ORLANDO, FLORIDA	WWW.NENA.ORG

JULY 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
	<i>FUN STUFF COMING SOON</i>		