

# 2018-2019

## PSTC CLASS SCHEDULE

**We are booking dates for all of 2019 now!**

E-mail [Kevin@pstc911.com](mailto:Kevin@pstc911.com) now to get the ball rolling.

Or call PSTC at 800-348-8911

[www.pstc911.com](http://www.pstc911.com)

### DECEMBER 2018

Date & Location	Class & Host	Price Per Student	Registration Info
December 3, 2018 Davis, California	<a href="#"><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></a> Hosted by the Davis Police Department	\$129 Thanks to POST	<a href="#"><u>Register Online</u></a> or call 1-800-348-8911 <b>POST Control #</b> <b>1042-12433-18-002</b> <b>CLASS IS FULL</b>
December 5-7, 2018 Brainerd, Minnesota	<a href="#"><u>Communications Training Officer 3 Day Workshop</u></a> Hosted by Crowe Wing Communications	\$399  3-day workshop	<a href="#"><u>Register Online</u></a> or call 800-348-8911
December 5, 2018 Oakland, California	<a href="#"><u>Mental Preparedness: You Just Never Know</u></a> Hosted by East Bay Regional Parks Police	\$129 Thanks to POST	<a href="#"><u>Register Online</u></a> or call 1-800-348-8911 <b>POST Control #</b> <b>1042-30894-18-002</b>
December 12, 2018 South San Francisco, California	<a href="#"><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></a> Hosted by the South San Francisco Police Department	\$129 Thanks to POST	<a href="#"><u>Register Online</u></a> or call 1-800-348-8911 <b>POST Control #</b> <b>1042-12433-18-003</b>

(Update Date: X/X/X)

<b>December 13, 2018</b> Columbia, Missouri	<a href="#"><u>Surviving Dispatch Stress</u></a> Hosted by Boone County Joint Communications	<b>\$189</b>	<a href="#"><u>Register Online</u></a> or call <b>1-800-348-8911</b> <b>FILLING QUICKLY</b>
<b>December 14, 2018</b> Columbia, Missouri	<a href="#"><u>Surviving Dispatch Stress</u></a> Hosted by Boone County Joint Communications	<b>\$189</b>	<a href="#"><u>Register Online</u></a> or call <b>1-800-348-8911</b> <b>FILLING QUICKLY</b>
<b>December 17, 2018</b> Columbia, Missouri	<a href="#"><u>Surviving Dispatch Stress</u></a> Hosted by Boone County Joint Communications	<b>\$189</b>	<a href="#"><u>Register Online</u></a> or call <b>1-800-348-8911</b>

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## JANUARY 2019

<b>Date &amp; Location</b>	<b>Class &amp; Host</b>	<b>Price Per Student</b>	<b>Registration Info</b>
<b>January 17, 2019</b> Suwanee, Georgia	<a href="#"><u>Crisis Communications And Suicide Intervention</u></a> Hosted by the Suwanee Police Department	<b>\$199</b>	<a href="#"><u>Register Online</u></a> or call <b>1-800-348-8911</b>
<b>January 18, 2019</b> Suwanee, Georgia	<a href="#"><u>What If It Were Family "Providing Exceptional Service"</u></a> Hosted by the Suwanee Police Department	<b>\$199</b>	<a href="#"><u>Register Online</u></a> or call <b>1-800-348-8911</b>
<b>January 22, 2019</b> Yuma, Arizona	<a href="#"><u>Responder Risk for 9-1-1 Professionals</u></a> Hosted by Yuma Area Communications	FREE for Yuma area Dispatch. Outside agencies \$199	Reservations information will be posted soon
<b>January 23, 2019</b>	<a href="#"><u>Progressive Supervision</u></a>	FREE for Yuma area	Reservations information will be posted soon

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Yuma, Arizona	Hosted by Yuma Area Communications	Dispatch.  Outside agencies \$199	
<b>January 24, 2019</b>  Yuma, Arizona	<a href="#">Responder Risk for 9-1-1 Professionals</a>  Hosted by Yuma Area Communications	FREE for Yuma area Dispatch.  Outside agencies \$199	Reservations information will be posted soon

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## FEBRUARY 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
<b>February 11, 2019</b>  San Antonio, Texas	<a href="#">Spirit to Serve</a>  Hosted by Bexar County Metro 911 District	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only
<b>February 12, 2019</b>  San Antonio, Texas	<a href="#">School Violence Lessons Learned</a>  Hosted by Bexar County Metro 911 District	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only
<b>February 25, 2019</b>  <b>Reading, Massachusetes</b>	Class topic will be announced soon	\$199	<a href="#">Register Online</a>  or call 1-800-348-8911
February 26, 2019  <b>Reading, Massachusetes</b>	Class topic will be announced soon	\$199	<a href="#">Register Online</a>  or call 1-800-348-8911
February 27, 28 &	<a href="#">Communications Training</a>		<a href="#">Register Online</a>

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March 1, 2019 Weston, Massachusetts  (This workshop is on the approved course list with the State)	<u><a href="#">Officer 3 Day Workshop</a></u>  Hosted by the Weston Police Department	\$399 for the 3-day workshop	or call <b>1-800-348-8911</b>

## MARCH 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
March 6, 2019 Madison, Wisconsin	<u><a href="#">Active Shooter Situations for 9-1-1 Professionals</a></u>  Hosted by the University of Wisconsin Police Department	<b>\$199</b>	<u><a href="#">Register Online</a></u>  or call <b>1-800-348-8911</b>
March 8-9, 2019 Rocky Gap Resort, Maryland	Classes to be listed soon	<b>FREE to Maryland PSAPS</b>	Will be posted soon
March 11, 2019 Easton, Maryland	<u><a href="#">Crisis Communications</a></u>  Hosted by Talbot County	FREE to Maryland PSAPS	<b>FREE TO MARYLAND PSAPS</b> <b>Make your reservations with PSTC, we will send you a confirmation letter.</b>  <b>Out of state agencies, you are welcome to attend. The cost is \$199</b>
March 18-19-20, 2019	<u><a href="#">Communications Training Officer 3 Day Workshop</a></u>	\$399 for the 3-day	<u><a href="#">Register Online</a></u>  or call <b>1-800-348-8911</b>

Ottawa, Kansas	Hosted by the Franklin County 911 Center	workshop	

## APRIL 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
April 8, 2019 Union Gap, Washington	<a href="#"><u>Complacency, Cannibalism &amp; Critical Thinking</u></a>  Hosted by the Washington State Patrol	<b>SOLD OUT</b>	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail <a href="mailto:ask@pstc911.com"><u>ask@pstc911.com</u></a>
April 10, 2019 Winchester, Virginia	<a href="#"><u>What if it Were Family? Providing Exceptional Service</u></a>  Hosted by Frederick County Communications	\$199	<a href="#"><u>Register Online</u></a>  or call <b>1-800-348-8911</b>
April 11, 2019 Winchester, Virginia	<a href="#"><u>Building Your Liability Shield</u></a>  Hosted by Frederick County Communications	\$199	<a href="#"><u>Register Online</u></a>  or call <b>1-800-348-8911</b>
April 12, 2019 Winchester, Virginia	<a href="#"><u>Complacency, Cannibalism &amp; Critical Thinking</u></a>  Hosted by Frederick County Communications	\$199	<a href="#"><u>Register Online</u></a>  or call <b>1-800-348-8911</b>
April 11, 2019  Des Moines, Iowa	<a href="#"><u>In-Progress</u></a>  Hosted by Des Moines Police	\$199	<a href="#"><u>Register Online</u></a>  or call <b>1-800-348-8911</b>
April 12, 2019  Des Moines, Iowa	<a href="#"><u>In-Progress</u></a>  Hosted by Des Moines Police	\$199	<a href="#"><u>Register Online</u></a>  or call <b>1-800-348-8911</b>
April 22-26  National Harbor, Maryland	NAVIGATOR 2019 Conference  PSTC will do pre-conference classes, conference sessions and be a vendor.	Check the link to the right	<a href="http://www.emergencydispatch.org"><u>www.emergencydispatch.org</u></a>

(Update Date: X/X/X)

April 29, 2019 San Antonio, Texas	<a href="#">Being the Best</a> Hosted by Bexar Metro 911	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only
April 30 & May 1-2, 2019 San Antonio, Texas	<a href="#">Communications Training Officer 3 Day Workshop</a> Hosted by Bexar Metro 911	FREE to Bexar Metro area PSAPS	For Bexar Metro Agencies only

## MAY 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
May 13, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  <b>Outside agencies \$199</b>	<a href="#">Register Online</a> or call <b>1-800-348-8911</b>
May 14, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  <b>Outside agencies \$199</b>	<a href="#">Register Online</a> or call <b>800-348-8911</b>
May 15, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  <b>Outside agencies \$199</b>	<a href="#">Register Online</a> or call <b>800-348-8911</b>
May 16, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  <b>Outside agencies \$199</b>	<a href="#">Register Online</a> or call <b>800-348-8911</b>

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May 17, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  <b>Outside agencies \$199</b>	<a href="#">Register Online</a> or call <b>800-348-8911</b>
May 20, 2019 Vail, Colorado	<a href="#">Complacency, Cannibalism &amp; Critical Thinking</a>  Hosted by Vail Communications	<b>\$199</b>	<a href="#">Register Online</a> or call <b>800-348-8911</b>
May 21, 2019 Vail, Colorado	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a>  Hosted by Vail Communications	<b>\$199</b>	<a href="#">Register Online</a> or call <b>800-348-8911</b>

## JUNE 2019

Date & Location	Class & Host	Price Per Seat	Registration Info
June 3, 2019 San Antonio, Texas	<a href="#">Building Your 9-1-1 Liability Shield</a>  Hosted by Bexar Metro 9-1-1 District	<b>FREE to Bexar area PSAPS</b>	For Bexar Metro Agencies only
June 4, 2019 San Antonio, Texas	<a href="#">Fire Communications</a>  Hosted by Bexar Metro 9-1-1 District	<b>FREE to Bexar area PSAPS</b>	For Bexar Metro Agencies only







## SEPTEMBER 2019

Date & Location	Class & Host	Price Per Seat	Registration Info

**UPDATED FRIDAY November 30, 2018 1700PST**