

2019 PSTC CLASS SCHEDULE

We are booking dates for all of 2019 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

Or call PSTC at 800-348-8911

www.pstc911.com

Easy Online Reservation Link

To make a reservation for any PSTC class, [CLICK HERE](#)

JANUARY 2019

Date & Location	Class & Host	Registration Info
January 17, 2019 Suwanee, Georgia	Crisis Communications And Suicide Intervention Hosted by the Suwanee Police Department	\$199 Register Online or call 1-800-348-8911
January 18, 2019 Suwanee, Georgia	What If It Were Family "Providing Exceptional Service" Hosted by the Suwanee Police Department	\$199 Register Online or call 1-800-348-8911
January 22, 2019 Yuma, Arizona	Responder Risk for 9-1-1 Professionals Hosted by Yuma Area Communications	\$199 Register Online or call 1-800-348-8911
January 23, 2019 Yuma, Arizona	Responder Risk for 9-1-1 Professionals Hosted by Yuma Area Communications	\$199 Register Online or call 1-800-348-8911
January 24, 2019 Yuma, Arizona	Progressive Supervision Hosted by Yuma Area Communications	\$199 Register Online or call 1-800-348-8911

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FEBRUARY 2019

(Update Date: X/X/X)

Date & Location	Class & Host	Registration Info
February 11, 2019 San Antonio, Texas	Spirit to Serve Hosted by Bexar County Metro 911 District	For Bexar Metro Agencies only
February 12, 2019 San Antonio, Texas	School Violence Lessons Learned Hosted by Bexar County Metro 911 District	For Bexar Metro Agencies only
February 25, 2019 Reading, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	Trains, Planes & Automobiles (Transportation Emergencies) Hosted by the Reading Communications Center	\$199 Register Online or call 1-800-348-8911
February 26, 2019 Reading, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	School Violence – Lessons Learned Hosted by the Reading Communications Center	\$199 Register Online or call 1-800-348-8911
February 27, 28 & March 1, 2019 Weston, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	Communications Training Officer 3 Day Workshop Hosted by the Weston Police Department	\$399 for the 3-day workshop Register Online or call 1-800-348-8911
February 27-28, 2019 Walnut Creek, California	Communications Training Officer Workshop (2-day UPDATE) Hosted by the Walnut Creek Police Department	\$240 for the 2-day workshop Register Online or call 1-800-348-8911 POST number will be listed soon.

MARCH 2019

(Update Date: X/X/X)

Date & Location	Class & Host	Registration Info
March 6, 2019 Madison, Wisconsin	Active Shooter Situations for 9-1-1 Professionals Hosted by the University of Wisconsin Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
March 8, 2019 Rocky Gap Resort, Maryland	Suicide Prevention – YOU are the Lifeline Full day class on the call taker and dispatch role in Suicide Intervention	FREE to Maryland PSAPS For all reservations: E-mail Dwayne
March 9, 2019 Rocky Gap Resort, Maryland	Active Shooter UPDATE (Case studies and lessons learned from very recent events) 4 hour am session #911STRONG It's time to be AWESOME (Positive calls and what made them great)	For reservations: E-mail Dwayne
March 11, 2019 Easton, Maryland	Crisis Communications Hosted by ESCA at Talbot County DES, in Easton, MD	FREE TO MARYLAND PSAPS Make your reservations with PSTC, scroll to the top of this schedule to Register Online or call 1-800-348-8911 we will send you a confirmation letter. Out of state agencies, you are welcome to attend. The cost is \$199
March 13-14-15 Ellensburg, Washington	3-Day Policy & Procedure Workshop Hosted by KITTCOM	\$399 for the 3-day workshop Register Online or call 1-800-348-8911
March 18-19-20, 2019 Ottawa, Kansas	Communications Training Officer 3 Day Workshop Hosted by the Franklin County 911 Center	\$399 for the 3-day workshop Register Online or call 1-800-348-8911
March 25,26,27, 2019	Communications Training Officer 3 Day Workshop	\$330 for the 3-day workshop thanks to POST

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Napa, California	Hosted by the Napa Police Department	Register Online or call 1-800-348-8911 POST # will be posted soon.
March 28, 2019 Bridgeport, Connecticut	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Bridgeport Emergency Communications	\$199 Register Online or call 1-800-348-8911
March 29, 2019 Bridgeport, Connecticut	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Bridgeport Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

APRIL 2019

Date & Location	Class & Host	Registration Info
April 4, 2019 Concord, California	Fire Communications Hosted by the Contra Costa County Fire Protection District	\$149 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 4, 2019 Concord, California	Fire Communications Hosted by the Contra Costa County Fire Protection District	\$149 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 8, 2019 Union Gap, Washington	Complacency, Cannibalism & Critical Thinking Hosted by the Washington State Patrol	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail ask@pstc911.com
April 10, 2019 Winchester, Virginia	What if it Were Family? Providing Exceptional Service Hosted by Frederick County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 11, 2019 Winchester, Virginia	Building Your Liability Shield Hosted by Frederick County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 12, 2019 Winchester, Virginia	Complacency, Cannibalism & Critical Thinking Hosted by Frederick County Communications	\$199 Register Online or call 1-800-348-8911

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April 11, 2019 Des Moines, Iowa	In-Progress Hosted by Des Moines Police	\$199 Register Online or call 1-800-348-8911
April 12, 2019 Des Moines, Iowa	In-Progress Hosted by Des Moines Police	\$199 Register Online or call 1-800-348-8911
April 16, 2019 Yuma, Arizona	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Yuma Regional Communications	Reservation info will be listed soon.
April 17, 2019 Yuma, Arizona	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Yuma Regional Communications	Reservation info will be listed soon.
April 22-26 National Harbor, Maryland	NAVIGATOR 2019 Conference PSTC will do pre-conference classes, conference sessions and be a vendor.	www.emergencydispatch.org
April 29, 2019 San Antonio, Texas	Being the Best Hosted by Bexar Metro 911	For Bexar Metro Agencies only
April 30 & May 1-2, 2019 San Antonio, Texas	Communications Training Officer 3 Day Workshop Hosted by Bexar Metro 911	For Bexar Metro Agencies only

MAY 2019

Date & Location	Class & Host	Registration Info
May 13, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 14, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside agencies, \$199

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		Register Online or call 1-800-348-8911
May 15, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 16, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside agencies, \$199 \$199 Register Online or call 1-800-348-8911
May 17, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 20, 2019 Vail, Colorado	Complacency, Cannibalism & Critical Thinking Hosted by Vail Communications	\$199 Register Online or call 800-348-8911
May 21, 2019 Vail, Colorado	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Vail Communications	\$199 Register Online or call 800-348-8911

JUNE 2019

Date & Location	Class & Host	Registration Info
June 3, 2019 San Antonio, Texas	Building Your 9-1-1 Liability Shield Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only

JULY 2019

Date & Location	Class & Host	Registration Info
July 22-23, 2019 Easton, Maryland	2-day Mission Critical Communications Workshop Hosted by ESCA at Talbot County DES, in Easton, MD	FREE TO MARYLAND PSAPS Make your reservations with PSTC, REGISTER AT THE TOP OF THIS PAGE we will send you a confirmation letter. Out of state agencies, you are welcome to attend. The cost of the 2-day workshop is \$299

AUGUST 2019

Date & Location	Class & Host	Registration Info
August 6, 2019 Oak Creek, Wisconsin	Surviving Dispatch Stress Hosted by the Oak Creek Police Dept.	REGISTER AT THE TOP OF THIS PAGE
August 6, 2019 Oak Creek, Wisconsin	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by the Oak Creek Police Dept.	REGISTER AT THE TOP OF THIS PAGE

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SEPTEMBER 2019

Date & Location	Class & Host	Registration Info

UPDATED Wednesday January 10, 2019 1130 PST