

# 2019 PSTC CLASS SCHEDULE

**We are booking dates for all of 2019 now!**

E-mail [Kevin@pstc911.com](mailto:Kevin@pstc911.com) now to get the ball rolling.

Or call PSTC at 800-348-8911

[www.pstc911.com](http://www.pstc911.com)

**Easy Online Reservation Link**

**To make a reservation for any PSTC class, [CLICK HERE](#)**

## FEBRUARY 2019

Date & Location	Class & Host	Registration Info
<b>February 11, 2019</b> San Antonio, Texas	<a href="#">Spirit to Serve</a> Hosted by Bexar County Metro 911 District	For Bexar Metro Agencies only
<b>February 12, 2019</b> San Antonio, Texas	<a href="#">School Violence Lessons Learned</a> Hosted by Bexar County Metro 911 District	For Bexar Metro Agencies only
<b>February 25, 2019</b> Reading, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	<a href="#">Trains, Planes &amp; Automobiles (Transportation Emergencies)</a> Hosted by the Reading Communications Center	\$199 <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
February 26, 2019 Reading, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	<a href="#">School Violence – Lessons Learned</a> Hosted by the Reading Communications Center	\$199 <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
February 27, 28 & March 1, 2019 Weston, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	<a href="#">Communications Training Officer 3 Day Workshop</a> Hosted by the Weston Police Department	\$399 for the 3-day workshop <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
February 27-28, 2019	<a href="#">Communications Training Officer Workshop (2-day UPDATE)</a>	\$240 for the 2-day workshop POST CONTROL #

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Walnut Creek, California	Hosted by the Walnut Creek Police Department	<b>1042-30961-18-001</b> <a href="#">Register Online</a> or call <b>1-800-348-8911</b> <b>FILLING QUICKLY</b>

## MARCH 2019

Date & Location	Class & Host	Registration Info
March 4-5, 2019 Janesville, Wisconsin	<a href="#">2-Day Supervisory Workshop</a> Hosted by Rock County Communications	<b>THIS WORKSHOP IS FULL</b> To host this workshop in your region, please contact us.
March 6, 2019 Madison, Wisconsin	<a href="#">Active Shooter Situations for 9-1-1 Professionals</a> Hosted by the University of Wisconsin Police Department	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>
March 7, 2019 Clarksville, Tennessee	<a href="#">It's Your Ship</a> Hosted by Montgomery County 9-1-1	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b> <b>FILLING QUICKLY</b>
March 8, 2019 Clarksville, Tennessee	Special In-Service Day of Training Topics include <a href="#">Crisis &amp; Suicide Calls</a> and <a href="#">School Violence Events</a> Hosted by Montgomery County 9-1-1	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b> <b>FILLING QUICKLY</b>
March 8, 2019 Rocky Gap Resort, Maryland	Suicide Prevention – YOU are the Lifeline Full day class on the call taker and dispatch role in Suicide Intervention	FREE to Maryland PSAPS For all reservations: <a href="#">E-mail Dwayne</a>
March 9, 2019	Active Shooter UPDATE	For reservations:

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Rocky Gap Resort, Maryland	(Case studies and lessons learned from very recent events) 4 hour am session  #911STRONG It's time to be AWESOME (Positive calls and what made them great)	<a href="#">E-mail Dwayne</a>
March 11, 2019  Easton, Maryland	<a href="#">Crisis Communications</a>  Hosted by ESCA at Talbot County DES, in Easton, MD	<b>THIS CLASS IS FULL FREE TO MARYLAND PSAPS To be added to the WAITING LIST with PSTC, scroll to the top of this schedule to <a href="#">Register Online</a> or call 1-800-348-8911</b>  <b>we will send you a confirmation letter if anyone cancels their reservation.</b>
March 13-14-15, 2019  Ellensburg, Washington	<a href="#">3-Day Policy &amp; Procedure Workshop</a>  Hosted by KITTCOM	\$399 for the 3-day workshop  <a href="#">Register Online</a> or call 1-800-348-8911
March 18-19-20, 2019  Ottawa, Kansas	<a href="#">Communications Training Officer 3 Day Workshop</a>  Hosted by the Franklin County 911 Center	\$399 for the 3-day workshop  <a href="#">Register Online</a> or call 1-800-348-8911
March 25,26,27, 2019  Napa, California	<a href="#">Communications Training Officer 3 Day Workshop</a>  Hosted by the Napa Police Department	\$330 for the 3-day workshop thanks to POST <a href="#">Register Online</a> or call 1-800-348-8911 <b>POST Control # 1042-30960-18-002</b>
March 28, 2019  Bridgeport, Connecticut	<a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a>  Hosted by Bridgeport Emergency Communications	\$199 <a href="#">Register Online</a> or call 1-800-348-8911
March 29, 2019  Bridgeport, Connecticut	<a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a>  Hosted by Bridgeport Emergency Communications	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911

## APRIL 2019

(Update Date: X/X/X)

Date & Location	Class & Host	Registration Info
April 4, 2019 Watertown, Wisconsin	<u><a href="#">HIGH RISK</a></u> Hosted by Watertown Police Communications	\$199 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911
April 5, 2019 Watertown, Wisconsin	<u><a href="#">What if it Were Family? Providing Exceptional Service</a></u> Hosted by Watertown Police Communications	\$199 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911
April 4, 2019 Concord, California	<u><a href="#">Fire Communications</a></u> Hosted by the Contra Costa County Fire Protection District	\$149 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911
April 5, 2019 Concord, California	<u><a href="#">Fire Communications</a></u> Hosted by the Contra Costa County Fire Protection District	\$149 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911
April 5, 2019 Rutland, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	<u><a href="#">School Violence – Lessons Learned</a></u> Hosted by Rutland Regional Emergency Communications	\$199 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911
April 8, 2019 Union Gap, Washington	<u><a href="#">Complacency, Cannibalism &amp; Critical Thinking</a></u> Hosted by the Washington State Patrol	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail <a href="mailto:ask@pstc911.com">ask@pstc911.com</a>  <b>See the added date below!</b>
April 9, 2019 Goldendale, Washington	<u><a href="#">Complacency, Cannibalism &amp; Critical Thinking</a></u> Hosted by Klickitat County Emergency Management 9-1-1	\$199 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911
April 10, 2019 Winchester, Virginia	<u><a href="#">What if it Were Family? Providing Exceptional Service</a></u> Hosted by Frederick County Communications	\$199 <u><a href="#">Scroll to the top of the page to Register Online</a></u> or call 1-800-348-8911

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April 11, 2019 Winchester, Virginia	<a href="#">Building Your Liability Shield</a> Hosted by Frederick County Communications	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
April 12, 2019 Winchester, Virginia	<a href="#">Complacency, Cannibalism &amp; Critical Thinking</a> Hosted by Frederick County Communications	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
April 11, 2019 Des Moines, Iowa	<a href="#">In-Progress</a> Hosted by Des Moines Police	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
April 12, 2019 Des Moines, Iowa	<a href="#">In-Progress</a> Hosted by Des Moines Police	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
April 15,16,17, 2019 Denver, Colorado	<a href="#">3-Day Policy &amp; Procedure Workshop</a> Hosted by RTD Denver Transit Police Department	\$429 for the 3-day workshop <a href="#">Register Online</a> or call 1-800-348-8911
April 22-26 National Harbor, Maryland	NAVIGATOR 2019 Conference PSTC will do pre-conference classes, conference sessions and be a vendor.	<a href="http://www.emergencydispatch.org">www.emergencydispatch.org</a>
April 29, 2019 San Antonio, Texas	<a href="#">Being the Best</a> Hosted by Bexar Metro 911	For Bexar Metro Agencies only
April 30 & May 1-2, 2019 San Antonio, Texas	<a href="#">Communications Training Officer 3 Day Workshop</a> Hosted by Bexar Metro 911	For Bexar Metro Agencies only

## MAY 2019

Date & Location	Class & Host	Registration Info
May 6-7-8, 2019	<a href="#">Communications Training Officer 3 Day Workshop</a>	\$399 for the 3-day workshop

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Eau Claire, Wisconsin	Hosted by the Eau Claire Police Department	<a href="#">Register Online</a> or call 1-800-348-8911
May 9, 2019 Decatur, Illinois	<a href="#">Customer Service the 911 Way</a> Hosted by MTU-10	MTU 10 will handle all reservations E-mail <a href="#">LETAC</a>
May 10, 2019 Decatur, Illinois	<a href="#">In-Progress (Crimes in progress)</a> Hosted by MTU-10	MTU 10 will handle all reservations E-mail <a href="#">LETAC</a>
May 13, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  Outside agencies, \$199 <a href="#">Register Online</a> or call 1-800-348-8911
May 14, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  Outside agencies, \$199 <a href="#">Register Online</a> or call 1-800-348-8911
May 15, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  Outside agencies, \$199 <a href="#">Register Online</a> or call 1-800-348-8911
May 16, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  Outside agencies, \$199 \$199 <a href="#">Register Online</a> or call 1-800-348-8911
May 17, 2019 Fort Myers, Florida	Save the date! Class title will be listed soon	<b>FREE to Lee County area PSAPS</b>  Outside agencies, \$199 <a href="#">Register Online</a> or call 1-800-348-8911
May 20, 2019 Vail, Colorado	<a href="#">Complacency, Cannibalism &amp; Critical Thinking</a> Hosted by Vail Communications	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911

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May 21, 2019 Vail, Colorado	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a>  Hosted by Vail Communications	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>
May 23, 2019 Missoula, Montana	TBA	Registration will open soon.
May 24, 2019 Missoula, Montana	TBA	Registration will open soon.

## JUNE 2019

Date & Location	Class & Host	Registration Info
June 3, 2019 San Antonio, Texas	<a href="#">Building Your 9-1-1 Liability Shield</a>  Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 4, 2019 San Antonio, Texas	<a href="#">Fire Communications</a>  Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 5, 2019 San Antonio, Texas	Hazardous Material Awareness for 9-1-1 Professionals (description to be added soon)  Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 11, 2019 Polson, Montana	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a>  Hosted by Lake County Communications	Reservation details will be listed soon
June 12, 2019 Polson, Montana	<a href="#">Crisis &amp; Suicide Communications</a>  Hosted by Lake County Communications	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>
June 13, 2019 Polson, Montana	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a>	Reservation details will be listed soon





## JULY 2019

Date & Location	Class & Host	Registration Info
July 22-23, 2019 Easton, Maryland	2-day Mission Critical Communications Workshop Hosted by ESCA at Talbot County DES, in Easton, MD	<b>FREE TO MARYLAND PSAPS</b> Make your reservations with PSTC, <a href="#">REGISTER AT THE TOP OF THIS PAGE</a> we will send you a confirmation letter.  Out of state agencies, you are welcome to attend. The cost of the 2-day workshop is \$299

## AUGUST 2019

Date & Location	Class & Host	Registration Info
August 6, 2019 Oak Creek, Wisconsin	Surviving Dispatch Stress Hosted by the Oak Creek Police Dept.	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 7, 2019 Oak Creek, Wisconsin	<a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a> Hosted by the Oak Creek Police Dept.	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911



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## SEPTEMBER 2019

Date & Location	Class & Host	Registration Info

**UPDATED Wednesday, February 6, 2019 0945 PST**