

2019 PSTC CLASS SCHEDULE

We are booking dates for all of 2019 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

Or call PSTC at 800-348-8911

www.pstc911.com

Easy Online Reservation Link

To make a reservation for any PSTC class, [CLICK HERE](#)

MARCH 2019

Date & Location	Class & Host	Registration Info
March 4-5, 2019 Janesville, Wisconsin	2-Day Supervisory Workshop Hosted by Rock County Communications	THIS WORKSHOP IS FULL To host this workshop in your region, please contact us.
March 6, 2019 Madison, Wisconsin	Active Shooter Situations for 9-1-1 Professionals Hosted by the University of Wisconsin Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
March 7, 2019 Clarksville, Tennessee	It's Your Ship Hosted by Montgomery County 9-1-1	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911 FILLING QUICKLY
March 8, 2019 Clarksville, Tennessee	Special In-Service Day of Training Topics include Crisis & Suicide Calls and School Violence Events Hosted by Montgomery County 9-1-1	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911 FILLING QUICKLY
March 8, 2019 Rocky Gap Resort, Maryland	Suicide Prevention – YOU are the Lifeline Full day class on the call taker and dispatch role in Suicide Intervention	FREE to Maryland PSAPS For all reservations: E-mail Dwayne
March 9, 2019	Active Shooter UPDATE	For reservations:

(Update Date: X/X/X)

Rocky Gap Resort, Maryland	(Case studies and lessons learned from very recent events) 4 hour am session #911STRONG It's time to be AWESOME (Positive calls and what made them great)	E-mail Dwayne
March 11, 2019 Easton, Maryland	Crisis Communications Hosted by ESCA at Talbot County DES, in Easton, MD	To be added to the WAITING LIST with PSTC, scroll to the top of this schedule to Register Online or call 1-800-348-8911 CLASS IS FULL
March 13-14-15, 2019 Ellensburg, Washington	3-Day Policy & Procedure Workshop Hosted by KITTCOM	\$399 for the 3-day workshop Scroll to the top of the page to Register Online or call 1-800-348-8911
March 18-19-20, 2019 Ottawa, Kansas	Communications Training Officer 3 Day Workshop Hosted by the Franklin County 911 Center	\$399 for the 3-day workshop Scroll to the top of the page to Register Online or call 1-800-348-8911
March 25,26,27, 2019 Napa, California	Communications Training Officer 3 Day Workshop Hosted by the Napa Police Department	\$330 for the 3-day workshop thanks to POST Register Online or call 1-800-348-8911 POST Control # 1042-30960-18-002
March 28, 2019 Bridgeport, Connecticut	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Bridgeport Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911 FILLING QUICKLY
March 29, 2019 Bridgeport, Connecticut	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Bridgeport Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

APRIL 2019

Date & Location	Class & Host	Registration Info
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(Update Date: X/X/X)

April 1, 2019 Shakopee, Minnesota	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Scott County 9-1-1	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 2, 2019 Shakopee, Minnesota	Being the Best Hosted by Scott County 9-1-1	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 4, 2019 Watertown, Wisconsin	HIGH RISK Hosted by Watertown Police Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 5, 2019 Watertown, Wisconsin	What if it Were Family? Providing Exceptional Service Hosted by Watertown Police Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 4, 2019 Concord, California	Fire Communications Hosted by the Contra Costa County Fire Protection District	\$149 Scroll to the top of the page to Register Online or call 1-800-348-8911 FILLING QUICKLY
April 5, 2019 Concord, California	Fire Communications Hosted by the Contra Costa County Fire Protection District	\$149 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 5, 2019 Rutland, Massachusetts <i>(This workshop is on the approved course list with the State)</i>	School Violence – Lessons Learned Hosted by Rutland Regional Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
April 8, 2019 Union Gap, Washington	Complacency, Cannibalism & Critical Thinking Hosted by the Washington State Patrol	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail ask@pstc911.com See the added date below!
April 9, 2019	Complacency, Cannibalism & Critical	\$199

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Goldendale, Washington	<u>Thinking</u> Hosted by Klickitat County Emergency Management 9-1-1	<u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 10, 2019 Winchester, Virginia	<u>What if it Were Family? Providing Exceptional Service</u> Hosted by Frederick County Communications	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 11, 2019 Winchester, Virginia	<u>Building Your Liability Shield</u> Hosted by Frederick County Communications	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 12, 2019 Winchester, Virginia	<u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Frederick County Communications	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 11, 2019 Des Moines, Iowa	<u>In-Progress</u> Hosted by Des Moines Police	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 12, 2019 Des Moines, Iowa	<u>In-Progress</u> Hosted by Des Moines Police	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 15,16,17, 2019 Denver, Colorado	<u>3-Day Policy & Procedure Workshop</u> Hosted by RTD Denver Transit Police Department	\$429 for the 3-day workshop <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 22-26 National Harbor, Maryland	NAVIGATOR 2019 Conference PSTC will do pre-conference classes, conference sessions and be a vendor.	<u>www.emergencydispatch.org</u>
April 29, 2019 San Antonio, Texas	<u>Being the Best</u> Hosted by Bexar Metro 911	For Bexar Metro Agencies only
April 30 & May 1-2, 2019	<u>Communications Training Officer 3 Day Workshop</u>	For Bexar Metro Agencies only

(Update Date: X/X/X)

San Antonio, Texas	Hosted by Bexar Metro 911	

MAY 2019

Date & Location	Class & Host	Registration Info
May 6-7-8, 2019 Eau Claire, Wisconsin	<u>Communications Training Officer 3 Day Workshop</u> Hosted by the Eau Claire Police Department	\$399 for the 3-day workshop <u>Register Online</u> or call 1-800-348-8911
May 9, 2019 Decatur, Illinois	<u>Customer Service the 911 Way</u> Hosted by MTU-10	MTU 10 will handle all reservations E-mail <u>LETAC</u>
May 10, 2019 Decatur, Illinois	<u>In-Progress (Crimes in progress)</u> Hosted by MTU-10	MTU 10 will handle all reservations E-mail <u>LETAC</u>
May 13, 2019 Fort Myers, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 <u>Register Online</u> or call 1-800-348-8911
May 14, 2019 Fort Myers, Florida	<u>Active Shooter Active Assailant for 9-1-1 Professionals</u> Hosted by Lee County Communications	FREE to Lee County area PSAPS Outside agencies, \$199 <u>Register Online</u> or call 1-800-348-8911
May 15, 2019 Fort Myers, Florida	<u>School Violence – Lessons Learned</u> Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 <u>Register Online</u> or call 1-800-348-8911
May 16, 2019 Fort Myers, Florida	<u>People First Leadership</u> Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 \$199 <u>Register Online</u> or call 1-800-348-8911

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May 17, 2019 Fort Myers, Florida	School Violence – Lessons Learned Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 20, 2019 Vail, Colorado	Complacency, Cannibalism & Critical Thinking Hosted by Vail Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 21, 2019 Vail, Colorado	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Vail Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 23, 2019 Missoula, Montana	Being the Best Hosted by Missoula County 911	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 24, 2019 Missoula, Montana	What if it Were Family? Providing Exceptional Service Hosted by Missoula County 911	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

JUNE 2019

Date & Location	Class & Host	Registration Info
June 3, 2019 San Antonio, Texas	Building Your 9-1-1 Liability Shield Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 4, 2019 San Antonio, Texas	Fire Communications Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 5, 2019 San Antonio, Texas	Hazardous Material Awareness for 9-1-1 Professionals (description to be added soon) Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 11, 2019	Active Shooter	Reservation details will be listed

(Update Date: X/X/X)

Polson, Montana	Active Assailant for 9-1-1 Professionals Hosted by Lake County Communications	soon
June 12, 2019 Polson, Montana	Crisis & Suicide Communications Hosted by Lake County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 13, 2019 Polson, Montana	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Lake County Communications	Reservation details will be listed soon
June 16-19, 2019 Orlando, Florida	NENA Conference	www.nena.org

JULY 2019

Date & Location	Class & Host	Registration Info
July 9, 2019 Rice Lake, Wisconsin	Complacency, Cannibalism & Critical Thinking Hosted by Wisconsin Indianhead Technical College	E-mail Chuck for reservations
July 22-23, 2019 Easton, Maryland	2-day Mission Critical Communications Workshop Hosted by ESCA at Talbot County DES, in Easton, MD	FREE TO MARYLAND PSAPS Make your reservations with PSTC, REGISTER AT THE TOP OF THIS PAGE we will send you a confirmation letter. Out of state agencies, you are welcome to attend. The cost of the 2-day workshop is \$299
July 22, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	E-mail Carolyn to enroll
July 24, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	E-mail Carolyn to enroll

AUGUST 2019

Date & Location	Class & Host	Registration Info
August 6, 2019	Surviving Dispatch Stress	\$199

(Update Date: X/X/X)

Oak Creek, Wisconsin	Hosted by the Oak Creek Police Dept.	Scroll to the top of the page to Register Online or call 1-800-348-8911
August 7, 2019 Oak Creek, Wisconsin	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by the Oak Creek Police Dept.	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 21-22-23 Great Falls, Montana	Communications Training Officer 3 Day Workshop Hosted by the Great Falls 9-1-1 Center	\$409 for the 3-day workshop Scroll to the top of the page to Register Online or call 1-800-348-8911

(Update Date: X/X/X)

SEPTEMBER 2019

Date & Location	Class & Host	Registration Info
September 16, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	E-mail Carolyn to enroll
September 18, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	E-mail Carolyn to enroll

UPDATED Friday, March 1, 2019 1345 PST