

2019 PSTC CLASS SCHEDULE

We are booking dates for all of 2019 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

Or call PSTC at 800-348-8911

www.pstc911.com

Easy Online Reservation Link

To make a reservation for any PSTC class, [CLICK HERE](#)

APRIL 2019

Date & Location	Class & Host	Registration Info
April 8, 2019 Union Gap, Washington	Complacency, Cannibalism & Critical Thinking Hosted by the Washington State Patrol	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail ask@pstc911.com
April 9, 2019 Goldendale, Washington	Complacency, Cannibalism & Critical Thinking Hosted by Klickitat County Emergency Management 9-1-1	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911 THIS CLASS IS FULL
April 11, 2019 Des Moines, Iowa	In-Progress Hosted by Des Moines Police	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911 FILLING QUICKLY
April 12, 2019 Des Moines, Iowa	In-Progress Hosted by Des Moines Police	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
APRIL 14-20, 2019 NATIONWIDE	National Telecommunications Week We Salute America's 9-1-1 Heroes!	Go shopping at 911 CARES We have items that start at just \$1 GO SHOPPING
April 15,16,17, 2019 Denver, Colorado	3-Day Policy & Procedure Workshop Hosted by RTD Denver	\$429 for the 3-day workshop Scroll to the top of the page to Register Online

(Update Date: X/X/X)

	Transit Police Department	or call 1-800-348-8911 FILLING QUICKLY
April 16, 2019 New Haven, Connecticut	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by the New Haven Police Department	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 17, 2019 New Haven, Connecticut	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by the New Haven Police Department	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 18-19, 2019 New Haven, Connecticut	<u>Communications Training Officer UPDATE</u> 2-day Workshop Hosted by the New Haven Police Department	\$329 for the 2-day workshop <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
April 22-26 National Harbor, Maryland	NAVIGATOR 2019 Conference PSTC will do pre-conference classes, conference sessions and be a vendor.	<u>www.emergencydispatch.org</u>
April 25, 2019 Leavenworth, Washington	<u>It's Your Ship</u> Hosted by the Washington State Patrol	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail <u>ask@pstc911.com</u>
April 29, 2019 San Antonio, Texas	<u>Being the Best</u> Hosted by Bexar Metro 911	For Bexar Metro Agencies only
April 30 & May 1-2, 2019 San Antonio, Texas	<u>Communications Training Officer 3 Day Workshop</u> Hosted by Bexar Metro 911	For Bexar Metro Agencies only

MAY 2019

Date & Location	Class & Host	Registration Info
May 6-7-8, 2019 Eau Claire, Wisconsin	<u>Communications Training Officer 3 Day Workshop</u> Hosted by the Eau Claire Police Department	\$399 for the 3-day workshop <u>Register Online</u> or call 1-800-348-8911

(Update Date: X/X/X)

May 9, 2019 Decatur, Illinois	In-Progress (Crimes in progress) Hosted by MTU-10	MTU 10 will handle all reservations E-mail LETAC
May 10, 2019 Decatur, Illinois	Customer Service the 911 Way Hosted by MTU-10	MTU 10 will handle all reservations E-mail LETAC
May 14, 2019 Camdenton, Missouri	Youth, Family & Domestic Violence Hosted by Camden County	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 15, 2019 Camdenton, Missouri	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Bridgeport Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 14, 2019 Manteo, North Carolina	Progressive Supervision Hosted by Dare County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 15, 2019 Manteo, North Carolina	It's Your Ship Hosted by Dare County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 13, 2019 Fort Myers, Florida	Responder Risk and the 9-1-1 Professional Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 14, 2019 Fort Myers, Florida	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Lee County Communications	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 15, 2019 Fort Myers, Florida	School Violence – Lessons Learned Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 16, 2019 Fort Myers, Florida	People First Leadership Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 17, 2019	School Violence – Lessons Learned	FREE to Lee County area PSAPS Outside agencies, \$199

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Fort Myers, Florida	Hosted by Lee County	Register Online or call 1-800-348-8911
May 20, 2019 Vail, Colorado	Complacency, Cannibalism & Critical Thinking Hosted by Vail Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 21, 2019 Vail, Colorado	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Vail Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 23, 2019 Missoula, Montana	Being the Best Hosted by Missoula County 911	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 24, 2019 Missoula, Montana	What if it Were Family? Providing Exceptional Service Hosted by Missoula County 911	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 29-30, 2019 Tracy, California	Communications Training Officer UPDATE 2-day POST approved workshop Hosted by the Tracy Police Department	\$240 CLICK HERE to enroll – scroll up if the page looks blank or call 1-800-348-8911 POST CONTROL # 1042-30961-18-002

JUNE 2019

Date & Location	Class & Host	Registration Info
June 3, 2019 San Antonio, Texas	Building Your 9-1-1 Liability Shield Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 4, 2019 San Antonio, Texas	Fire Communications Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 5, 2019 San Antonio, Texas	Hazardous Material Awareness for 9-1-1 Professionals (description to be added soon) Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 11, 2019	Active Shooter	Reservation details will be listed

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Polson, Montana	Active Assailant for 9-1-1 Professionals Hosted by Lake County Communications	soon
June 12, 2019 Polson, Montana	Crisis & Suicide Communications Hosted by Lake County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 13, 2019 Polson, Montana	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Lake County Communications	Reservation details will be listed soon
June 16-19, 2019 Orlando, Florida	NENA Conference	www.nena.org
June 24, 2019 Belleville, Illinois	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by MTU 14 SILEC	E-mail Dave at SILEC for information of reservations

JULY 2019

Date & Location	Class & Host	Registration Info
July 9, 2019 Rice Lake, Wisconsin	Complacency, Cannibalism & Critical Thinking Hosted by Wisconsin Indianhead Technical College (WITC)	Have questions? E-mail Jennifer Or see the WITC reservation page HERE
July 22-23, 2019 Easton, Maryland	2-day Mission Critical Communications Workshop Hosted by ESCA at Talbot County DES, in Easton, MD	FREE TO MARYLAND PSAPS Make your reservations with PSTC, REGISTER AT THE TOP OF THIS PAGE we will send you a confirmation letter. Out of state agencies, you are welcome to attend. The cost of the 2-day workshop is \$299
July 22, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	E-mail Carolyn to enroll
July 24, 2019	Special Customer Service Course	E-mail Carolyn

(Update Date: X/X/X)

Beaumont, Texas	Hosted by Beaumont 9-1-1	to enroll

AUGUST 2019

Date & Location	Class & Host	Registration Info
August 6, 2019 Oak Creek, Wisconsin	<u>Surviving Dispatch Stress</u> Hosted by the Oak Creek Police Dept.	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
August 7, 2019 Oak Creek, Wisconsin	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by the Oak Creek Police Dept.	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
August 19, 2019 Great Falls, Montana	<u>In-Progress</u> Hosted by the Great Falls 9-1-1 Center	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
August 20, 2019 Great Falls, Montana	<u>What if it Were Family? Providing Exceptional Service</u> Hosted by the Great Falls 9-1-1 Center	\$199 <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911
August 21-22-23, 2019 Great Falls, Montana	<u>Communications Training Officer 3 Day Workshop</u> Hosted by the Great Falls 9-1-1 Center	\$409 for the 3-day workshop <u>Scroll to the top of the page to Register Online</u> or call 1-800-348-8911

(Update Date: X/X/X)

SEPTEMBER 2019

Date & Location	Class & Host	Registration Info
September 16, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	E-mail Carolyn to enroll
September 18, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	E-mail Carolyn to enroll

OCTOBER 2019

Date & Location	Class & Host	Registration Info
October 21, 2019 West Des Moines, Iowa	Complacency, Cannibalism & Critical Thinking Hosted by the Westcom Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
October 22, 2019 West Des Moines, Iowa	Complacency, Cannibalism & Critical Thinking	\$199 Scroll to the top of the page to Register Online

(Update Date: X/X/X)

	Hosted by the Westcom Emergency Communications	or call 1-800-348-8911
October 23, 2019 West Des Moines, Iowa	Complacency, Cannibalism & Critical Thinking Hosted by the Westcom Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

UPDATED Saturday, April 6, 2019, 1600 Hrs.