

2019 PSTC CLASS SCHEDULE

We are booking dates for all of 2019 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

Or call PSTC at 800-348-8911

www.pstc911.com

Easy Online Reservation Link

To make a reservation for any PSTC class, [CLICK HERE](#)

MAY 2019

Date & Location	Class & Host	Registration Info
May 13, 2019 Fort Myers, Florida	Responder Risk and the 9-1-1 Professional Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 14, 2019 Fort Myers, Florida	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Lee County Communications	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 15, 2019 Fort Myers, Florida	School Violence – Lessons Learned Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 16, 2019 Fort Myers, Florida	People First Leadership Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 17, 2019 Fort Myers, Florida	School Violence – Lessons Learned Hosted by Lee County	FREE to Lee County area PSAPS Outside agencies, \$199 Register Online or call 1-800-348-8911
May 20, 2019 Vail, Colorado	Complacency, Cannibalism & Critical Thinking Hosted by Vail Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 21, 2019	Active Shooter Active Assailant for	\$199 Scroll to the top of the page to

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Vail, Colorado	9-1-1 Professionals Hosted by Vail Communications	Register Online or call 1-800-348-8911
May 23, 2019 Missoula, Montana	Being the Best Hosted by Missoula County 911	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 24, 2019 Missoula, Montana	What if it Were Family? Providing Exceptional Service Hosted by Missoula County 911	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
May 29-30, 2019 Tracy, California	Communications Training Officer UPDATE 2-day POST approved workshop Hosted by the Tracy Police Department	\$240 CLICK HERE to enroll – scroll up if the page looks blank or call 1-800-348-8911 POST CONTROL # 1042-30961-18-002

JUNE 2019

Date & Location	Class & Host	Registration Info
June 3, 2019 San Antonio, Texas	Building Your 9-1-1 Liability Shield Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 4, 2019 San Antonio, Texas	Fire Communications Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 5, 2019 San Antonio, Texas	Hazardous Material Awareness for 9-1-1 Professionals (description to be added soon) Hosted by Bexar Metro 9-1-1 District	For Bexar Metro Agencies only
June 7, 2019 Dover, Delaware	Surviving Dispatch Stress Hosted by the State of Delaware	CLASS POSTPONED NEW DATES WILL BE LISTED SOON!
June 11, 2019 Polson, Montana	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Lake County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 12, 2019	Crisis & Suicide Communications	\$199 Scroll to the top of the page to

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Polson, Montana	Hosted by Lake County Communications	Register Online or call 1-800-348-8911
June 13, 2019 Polson, Montana	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Lake County Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 16-19, 2019 Orlando, Florida	NENA Conference	www.nena.org
June 24, 2019 Elgin, Illinois	School Violence – Lessons Learned Hosted by the Elgin Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 25, 2019 Elgin, Illinois	Customer Service the 911 Way Hosted by the Elgin Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 24, 2019 Belleville, Illinois	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by MTU 14 SILEC	E-mail Dave at SILEC for information of reservations
June 25, 2019 Simsbury, Connecticut	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by the Simsbury Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
June 26-27-28, 2019 Simsbury, Connecticut	Communications Training Officer 3 Day Workshop Hosted by the Simsbury Police Department	\$399 for the 3-day workshop Register Online or call 1-800-348-8911

JULY 2019

Date & Location	Class & Host	Registration Info
July 9, 2019 Rice Lake, Wisconsin	Complacency, Cannibalism & Critical Thinking Hosted by Wisconsin Indianhead Technical College (WITC)	Have questions? E-mail Jennifer Or see the WITC reservation page HERE
July 22-23, 2019	2-day Mission Critical Communications Workshop	FREE TO MARYLAND PSAPS Make your reservations with PSTC,

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Easton, Maryland	Hosted by ESCA at Talbot County DES, in Easton, MD	REGISTER AT THE TOP OF THIS PAGE we will send you a confirmation letter. Out of state agencies, you are welcome to attend. The cost of the 2-day workshop is \$299
July 22, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	E-mail Carolyn to enroll
July 24, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	E-mail Carolyn to enroll
July 29, 2019 Fort Atkinson, Wisconsin	Crisis & Suicide Communications Hosted by Fort Atkinson Police	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
July 30, 2019 Fort Atkinson, Wisconsin	Customer Service the 911 Way Hosted by Fort Atkinson Police	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

AUGUST 2019

Date & Location	Class & Host	Registration Info
August 6, 2019 Oak Creek, Wisconsin	Surviving Dispatch Stress Hosted by the Oak Creek Police Dept.	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 7, 2019 Oak Creek, Wisconsin	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by the Oak Creek Police Dept.	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

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August 12, 2019 Wise, Virginia	Building Your 9-1-1 Liability Shield Hosted by the Wise Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 13, 2019 Wise, Virginia	Surviving Dispatch Stress Hosted by the Wise Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 19, 2019 Great Falls, Montana	In-Progress Hosted by the Great Falls 9-1-1 Center	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 20, 2019 Great Falls, Montana	What if it Were Family? Providing Exceptional Service Hosted by the Great Falls 9-1-1 Center	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 21-22-23, 2019 Great Falls, Montana	Communications Training Officer 3 Day Workshop Hosted by the Great Falls 9-1-1 Center	\$409 for the 3-day workshop Scroll to the top of the page to Register Online or call 1-800-348-8911
August 26, 2019 Elgin, Illinois	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by the Elgin Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
August 27, 2019 Elgin, Illinois	What if it Were Family? Providing Exceptional Service Hosted by the Elgin Police Department	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

SEPTEMBER 2019

Date & Location	Class & Host	Registration Info
September 10, 2019 Eagleville, Pennsylvania	You Just Never Know AKA "Mental Preparedness" Hosted by Montgomery County 911	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail ask@pstc911.com
September 10, 2019	Active Shooter Active Assailant for	\$199 Scroll to the top of the page to

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Eagleville, Pennsylvania	9-1-1 Professionals Hosted by Montgomery County 911	Register Online or call 1-800-348-8911
September 10, 2019 Eagleville, Pennsylvania	You Just Never Know AKA "Mental Preparedness" Hosted by Montgomery County 911	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail ask@pstc911.com
September 16, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	E-mail Carolyn to enroll
September 18, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	E-mail Carolyn to enroll
September 23, 2019 Auburn Hills, Michigan	Complacency, Cannibalism & Critical Thinking	Michigan approved course. Enrollment info will be posted soon.
September 24, 2019 Auburn Hills, Michigan	You Just Never Know AKA "Mental Preparedness"	Michigan approved course. Enrollment info will be posted soon.

OCTOBER 2019

Date & Location	Class & Host	Registration Info
October 21, 2019 West Des Moines, Iowa	Complacency, Cannibalism & Critical Thinking Hosted by the Westcom Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
October 22, 2019 West Des Moines, Iowa	Complacency, Cannibalism & Critical Thinking Hosted by the Westcom Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911
October 23, 2019 West Des Moines, Iowa	Complacency, Cannibalism & Critical Thinking Hosted by the Westcom Emergency Communications	\$199 Scroll to the top of the page to Register Online or call 1-800-348-8911

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UPDATED Wednesday, May 15th, 2019 0900 Hrs.