

# 2019 PSTC CLASS SCHEDULE

**We are booking dates for all of 2019 now!**

E-mail [Kevin@pstc911.com](mailto:Kevin@pstc911.com) now to get the ball rolling.

Or call PSTC at 800-348-8911

[www.pstc911.com](http://www.pstc911.com)

**Easy Online Reservation Link**

**To make a reservation for any PSTC class, [CLICK HERE](#)**

## JUNE 2019

Date & Location	Class & Host	Registration Info
June 7, 2019 Dover, Delaware	<a href="#">Surviving Dispatch Stress</a> Hosted by the State of Delaware	<b>CLASS POSTPONED</b> <b>NEW DATES WILL BE LISTED</b> <b>SOON!</b>
June 11, 2019 Polson, Montana	<a href="#">Active Shooter</a> <a href="#">Active Assailant for</a> <a href="#">9-1-1 Professionals</a> Hosted by Lake County Communications	\$199 <a href="#">Scroll to the top of the page to</a> <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
June 12, 2019 Polson, Montana	<a href="#">Crisis &amp; Suicide Communications</a> Hosted by Lake County Communications	\$199 <a href="#">Scroll to the top of the page to</a> <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
June 13, 2019 Polson, Montana	<a href="#">Active Shooter</a> <a href="#">Active Assailant for</a> <a href="#">9-1-1 Professionals</a> Hosted by Lake County Communications	\$199 <a href="#">Scroll to the top of the page to</a> <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
June 16-19, 2019 Orlando, Florida	NENA Conference	<a href="http://www.nena.org">www.nena.org</a>
June 24, 2019 Elgin, Illinois	<a href="#">School Violence – Lessons Learned</a> Hosted by the Elgin Police Department	\$199 <a href="#">Scroll to the top of the page to</a> <a href="#">Register Online</a> or call <b>1-800-348-8911</b>
June 25, 2019 Elgin, Illinois	<a href="#">Customer Service the 911 Way</a> Hosted by the Elgin Police Department	\$199 <a href="#">Scroll to the top of the page to</a> <a href="#">Register Online</a>

(Update Date: X/X/X)

		or call <b>1-800-348-8911</b>
June 24, 2019 Belleville, Illinois	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a> Hosted by MTU 14 SILEC	<a href="#">E-mail Dave</a> at SILEC for information of reservations
June 25, 2019 Simsbury, Connecticut	<a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a> Hosted by the Simsbury Police Department	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>
June 26-27-28, 2019 Simsbury, Connecticut	<a href="#">Communications Training Officer 3 Day Workshop</a> Hosted by the Simsbury Police Department	\$399 for the 3-day workshop <a href="#">Register Online</a> or call <b>1-800-348-8911</b>

## JULY 2019

Date & Location	Class & Host	Registration Info
July 9, 2019 Rice Lake, Wisconsin	<a href="#">Complacency, Cannibalism &amp; Critical Thinking</a> Hosted by Wisconsin Indianhead Technical College (WITC)	Have questions? <a href="#">E-mail Jennifer</a> Or see the WITC reservation page <a href="#">HERE</a>
July 22-23, 2019 Easton, Maryland	2-day Mission Critical Communications Workshop Hosted by ESCA at Talbot County DES, in Easton, MD	<b>FREE TO MARYLAND PSAPS</b> Make your reservations with PSTC, <a href="#">REGISTER AT THE TOP OF THIS PAGE</a> we will send you a confirmation letter. Out of state agencies, you are welcome to attend. The cost of the 2-day workshop is \$299
July 22, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	<a href="#">E-mail Carolyn</a> to enroll
July 24, 2019 Beaumont, Texas	Special Customer Service Course Hosted by Beaumont 9-1-1	<a href="#">E-mail Carolyn</a> to enroll
July 29, 2019 Fort Atkinson, Wisconsin	<a href="#">Crisis &amp; Suicide Communications</a> Hosted by Fort Atkinson Police	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>

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July 30, 2019 Fort Atkinson, Wisconsin	<a href="#">Customer Service the 911 Way</a> Hosted by Fort Atkinson Police	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
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## AUGUST 2019

Date & Location	Class & Host	Registration Info
August 6, 2019 Oak Creek, Wisconsin	<a href="#">Surviving Dispatch Stress</a> Hosted by the Oak Creek Police Dept.	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 7, 2019 Oak Creek, Wisconsin	<a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a> Hosted by the Oak Creek Police Dept.	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 12, 2019 Wise, Virginia	<a href="#">Building Your 9-1-1 Liability Shield</a> Hosted by the Wise Police Department	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 13, 2019 Wise, Virginia	<a href="#">Building Your 9-1-1 Liability Shield</a> Hosted by the Wise Police Department	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 19, 2019 Great Falls, Montana	<a href="#">In-Progress</a> Hosted by the Great Falls 9-1-1 Center	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 20, 2019 Great Falls, Montana	<a href="#">What if it Were Family? Providing Exceptional Service</a> Hosted by the Great Falls 9-1-1 Center	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 21-22-23, 2019 Great Falls, Montana	<a href="#">Communications Training Officer 3 Day Workshop</a> Hosted by the Great Falls 9-1-1 Center	\$409 for the 3-day workshop <a href="#">Scroll to the top of the page to Register Online</a> or call 1-800-348-8911
August 26, 2019 Elgin, Illinois	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a>	\$199 <a href="#">Scroll to the top of the page to Register Online</a>

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	Hosted by the Elgin Police Department	or call <b>1-800-348-8911</b>
August 27, 2019 Elgin, Illinois	<a href="#">What if it Were Family? Providing Exceptional Service</a> Hosted by the Elgin Police Department	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>

## SEPTEMBER 2019

Date & Location	Class & Host	Registration Info
September 10, 2019 Eagleville, Pennsylvania	<a href="#">You Just Never Know AKA "Mental Preparedness"</a> Hosted by Montgomery County 911	<b>This class is FULL.</b> To host this class in your area, please call us at 800-348-8911 or e-mail <a href="mailto:ask@pstc911.com">ask@pstc911.com</a>
September 10, 2019 Eagleville, Pennsylvania	<a href="#">Active Shooter Active Assailant for 9-1-1 Professionals</a> Hosted by Montgomery County 911	\$199 <a href="#">Scroll to the top of the page to Register Online</a> or call <b>1-800-348-8911</b>
September 10, 2019 Eagleville, Pennsylvania	<a href="#">You Just Never Know AKA "Mental Preparedness"</a> Hosted by Montgomery County 911	<b>This class is FULL.</b> To host this class in your area, please call us at 800-348-8911 or e-mail <a href="mailto:ask@pstc911.com">ask@pstc911.com</a>
September 16, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	<a href="#">E-mail Carolyn</a> to enroll
September 18, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals	<a href="#">E-mail Carolyn</a> to enroll
September 23, 2019 Auburn Hills, Michigan	<a href="#">Complacency, Cannibalism &amp; Critical Thinking</a>	Michigan approved course. Enrollment info will be posted soon.
September 24, 2019 Auburn Hills, Michigan	<a href="#">You Just Never Know AKA "Mental Preparedness"</a>	Michigan approved course. Enrollment info will be posted soon.

## OCTOBER 2019

(Update Date: X/X/X)

Date & Location	Class & Host	Registration Info
October 7, 2019 Rutland, Massachusetts	<a href="#"><u>School Violence – Lessons Learned</u></a> Hosted by the Rutland Police Department This class is on the Mass 911 APPROVED LIST of classes!	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 15, 2019 Plainfield, Illinois	<a href="#"><u>Active Shooter Active Assailant for 9-1-1 Professionals</u></a> Hosted by WESCOM	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 16, 2019 Plainfield, Illinois	<a href="#"><u>Being the Best</u></a> Hosted by WESCOM	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 17, 2019 Plainfield, Illinois	<a href="#"><u>Surviving Dispatch Stress</u></a> Hosted by WESCOM	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 21, 2019 West Des Moines, Iowa	<a href="#"><u>Complacency, Cannibalism &amp; Critical Thinking</u></a> Hosted by the Westcom Emergency Communications	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 22, 2019 West Des Moines, Iowa	<a href="#"><u>Complacency, Cannibalism &amp; Critical Thinking</u></a> Hosted by the Westcom Emergency Communications	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 23, 2019 West Des Moines, Iowa	<a href="#"><u>Complacency, Cannibalism &amp; Critical Thinking</u></a> Hosted by the Westcom Emergency Communications	\$199 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>
October 28-29-30, 2019 Columbia, Missouri	<a href="#"><u>Communications Training Officer 3 Day Workshop</u></a> Hosted by Boone County Emergency Communications	\$399 (3-day workshop) If reserved by Oct 1. \$419 if reserved after 10-1-19 <a href="#"><u>Scroll to the top of the page to Register Online</u></a> or call <b>1-800-348-8911</b>

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**UPDATED Tuesday, May 28th, 2019 0900 Hrs.**