

PSTC 2019-2020 SCHEDULE

SEPTEMBER 2019

Date & Location	Class & Host	Registration Info
September 10, 2019 Eagleville, Pennsylvania	<u>You Just Never Know</u> <u>AKA "Mental Preparedness"</u> Hosted by Montgomery County 911	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail <u>ask@pstc911.com</u>
September 11, 2019 Eagleville, Pennsylvania	<u>Active Shooter</u> <u>Active Assailant for</u> <u>9-1-1 Professionals</u> Hosted by Montgomery County 911	\$199 <u>Register Online</u> or call us at 1-800-348-8911
September 12, 2019 Eagleville, Pennsylvania	<u>You Just Never Know</u> <u>AKA "Mental Preparedness"</u> Hosted by Montgomery County 911	This class is FULL. To host this class in your area, please call us at 800-348-8911 or e-mail <u>ask@pstc911.com</u>
September 16, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals Hosted by Beaumont 9-1-1	<u>E-mail Carolyn</u> to enroll
September 18, 2019 Beaumont, Texas	Missing & Exploited Children for 9-1-1 Professionals Hosted by Beaumont 9-1-1	<u>E-mail Carolyn</u> to enroll
September 19, 2019 Huntsville, Alabama	<u>It's Your Ship!</u> (Navigating Leadership for 911 Professionals) Hosted by Madison County Fire Communications	\$199 <u>Register Online</u> or call us at 1-800-348-8911
September 23, 2019 Auburn Hills, Michigan	<u>Complacency, Cannibalism & Critical</u> <u>Thinking</u> Hosted by Oakland 911 Academy	To register contact, 248.232.4220 SNC Approval #PST201310C
September 24, 2019	<u>You Just Never Know</u> <u>AKA "Mental Preparedness"</u>	To register contact, 248.232.4220

(Update Date: X/X/X)

Auburn Hills, Michigan	Hosted by Oakland 911 Academy	SNC Approval #PST201310M
September 24, 2019 Sunnyside, Washington	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by the Sunnyside PD	\$199 Register Online or call us at 1-800-348-8911
September 25, 2019 Sunnyside, Washington	Domestic & Family Violence Hosted by the Sunnyside PD	\$199 Register Online or call us at 1-800-348-8911
September 26, 2019 O'Fallon, Illinois	You Just Never Know AKA "Mental Preparedness" Hosted by MECOMM Funded by INENA	As of Sept 1, THIS CLASS IS FULL FREE to Illinois PSAPS \$199 to non-Illinois Agencies Thanks to INENA Register Online or call us at 1-800-348-8911
September 30, 2019 Belton, Texas	Surviving Dispatch Stress Hosted by CTCOG	FREE to PSAPS within the CTCOG region. REGISTER HERE

OCTOBER 2019

Date & Location	Class & Host	Registration Info
October 2-3-4, 2019 Bowie, Maryland	<p style="text-align: center;"><u>Communications Training Officer 3 Day Workshop</u></p> <p style="text-align: center;">Hosted by Prince George County Communications</p>	FREE to Maryland PSAPS \$409 to agencies outside of MD <b style="color: red;">FILLING QUICKLY <u>Register Online</u> or call us at 1-800-348-8911
October 7, 2019 Rutland, Massachusetts	<p style="text-align: center;"><u>School Violence – Lessons Learned</u></p> <p style="text-align: center;">Hosted by the Rutland Police Department This class is on the Mass 911 APPROVED LIST of classes!</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 7, 2019 N. Miami Beach, Florida	<p style="text-align: center;"><u>In-Progress</u></p> <p style="text-align: center;">Hosted by N. Miami Beach Police</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 8, 2019 N. Miami Beach, Florida	<p style="text-align: center;"><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></p> <p style="text-align: center;">Hosted by the N. Miami Beach Police</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 9-10, 2019 N. Miami Beach, Florida	<p style="text-align: center;"><u>Communications Training Officer 2-Day UPDATE Workshop</u></p> <p style="text-align: center;">Hosted by the N. Miami Beach Police</p>	\$309 for the 2-day workshop <u>Register Online</u> or call us at 1-800-348-8911
October 15, 2019 Worthington, Minnesota	<p style="text-align: center;"><u>What if it Were Family? Providing Exceptional Service</u></p> <p style="text-align: center;">Hosted by the Worthington PD</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 16, 2019 Worthington, Minnesota	<p style="text-align: center;"><u>Responder Risk for 9-1-1 Professionals</u></p> <p style="text-align: center;">Hosted by the Worthington PD</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 15, 2019 Plainfield, Illinois	<p style="text-align: center;"><u>Active Shooter Active Assailant for 9-1-1 Professionals</u></p> <p style="text-align: center;">Hosted by WESCOM</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 16, 2019 Plainfield, Illinois	<p style="text-align: center;"><u>Being the Best</u></p> <p style="text-align: center;">Hosted by WESCOM</p>	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 17, 2019	<p style="text-align: center;"><u>Surviving Dispatch Stress</u></p>	\$199 <u>Register Online</u>

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Plainfield, Illinois	Hosted by WESCOM	or call us at 1-800-348-8911
October 23, 2019 Golden, Colorado	<u>"People First" Leadership Class</u> Hosted by JeffCom	\$199 <u>Register Online</u> or call us at 1-800-348-8911 NEW CLASS -JUST ADDED
October 24, 2019 Golden, Colorado	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by JeffCom	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 25, 2019 Golden, Colorado	<u>What if it Were Family? Providing Exceptional Service</u> Hosted by JeffCom	\$199 <u>Register Online</u> or call us at 1-800-348-8911
October 28-29-30, 2019 Columbia, Missouri	<u>Communications Training Officer 3 Day Workshop</u> Hosted by Boone County Emergency Communications	\$399 (3-day workshop) If reserved by Oct 7. \$409 if reserved after 10-7-19 <u>Register Online</u> or call us at 1-800-348-8911

NOVEMBER 2019

Date & Location	Class & Host	Registration Info
November 13-14-15 Marion, Illinois	<u>Communications Training Officer 3 Day Workshop</u> Hosted by Williamson County Joint ETSB	Make your reservation <u>HERE</u>
November 14, 2019 Knoxville, Tennessee	<u>Active Shooter Active Assailant for 9-1-1 Professionals</u> Hosted by Knox County DHS	Sorry, this class is FULL To host this class in your region, call 800-348-8911
November 15, 2019 Knoxville, Tennessee	<u>Active Shooter Active Assailant for 9-1-1 Professionals</u> Hosted by Knox County DHS	Sorry, this class is FULL To host this class in your region, call 800-348-8911
November 18, 2019 Winchester, Virginia	<u>What if it Were Family? Providing Exceptional Service</u> Hosted by Frederick County PSC	\$199 <u>Register Online</u> or call us at 1-800-348-8911
November 19, 2019 Winchester, Virginia	<u>Building Your 911 Liability Shield</u> Hosted by Frederick County PSC	\$199 <u>Register Online</u> or call us at 1-800-348-8911
November 18, 2019 Ft. Myers, Florida	<u>Stress Busting Using Mindfulness</u> <u>E-mail us for a class description</u> Hosted by Lee County 911	FREE To Lee County PSAPS! Agencies outside of Lee County pay just \$199 <u>Register Online</u> or call us at 1-800-348-8911
November 19, 2019 Ft. Myers, Florida	<u>School Violence – Lessons Learned</u> Hosted by Lee County 911	FREE To Lee County PSAPS! Agencies outside of Lee County pay just \$199 <u>Register Online</u> or call us at 1-800-348-8911
November 20, 2019 Ft. Myers, Florida	<u>Active Shooter Active Assailant for 9-1-1 Professionals</u> Hosted by Lee County 911	FREE To Lee County PSAPS! Agencies outside of Lee County pay just \$199 <u>Register Online</u> or call us at 1-800-348-8911
November 21, 2019 Ft. Myers, Florida	<u>School Violence – Lessons Learned</u> Hosted by Lee County 911	FREE To Lee County PSAPS! Agencies outside of Lee County pay just \$199 <u>Register Online</u> or call us at 1-800-348-8911
November 22, 2019	<u>Dispatching Like Disney – Can We?</u>	FREE To Lee County PSAPS!

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Ft. Myers, Florida	<p>Let's use Disney's Keys to Success! <u>E-mail us</u> for a class description</p> <p>Hosted by Lee County 911</p>	<p>Agencies outside of Lee County pay just \$199 <u>Register Online</u> or call us at 1-800-348-8911</p>

DECEMBER 2019

Date & Location	Class & Host	Registration Info
December 2-3-4, 2019 Marion, Ohio	<u>Communications Training Officer 3 Day Workshop</u> Hosted by Marion County Sheriff's Office	\$409 for the 3-day workshop <u>Register Online</u> or call us at 1-800-348-8911
December 9, 2019 Nashville, Tennessee	<u>Progressive Supervision</u> Hosted by Nashville International Airport Police	\$199 <u>Register Online</u> or call us at 1-800-348-8911
December 10, 2019 Nashville, Tennessee	<u>It's Your Ship!</u> (Navigating Leadership for 911 Professionals) Hosted by Nashville International Airport Police	\$199 <u>Register Online</u> or call us at 1-800-348-8911
December 17, 2019 Salisbury, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Wicomico County 911	FREE to Maryland PSAPS \$199 to agencies outside of MD <u>Register Online</u> or call us at 1-800-348-8911
December 19, 2019 Salisbury, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Wicomico County 911	FREE to Maryland PSAPS \$199 to agencies outside of MD <u>Register Online</u> or call us at 1-800-348-8911

JANUARY, 2020

Date & Location	Class & Host	Registration Info
January 10, 2020 Belton, Texas	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by CTCOG	FREE to PSAPS within the CTCOG region. <u>REGISTER HERE</u>
January 13, 2020 Fairbanks, Alaska	<u>Customer Service the 911 Way</u> Hosted by the Alaska State Troopers	FREE To Alaska PSAPS You must register to save a space. <u>Register Online</u> or call us at 1-800-348-8911
January 14, 2020 Fairbanks, Alaska	<u>Domestic & Family Violence</u> Hosted by the Alaska State Troopers	FREE To Alaska PSAPS You must register to save a space. <u>Register Online</u> or call us at 1-800-348-8911
January 15, 2020 Fairbanks, Alaska	<u>Building Your 911 Liability Shield</u> Hosted by the Alaska State Troopers	FREE To Alaska PSAPS You must register to save a space. <u>Register Online</u> or call us at 1-800-348-8911
January 16, 2020 Fairbanks, Alaska	<u>Customer Service the 911 Way</u> Hosted by the Alaska State Troopers	FREE To Alaska PSAPS You must register to save a space. <u>Register Online</u> or call us at 1-800-348-8911
January 17, 2020 Fairbanks, Alaska	<u>Domestic & Family Violence</u> Hosted by the Alaska State Troopers	FREE To Alaska PSAPS You must register to save a space. <u>Register Online</u> or call us at 1-800-348-8911

FEBRUARY, 2020

Date & Location	Class & Host	Registration Info
February 25-26-27, 2020 San Antonio, Texas	911 Policy & Procedure Workshop Hosted by Bexar Metro 911	Registration info will be listed soon
February 28, 2020 San Antonio, Texas	Complacency, Cannibalism & Critical Thinking Hosted by Bexar Metro 911	Registration info will be listed soon

MARCH, 2020

Date & Location	Class & Host	Registration Info
March 17-18-19, 2020 Pierre, South Dakota	<u>Communications Training Officer 3 Day Workshop</u> Hosted by the State of South Dakota	Reservation info will be posted soon.

APRIL, 2020

Date & Location	Class & Host	Registration Info
April 29-May 1 st , 2020	NAVIGATOR CONFERENCE We will be presenting pre-conference workshops, conference sessions and be in the vendor hall. PSTC – 911 CARES is a proud Sponsor of the NAVIGATOR Conference!	Conference Info

MAY, 2020

Date & Location	Class & Host	Registration Info
May 18, 2020 San Antonio, Texas	Homeland Security for 9-1-1 Professionals Hosted by Bexar Metro 911	Registration info will be listed soon
May 19, 2020 San Antonio, Texas	Active Shooter Active Assailant for 9-1-1 Professionals Hosted by Bexar Metro 911	Registration info will be listed soon
May 19-20-21, 2020 San Antonio, Texas	Communications Training Officer 3 Day Workshop Hosted by Bexar Metro 911	Registration info will be listed soon

JUNE, 2020

Date & Location	Class & Host	Registration Info
June 13-16, 2020 Long Beach, California	NENA National Conference	www.nena.org

UPDATED Friday, September 6th, 2019 1045 Hrs.