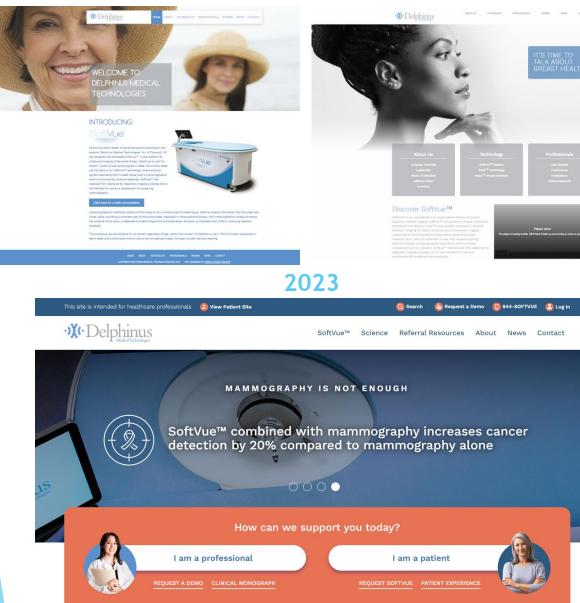
Website Redesign Project Management

Karmanos Cancer Institute

- Oversaw redesign of organization's website in partnership with third-party web developer & design team
- Coordinated Website Redesign Committee composed of key opinion leaders of the Institute to provide direction on design and content updates
- Developed all new copy for the redesign and provided guidance on navigation structure and layout
- Spearheaded new Online Appointment Request, Cancer Information Search and Donation Platform to provide users with easier access to these resources.
 - Increased Web traffic by 42% in one year
 - Decreased bounce rate by 128% within one year
 - Increased user engagement by 50% in one year
 - Developed and maintained the organization's pay per click advertising campaign, with a 45% conversion rate per quarter on average



2016



2017

Delphinus Medica Technologies

- Oversaw redesign of organization's website twice in partnership with third-party web developer & design team
- Developed all new copy for the redesign and provided guidance on navigation structure and layout
- The 2023 redesign coincided with commercialization of the newly FDA approved breast imaging device, SoftVue™
- Significant improvement in user activity and engagement on website. Within one year:
 - New Users increased 65%
 - Return Visitors increased 75%
 - User Engagement increased 91%
 - Page Views per user increased 126%