

# CUSTOMER FEEDBACK FORM

(please print and fill out accordingly, email to [info@flametree.services](mailto:info@flametree.services))

PLEASE, use this form to give us your: **Suggestion, Feedback, Compliment or Complaint.**  
**The Flametree & Hummingbird VBA stands for continuous improvement.**



*The Flametree  
& Hummingbird*

*These are vital to us, to keep improving our service.*

1. This feedback is a: ☐ Suggestion ☐ Compliment ☐ Complaint

✓ 2. About which service?	✓ 3. About which issue?
Information request Wilsbekwaamheid / Compus Mentis Geriatric Assessment Quality Assurance Business support Other medical service Other management service	Information accuracy Accuracy of medical information Accessibility of Service Customer service Fees / charges Website Other

4. How did we provide the service?

( ) by phone ( ) website ( ) letter ( ) training ( ) @ home ( ) other (please specify)

5. When did we provide the service?

Date of service: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Time: \_\_\_\_:\_\_\_\_ am / pm

6. Are you: ( ) The customer?

( ) Providing feedback for the customer?

Name customer: \_\_\_\_\_

Company \_\_\_\_\_  
(if applicable)

Your Name: \_\_\_\_\_  
(if other than customer)

email: \_\_\_\_\_

7. DETAILS:

(Please use, if you need to clarify, and please use next page for more detailed information, if necessary)

Email to: [info@flametree.services](mailto:info@flametree.services)



## CUSTOMER FEEDBACK FORM

(cont'd)

Feedback, continued: