



**Service Provider Agreement**

*This agreement applies to the relationship between Train Smart and their clients. Please review the following carefully and discuss any questions with your service provider. Kindly initial each item to acknowledge your understanding of the agreement.*

**Cancellations:** \_\_\_\_\_

All cancellations require a 24 hour advance notice. In the event the client does not provide 24-hour notice, the client will be charged the full amount of the scheduled appointment.

**Promptness:** \_\_\_\_\_

It is important for both client and service provider to arrive on time for a scheduled appointment. In the event the client is late, the service provider will wait 1/2 the scheduled time of the appointment. After that period, the service provider is free from obligation and the client will be charged the full amount of the appointment.

**Expiration Dates:** \_\_\_\_\_

Packages of fewer than 10 sessions expire within six months of purchase. Exceptions are made when medically necessary, a doctor’s note may be requested.

**Refunds:** \_\_\_\_\_

Sessions and packages are nonrefundable with the exception of extenuating circumstances for illness or injury with a physician’s authorization.

**Relationship:** \_\_\_\_\_

This agreement is between **TSSD** and the client. In the event that the client’s preferred service provider is not available, Muscle Activation of San Diego may provide a substitute, appropriately matched service provider to deliver the session(s).

*I have read and understand the Service Provider Agreement as described above and agree to adhere to the policies described herein.*

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Service Provider

\_\_\_\_\_  
Signature Date