

BROILMASTER Limited Warranty

WARRANTY TERMS FOR EMPIRE COMFORT SYSTEMS INC.

BROILMASTER Stainless Steel Gas Grills

Models: BSG262N, BSG343N, BSG424N

Empire Comfort Systems Inc. warrants this BROILMASTER stainless steel gas grill to be free from defects at the time of purchase and for the periods specified below. The grill must be installed by a qualified technician and must be maintained and operated safely, in accordance with the instructions in the owner's manual. This warranty applies to the original purchaser only and is not transferable. All warranty repairs must be accomplished by a qualified gas appliance technician.

Limited Lifetime Parts Warranty – Against Rust-Through

If the items listed below fail because of defective workmanship or material, Empire will repair or replace at Empire's option. The limited lifetime warranty provides one-time replacement of a covered component.

- Stainless Steel Grill Housing
- Stainless Steel Cooking Grids and Stainless Steel Griddles
- Select Stainless Steel Components – Carts, Cast Stainless Steel Bowtie Burners, Stainless Steel Drip Pans, Side Burners, Side Burner Housings, and Warming Rack
- Stainless Steel Built-In Components – Built-In Sleeves, Access Door and Drawer Kits, Coolers, Sinks, and Vent Register Kits

Limited Five-Year Parts Warranty – Against Rust-Through

If the items listed below fail because of defective workmanship or material, Empire will repair or replace at Empire's option. Stainless Steel V-Grates, Flame Tamers, and Heat Zone Partitions
Infrared Burners (main and rear rotisserie)

Limited One-Year Parts Warranty

If the items listed below fail because of defective workmanship or material, Empire will repair or replace at Empire's option.

- Valves, knobs, ignitors, labels, hoses, fittings, and all other parts and accessories – including those made from stainless steel – unless specified above

Duties Of The Owner

The appliance must be installed by a qualified installer and operated in accordance with the instructions furnished with the appliance.

A bill of sale, cancelled check, or payment record should be kept to verify purchase date and establish warranty period.

Ready access to the appliance for service

What Is Not Covered

Damages that might result from the use, misuse, or improper installation or storage of this appliance.

Travel, diagnostic costs and freight charges on warranted parts to and from the factory.

Claims that do not involve defective workmanship or materials.

Unauthorized service or parts replacements.

Removal and reinstallation cost.

Inoperable due to improper or lack of maintenance.

The costs of a service call to diagnose a problem and labor for replacement or repairs.

How To Get Service

To make a claim under this warranty, please have your receipt available and contact your installing dealer. Provide the dealer with the model number, serial number, type of gas, and purchase verification. The installing dealer is responsible for providing service and will contact the factory to initiate any warranted parts replacements. Empire will make replacement parts available at the factory. Shipping expenses are not covered.

If after contacting your Empire dealer, service received has not been satisfactory, contact: Consumer Relations Department, Empire Comfort Systems Inc., PO Box 529, Belleville, Illinois 62222, or send an email to info@empirecomfort.com with "Consumer Relations" in the subject line.

Your Rights Under The Law

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.