

## Primo Grills and Smokers Warranty

Creative Ceramic Technologies, Inc. (CCT) warrants to the original purchaser of this Primo Grill and Smoker that it is free of defects in material and workmanship at the date of purchase for the following periods:

- **Limited Lifetime Warranty Backed by a 20-year guarantee on ceramic parts.**
- **Five (5) years on all metal parts (excluding cast-iron parts).**
- **One (1) year on all cast-iron parts.**
- **One (1) year on cooking grates.**
- **Thirty (30) days on thermometers and felt gaskets.**

This warranty shall be limited to the repair or replacement of any part (s) which, under normal use, Primo determines, after reasonable examination, to be defective. In order to invoke this Warranty, Purchaser shall send photos of defective parts to:

**ATTN: WARRANTY  
Primo Grills and Smokers  
3289 Montreal Industrial Way  
Tucker, GA 30084**

**Or email: [warranty@primogrill.com](mailto:warranty@primogrill.com)**

Primo shall replace parts found defective as provided above with equivalent parts and shall ship such parts at the Purchaser's expense to the Purchaser's designated shipping address.

### **THIS LIMITED WARRANTY SHALL NOT COVER THE FOLLOWING:**

Any damage, failure, or operating difficulties caused by accident, abuse, misuse, alteration, misapplication, vandalism, improper installation or improper maintenance; cracks or chips in the exterior glazing after delivery to an authorized Primo dealer or distributor; damage or failure caused by tampering with or altering the original Primo design, except when directed or authorized by CCT; damage or failure caused by Purchaser's failure to follow federal, national, state, city or county building and fire codes.

### **TO THE MAXIMUM EXTENT PROVIDED BY STATE AND FEDERAL LAW, THIS LIMITED LIFETIME WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY EXCLUDES THE FOLLOWING:**

- **WARRANTY TO ANYONE OTHER THAN THE ORIGINAL PURCHASER;**
- **WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;**
- **ANY AND ALL LIABILITY FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, EXCEPT WHERE SUCH EXCLUSION IS EXPRESSLY PROHIBITED BY LAWS OF THE STATE OR THE ORIGINAL PURCHASER'S RESIDENCE.**