

Coastal CNC Return Policy

Return Policy

At Coastal CNC, we strive to ensure customer satisfaction with every purchase. If for any reason you are not completely satisfied with your purchase, we are here to help. Please read our return policy carefully to understand how returns are processed and accepted.

Return Approval

All returns must be approved by Coastal CNC before they can be processed. To obtain approval, please contact our customer service team at support@coastalcnc.com or 772-292-5454 with your order details and reason for return. Once your return is approved, you will receive further instructions via email on how to proceed.

Conditions for Returns

To be eligible for a return, the following conditions must be met:

- The item must be unused and in the same condition that you received it.
- The item must be in its original packaging.
- A copy of the original receipt or proof of purchase must be included with the return.

Items that do not meet these conditions will not be eligible for a return.

Return Process

Once your return has been approved, please carefully pack the item in its original packaging and include the proof of purchase. Send the package to the address provided by our customer service team. Please note that you are responsible for the cost of return shipping.

Refunds

After we receive your returned item, our team will inspect it to ensure it meets the return conditions. Once the inspection is complete, we will notify you via email of the approval or rejection of your refund. If your return is approved, your refund will be processed, and a credit will automatically be applied to your original method of payment within (5) business days.

Contact Us

If you have any questions about our return policy, please contact us at:

Email: support@coastalcnc.com

Phone: 772-292-5454

Thank you for shopping with Coastal CNC!