

Little River Farm's Doggy Daycare Program Parent Handbook

Enrollment Procedures

In order to enroll a dog in Little River Farm's Doggy Daycare, parents must submit:

Dog Daycare Intake Form

Parent Handbook Signature Page

Contract Signature Page

Vaccinations

Evaluation Day (complete and pass)

Tuition

The evaluation day is \$55. We will operate, just like it's the real thing with pick up and drop off.

Weekly Schedule

Pick up and drop off site is in front of Starbucks and Academy in Christiansburg, Virginia. We will start accepting dogs at 7:30AM. The shuttle departs at 8:00AM headed to the farm. A harness is required for all dogs to allow us to securely seatbelt them in. Dogs arrive at the farm at approximately 8:40AM. Everyone goes straight into the yards for play. For photos of

our facility, please see Facebook, Google and our website. You are also welcome to tour the farm. Please visit our website, click on, make a reservation, navigate to, schedule a tour.

Staff will never leave dogs alone. Water is always available in the yards. At 12:30PM everyone is brought inside for rest and lunch (if they require a midday feeding). At 2:00PM everyone returns outside. We have indoor space for bad weather. We begin loading for transport at 5:00 to leave the farm no later than 5:20 to arrive at 6:00PM for pick up. We understand the unexpected can happen. If you will be unable to pick up by 6:00PM, please notify us as soon as you become aware of the situation so we will have time to make staffing adjustments. If parents are later than 6:00PM, you will be charged a \$45 fee plus \$1 per minute for every minute past 6:00PM. If families are frequently late, Little River Farm may terminate services.

Absences

If your dog will be absent, please notify Little River Farm as soon as possible.

Holidays and Closures

We follow the Montgomery County Public School Calendar for holiday closures and breaks. Holiday closures during Summer are:

Memorial Day (Last Monday in May)

Independence Day (July 4th)

These closures are built into the monthly tuition. We want a happy well-rested staff, always eager to play!

Meals

Parents will provide dog food if a midday feeding is required. Any raw or refrigerated food will be considered special care and an additional \$10 per day will be charged.

Supplies

Harness for transport

Life Jacket during summer months

Food if needed

Treats optional but we appreciate them

Please label everything

Supplements and/or medications if needed. These are considered special care with a \$10 per day fee.

Behavior Management

Dogs are separated by size, play style, and energy level. We have four different play yards. We maintain a maximum ratio of 1 staff member per 15 dogs. Rest periods are mandatory in the middle of the day. If they are resting in the shade, which they often do once tired, we will not kennel them. They will be allowed to freely do as they please in the yard.

UNACCEPTABLE BEHAVIORS

Excessive Barking, Persistent Mounting, Resource Guarding, Over-excited Play Style (ignoring corrections from others), Snapping, Nipping, Growling, Biting

Dogs that are not happy and comfortable cannot go out in a group to play.

Illness

If your dog isn't feeling well or just seems a bit off, please keep them home.

Medications

Little River Farm will administer medications if necessary, but encourages you to administer at home if at all possible. A complete and signed medication form must be included with the medication.

Vaccinations

Rabies

Parvo/Distemper

Bordetella (also known as kennel cough)

Leptospirosis

Parasite Treatment (Worms, Fleas and Ticks)

Vaccinations can be emailed to us at

littleriverfarmfloyd@gmail.com or you can text a photo to 276-288-4030.

Puppies must have their final round of puppy shots INCLUDING RABIES.

VACCINATIONS MUST BE RECEIVED BEFORE SCHEDULING AN EVALUATION DAY.

For rabies a 28 day wait is required before boarding. Not all veterinarians include the Bordetella (kennel cough) and Leptospirosis vaccine in routine vaccinations. Bordetella requires a 14 day waiting period. Please double check that your dog has received these vaccinations.

Tuition

- 1 day per week \$220 monthly tuition
- 2 days per week \$440 monthly tuition
- 3 days per week \$660 monthly tuition
- 4 days per week \$880 monthly tuition
- 5 days per week \$1,100 monthly tuition

Tuition includes transportation from Christiansburg to Floyd, then Floyd back to Christiansburg. Your tuition may be used toward weekday boarding if you need overnight care. This excludes closures and weekends. We do not provide makeup days unless the shuttle is unable to run because of road conditions. Your monthly tuition is expected by the 5th of each month. Families pay for reserved spots at the farm and seat in the vehicle, not services used. These spaces are limited and the monthly fee is expected, even if your dog does not attend. We are set up much like a daycare for your human child.

Tuition can be paid with cash, check, Zelle or credit card. Any returned checks will incur a \$45 fee. Make checks payable to Little River Farm. Search our phone number for Zelle.

Deposit

In order to be placed on our waitlist, a \$220 deposit is required. This deposit will go toward your first month once a spot opens, or if you contact us in writing to be removed from the waitlist. If we contact you when a spot opens and you no longer want or need your dog to attend, the deposit is non-refundable.

Termination

Notice of 30 days in writing must be given or payment is expected. This allows us time to fill your spot.

Sign Off Sheet

I have read the Little River Farm Parent Handbook. I understand the policies and procedures. I have been given an opportunity to ask questions and have had them answered to my satisfaction. I understand that I can always ask for information and clarification.

Parent or Guardian Signature

Date