NPF Microfinance Bank Plc Information Security Management Policy

Information is a critical and valuable asset to NPF Microfinance Bank "NPFMFB". To this end, the bank is committed to the protection and privacy of information it holds and processes.

The objective of information security within NPFMFB is risk reduction to ensure the confidentiality, Integrity and availability of information and information systems within the Bank.

The Management of NPFMFB is committed to ensuring:

- All NPFMFB's information security policy, standards, guidelines, and practices shall be coordinated through the Cyber Security department and shall be consistent with the Bank-wide approach in developing, implementing, and managing information systems security.
- All NPFMFB staff shall undergo information security awareness which will be propagated using different methods at regular intervals to enhance competence and awareness across board.
- That NPFMFB complies to all legal and applicable requirements such as the ISO 27001 Standard.
- That the information security objectives are set, and adequate resources are provided to achieve them.

The Bank's Management acknowledges the need for continual improvement of the Information Security Management System and shall ensure periodic review of the Management System inline with global best practice.

Information Security Management System Objectives

- 1. Ultimately ensure 95% rating on confidentiality availability & integrity of data and information assets across NPF Microfinance Bank.
- 2. Acquire and maintain a qualified workforce for the Cybersecurity unit to ensure 70% skill capability training and information security awareness annually
- 3. Leverage the latest in security research methodologies/strategies & tooling to enable secure services & products, improve detection and provide 95% security incident response across the Bank's products offerings.
- 4. Ensure 100% adherence to regulatory and legal requirements that pertain to information security.