

# Frequently Asked Questions

***Q. Do I need a building permit?***

A. In most instances decks will require a building permit, unless they are less than 30 inches above the ground. It is best to check with your municipality to see what they require, as each municipality is different. Finished Basements and other Interior Remodeling jobs rarely require permits, unless you are altering the structure of the home.

***Q. Do I have to take care of the permitting process?***

A. We will assist you in every possible way to obtain your building permit. We will also handle all scheduling of inspections with the appropriate inspectors.

***Q. Is JPascoe Contracting licensed with the state?***

A. Yes. Our Home Improvement Contractor (HIC) number is PA109288.

***Q. Does JPascoe Contracting have insurance?***

A. Yes. We carry all necessary Liability Insurances for your protection, Workers Compensation Insurance for protection of our employees, and all of our company vehicles are covered with Vehicle Insurance. A copy of our Certificate of Insurance can be provided at any time.

***Q. How long has JPascoe Contracting been in business?***

A. We have been providing excellent quality craftsmanship to our customers since 2013.

***Q. Is there a cost involved with getting an estimate for our project?***

A. No, all estimates are free.

***Q. What are the payment terms for our project?***

A. Most of our Deck projects require (2) payments, a 20% deposit with the remaining 80% being due upon completion. Some of our larger projects may have progress payments with percentages due upon completion of specific tasks throughout the construction process.

***Q. Can I pay with a credit card?***

A. No. We only accept Check or Cash.

**Q. Does JPascoe Contracting offer financing?**

A. Yes, we currently offer financing through Dollar Bank.

**R. Will we be given a guaranteed completion date?**

A. Yes, as long as it is reasonably far enough into the future. With the many possible complications with the construction process it is impossible to pinpoint exact completion dates. If you express a date you need the project done by and we commit to that date we will guarantee that we will meet that commitment.

**S. Will you begin our project and then leave it unfinished to go work on other projects?**

A. No, once we start your project we are 100% focused and committed to the completion of it for you. If there is any reason we have to miss time on your project we will communicate with you beforehand so you are aware of the situation.

**T. Will my yard/property be damaged during the construction of the project?**

A. We do everything in our power to minimize any disturbance to your property we may cause. Most projects will look as if we were never there within a month of completion. Some larger projects which require heavy equipment may need to be reseeded by your landscaper.

**U. Can we purchase our own materials?**

A. We will supply 100% of the material for your project. Part of our commitment to overall quality is the materials we use. We can't guarantee the quality of the materials if we do not supply it for you.