

Pueblo Andaluz 83 Holiday Home

Terms & Conditions

The following booking conditions form the basis of your agreement with Pueblo Andaluz 83 Holiday Home

1. No smoking allowed in property.
2. No pets allowed.
3. No parties allowed. No groups higher than agreed occupancy are permitted at the property. Please note external cameras are in place to monitor the property. The management may terminate occupancy with immediate effect if the terms and conditions are not complied with.
4. In Spain, there are strict laws regarding the necessity to document guest details and register these with the government for any stays in accommodation. These regulations are designed for security and tax compliance. All guests must send the following information in advance of their arrival or check-in will not be permitted.
 - a. Full Name
 - b. Nationality
 - c. Type of ID Document (Passport, DNI, NIE_
 - d. ID Document Number
 - e. Date of Birth
 - f. Gender
 - g. Date of Arrival
5. Cots or high chairs, if required, to be booked in advance.
6. A non-refundable payment of one week's rent is payable within 14 days of reservation. Where the payment is made through bank transfer, all bank charges are for the guests account.
7. Where more than one weeks' reservation is made, the final non-refundable payment is due 16 weeks prior to arrival.
8. On receipt of your payment, a written confirmation will be issued acknowledging the payment and details of how to get to the property and the welcoming arrangements will be provided.

9. Your reservation will be confirmed in writing.
10. Electricity, heating and wifi are included in the rental rate.
11. The rental rate includes the provision of bed linen, towels and all other household linen. We do not permit pool towels, bath towels or linens to be taken from the property, but we provide extra beach towels for your use during your stay.
12. Guests are requested not to use “fake tan” or “hair dye” whilst at the property. These products damage linens and soft furnishings and are therefore not permitted. A charge will be levied to replace any items damaged by such products.
13. Guests are requested to use the supplied face cloths to remove make up instead of using hand towels.
14. Change of bed linen by request, not included in the rental rate. Daily maid service, by request, is not included in the rental rate. Please notify in advance to request to confirm pricing and if the service is available.
15. On departure, the house, equipment and utensils must be left in a clean and tidy condition. This includes the barbeque area in the patio. Guests agree to complete the following before departing the property: Wash and dry any used kitchen items and return to the cupboards. Clean the barbeque area, if used. Lock all doors and close all windows. Please leave the laundry in each bedroom and the cleaners will look after same. Please dispose of rubbish in the official waste disposal area. A deduction of € 200 will be debited from the security deposit, if the property is not cleaned properly on departure. If during your stay, there has been any damage or breakages, please send photos of the damage to the caretaker, by WhatsApp.
16. A € 400.00 security deposit to cover loss or damage, breakages etc. is payable at the time of booking. The deposit is NOT applied towards rent; however, it is fully refundable within 14 days of departure, provided the following provisions are met.
 - No damage is done to property or its contents, beyond normal wear and tear.
 - No charges are incurred due to illegal activity, pets or collection of rents or services rendered during the stay.
 - The property is left in clean and tidy, including the BBQ.
 - All rubbish and discards are disposed of at the waste disposal area.
 - All keys are returned and the property is left locked.
 - All charges accrued during the stay are paid prior to departure.
 - No linens are lost or damaged.
 - Fair usage of electricity and wifi during your stay. Lights should be turned off when leaving the property to support our sustainable tourism policies.
 - No early arrival or late departure.

- The renter is not evicted by the owner (or representative of the owner) or the local law enforcement.
17. Due to the number of simultaneous departures, it will not be possible to check the house at departure time. Therefore the € 400.00 security deposit will be refunded by bank transfer, if there is no loss or damage.
 18. The management may terminate occupancy if the terms and conditions are not complied with.
 19. We cannot be responsible for loss or damage to valuables or personal property and we recommend that you have the appropriate insurance cover in force during your holiday. We also recommend that you take out travel insurance to cover any potential losses due to unforeseen issues, such as travel restrictions, flight cancellations or unexpected illness.
 20. The proprietors, management and employees of Pueblo Andaluz 83 Holiday Home shall not be liable nor will accept responsibility for any injury, loss or damage howsoever sustained by any person or persons whether arising under the express or implied terms of any rental agreement, or at Common Law (including any negligence of the proprietors, their servants or agents) or in any other way whatsoever. The exclusion of the implied terms contained in Section 39 Sale of Goods and Supply of Services Act 1980 is subject to the provisions of Section 40 of the said Act.
 21. In the event of breach of contract on the part of the proprietors of Pueblo Andaluz 83 Holiday Home howsoever arising any loss and / or damage including consequential loss sustained by the renter shall be limited to the sum paid by the renter to the proprietors of Pueblo Andaluz 83 Holiday Home.
 22. Check in from **4 p.m.** on date of arrival.
 23. Check out at **10 a.m.** on date of departure.
 24. **FALSIFIED BOOKINGS** – Any booking obtained under false pretence will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.
 25. During your stay, it may be necessary for the maintenance team and gardener to carry out their duties at the rental property, including general property maintenance. While we don't wish to disturb your holiday, these jobs are essential to keep our properties to a high standard.
 26. Electrical appliances, including washing machine, dishwasher, TV, fridge, freezer, microwave, kettle, toaster, coffee machine, hair dryers etc. are all regularly checked, but may stop working at any time, for circumstances outside our control, during your holiday. Please call us and we will try to replace or fix as soon as possible. Please note that some machines that

stop working may require the attendance of a technician who may not work outside of normal Monday – Friday hours. We will do our utmost at all times to resolve any potential issues.