Disclaimer:

Schedules, teachers and prices of classes, passes, memberships and/or products are subject to change without notice. Please always check our <u>website</u> for our most current offers. We currently accept cash, debit/credit, check, Venmo, Paypal, and Cashapp payments.

SPECIAL NOTICE FOR THE COVID 19 PANDEMIC: If you pre-register for a LIVE class online and do not cancel earlier than one hour before your class, your class/package will be charged. We have very limited space available and want to serve the waiting lists that we have in the studio and online for your spot. Please cancel sooner than one hour before class to avoid having your class package debited.

We could not do it without YOU! It is our intention to provide the highest quality yoga instruction available. If ever you feel ill at ease about your purchase, please do not hesitate to contact us at keldonyoga@gmail.com with your concerns. We are happy to work with you in a way that is fair and respectful!

Classes:

- If a class has only one student registered 30-minutes prior to the start time, we reserve the right to cancel the class. No cancellation fee will be charged.
- Classes, workshops and events could occasionally be canceled by the studio. If your event is canceled you will be notified by email or text, and you will receive a full refund or full credit toward your Keldon Yoga account if you choose.
- Class packages are non-refundable, non-extendable, and non-transferable to other persons. They are subject to time limits.
 Always check your expiration date before and after your purchase.
- Cancellation requests must be requested by email to: keldonyoga@gmail.com

Private Class Appointments:

- Cancellation or rescheduling of a private class prior to 24-hours before the session will be refunded or credited on your account per your wishes.
- If you are late for a private class, the class will end at the original time.
- Any absence or no-show to a private session is non-refundable.
- Cancellation of a private class within 24 hours is non-refundable.
- Cancellation requests must be requested by email to: keldonyoga@gmail.com

Group (Parties/Private) Sessions:

- Group deposits are refundable up to 48 hours in advance of the session.
- If you are late for a group session it will end at the original time.
- Absence to a session is non-refundable
- 50% refund will be given for group sessions cancelled within 48 hours of the session.
- No refund will be given for group sessions cancelled within 24 hours of the session.
- Cancellation requests must be requested by email to: keldonyoga@gmail.com

Teacher Training Cancellation:

- Tuition may be refunded up to 3 days in advance of the program.
- Tuition is non-refundable after the start of the program.
- In the case of unforeseen circumstances causing a trainee to leave training, payment may be transferred at the discretion of Keldon Yoga to your member account.
- Tuition deposit is non-refundable.
- Cancellation requests must be requested by email to: keldonyoga@gmail.com

Workshop, series, or event refunds:

• Workshop and series cancellations require a 3 day email notice before the workshop or series takes place for a refund.

- NO Refund or credit if canceled within 3 days of the event. (Example: for a weekend workshop that starts Friday, no refunds are given after Tuesday night, even if you purchased a Sunday class).
- Absence to a workshop or series is non refundable.
- Refunds over \$50 may be in the form of a check at the sole discretion of Keldon Yoga.
- If we announce an event as "SOLD OUT" in the studio or online, no refund or credit will be given after announcement, as you have taken a space that could have been filled by another student..
- Cancellation requests must be requested by email to: keldonyoga@gmail.com

Refunds due to cancellation by studio:

Classes, workshops and events could occasionally be canceled by the studio. If your event is canceled you will be notified by email or text, and you will receive a full refund or full credit toward your Keldon Yoga account if you choose.

Policy on minors (under 18) in classes:

We set our policies to ensure that each yoga student attending classes is safe for the developmental stage of their body and brain.

<u>Ages 16-17:</u> We allow minors ages 16-17 in *any of our classes*, with permission (signed waiver) from their parent or guardian.

<u>Ages 14-15:</u> We allow minors ages 14-15 in any of our *unheated classes*, with a parent or guardian in attendance with them.

Age 13 and under: We do not allow children under the age of 13 in our adult classes. However, we offer Parent-Child classes, which are an unheated yoga flow that focuses on building strength, mobility and a mindfulness practice. See our schedule for days/times. Our parent-child classes are for adults accompanying children aged 6-13.