

Western Iron Doors Warranty and Maintenance Information

Product Quality and Durability:

Western Iron Doors are crafted from 12-gauge steel, offering superior strength and thickness to our doors. Our precision manufacturing ensures visibly high-quality doors.

Maintenance:

To maintain your door's integrity, promptly address any exposed metal or rust by applying touch-up paint. Environmental exposure will naturally affect the finish overtime.

Warranty Coverage:

- **Finish:** We warrant against rust, flaking, or peeling under normal wear for 2 years from the delivery date.
- **Moving Parts and Welds:** These components are warranted for 5 years from delivery, excluding weather stripping, door sweeps, and thresholds.
- **Glass:** Fogging due to normal operation is warranted for 1 year from delivery.

Warranty Exclusions:

This warranty does not cover:

- Damage caused by contractors, natural disasters, or events beyond our control.
- Normal wear and tear (e.g., thresholds, sweeps, weather stripping).
- Damage from accidents, misuse, abuse, improper installation, or chemical exposure.
- Scratches or damage to glass or finish from pets or foreign objects.
- Labor costs for non-Glory Iron Doors installations.
- Condensation related to freezing temperatures or humidity.
- Variations in color, due to the hand forged nature of the product.
- Finish wear from normal use.
- Damage due to slamming, kicking, or abuse.
- Doors that are not installed in a building or that are removed from the original installation location.

Warranty Limitations:

- Western Iron Doors' liability is limited to repairing or replacing defective products.
- All products are hand-forged, resulting in unique variations.
- Iron doors can sweat depending on climate conditions, and this is not a product defect.

Warranty Requirements:

- Maintain clean and debris-free moving parts.

General Information:

We strive for fair and objective warranty assessments. This warranty does not cover all potential issues. For inquiries or clarifications, please contact us at Sales@WesternIronDoors.com