

Opticaltel – Cambridge Contract Summary

Integrated Telecommunication Services and Access Agreement

Contract between HControl Communities LLC dba Opticaltel and Cambridge at Kings Ridge

Date Signed: June 3, 2016

Terms:

- Effective on date signed (June 3, 2016)
- Continues for 10 years from date all units are active with Bulk Services - January 1, 2017 – January 2027
- Bulk service fee may increase by up to 4% each year (\$ 136,183.00 for 2025)
- Automatically renews for five years unless written notice of termination is provided at least 120 days prior to expiration of the initial or renewal term.
- Exhibit A: Legal description of the Cambridge Association
- Exhibit B: Grant of Easement
- Exhibit C: Bulk and Additional Services
 - Bulk Video Service – Preferred Plus Digital Package (Exhibit F)
 - Bulk Internet Service
 - High Speed Internet Service – average speed of 100 Mbps down and up
 - Increase of at least 50 Mbps each year
 - Bulk Phone Service
 - Digital phone service – unlimited long distance up to 1000 minutes per month – increased to 3000 minutes after 2020
- Exhibit D: Customer Service Level and Performance Standards
 - Company to provide quarterly report upon request of customer
 - Company shall achieve 95% of Service availability quarterly
 - Regularly scheduled maintenance windows excluded from calculation
- Exhibit E: There is no exhibit E
- Exhibit F: Retail Upgrades and Current (2016) Pricing Details

Note: For a complete copy of the contract contact Vista Management.