

## Contact Us:

Kings Ridge residents are not first responders, rather we are to report any emergency situations in the community and are to depend upon City of Clermont Emergency Services for all emergency responses.

**Note:** The phone numbers and agencies have been verified as of August 2022. Agencies may move and the contact information is subject to change without the knowledge of the Kings Ridge Community Association.

### This document is based on information from:

- **American Red Cross, Federal Emergency Management Agency, [www.floridadisaster.org](http://www.floridadisaster.org).**
- **The Home Depot, National Association of Home Builders of the United States and United Way of Escambia County, Pensacola, FL**

*All collaborative partners assume no responsibility for the actions of any who choose to respond to these guidelines or for any damages arising from those actions. Individuals acting in times of disaster are offered certain protection by Florida Statutes 768.13 and 768.1355*

# Kings Ridge Disaster Readiness Plan: A Guide for Residents



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## Disaster Readiness Resources

- American Red Cross: [www.redcross.org](http://www.redcross.org)
- Center for Disease Control: [www.cdc.gov](http://www.cdc.gov)
- Clermont Public Works & Utility (352) 394-3350
- Clermont City Hall: (352) 394-4081
- Clermont Code Enforcement: (352) 394-7177
- Lake County Evacuation Shelter: Lost Lake Elementary School, 1901 Johns Lake Rd.
- **FEMA-Federal Emergency Management Agency:** [www.fema.gov](http://www.fema.gov)
- Lake County Emergency Management- (352) 343-9420. [www.lakecountyfl.org](http://www.lakecountyfl.org)
- Lake County Health Department (352) 742-6320
- Lake County Sheriff's Office (352) 343-2101
- National Hurricane Center: [www.nhc.noaa.gov](http://www.nhc.noaa.gov)
- South Lake Hospital (352) 394-4071
- Opticaltel (855) 303-4237
- Spectrum (866) 874-389
- SECO (electric utility) (352) 429-2195
- National Poison Control Center (800) 222-1222

**Dial 2-1-1 – 24 Hours Health & Human Services  
Information for locating resources near you.**

## Important Phone Numbers:

Clermont Police / Non-Emergency – **(352) 394-5588**

Clermont Fire Department /  
Non-Emergency – **(352) 393-1200**

Emergency Police & Fire Department: **911**

Other:

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Notes:

## Introduction

The Kings Ridge Disaster Readiness Plan is based on the premise that each of the 15 neighborhood associations is responsible for the adaptation of the plan template to fit their neighborhood's needs.

Each neighborhood is responsible for the recruitment and training of residents who will serve as volunteers to check on their neighbors in the event of a disaster.

This brochure does not replace the neighborhood plans but is an easy-to-use guide for residents to help them prepare for disasters.

If you do not know if your neighborhood has implemented a disaster plan, check with your board of directors.

Remember, you are responsible for preparing for potential disasters, regardless of whether your neighborhood had adopted a disaster plan. It can sometimes take three days or more for emergency responders to get to you in the event of major disasters, so BE PREPARED!

If you have health issues that require you to be evacuated prior to forecasted hurricanes, this brochure includes the information you need to sign up for the closest emergency shelter.

# What is a Disaster?

## Definitions

An emergency is an unexpected event, accident or natural event that can cause damage or loss of life.

## Types of emergencies and glossary of Terms

Hazardous Materials Release: The accidental discharge into the air or on to the ground of chemicals or other materials that could be dangerous to humans, pets and/or plants.

Hurricane: Intense low pressure with winds rotating around the center in a counterclockwise direction at speeds of 74 miles per hour, (mph), or more.

Hurricane Warning: A warning that sustained winds of 74 mpg or higher are expected in a specified area within 24 hours.

Hurricane Watch: An announcement for specific regions that hurricane conditions pose a threat. When a hurricane watch is issued, all precautions should be taken immediately. Threat Order: Watch, Warning, Hurricane

# Evacuation Shelter Survival Kit

If you are planning to evacuate, shut off main water valves and the main electrical switch before leaving your home. Take with you to the shelter only items that are essential. Pack items in a box or suitcase with your name on it, or a large plastic garbage bag. Items for a shelter survival kit include:

- Blankets, pillows and sleeping bags
- Two-week supply of medicine – If there isn't time to get a two-weeks supply take the prescription bottles with you
- Toiletries (toothbrush, toothpaste, deodorant, incontinence pads, shaving cream and razor, comb/brush, pre-moistened towelettes, soap, washcloth, hand towel)
- One or two changes of clothing
- Battery-operated radio, flashlight and extra batteries for both
- Books, cards or small games for entertainment
- Important papers – valid ID, emergency contact info, physicians phone numbers, health info, homeowners' insurance policy, auto insurance policy, cash
- Small first-aid kit
- Light-weight chair and/or cot



# Kings Ridge Emergency Responsibilities

In the event of a pending emergency, the management company is responsible for the following:

- Open all gates
- Prepare common areas by removing all potential flying objects (such as chairs and anything not tied down)
- Train staff for disaster response
- Remove debris from common areas after the disaster

## Golf Cart Safety

Prevent fires by never leaving the golf cart key in the “ON” position and always leave it in “NEUTRAL.” Keep batteries filled with water. Periodically check to make sure the battery mountings are not loose.



Neighborhood Association: A designated neighborhood monitored and organized by a board of directors.

Neighborhood Disaster Plan Coordinator: A volunteer within a neighborhood association responsible for the recruitment, and coordination of volunteers for the implementation of the disaster plan if there is one.

Shelter-in-Place: Strategy for responding to a hazardous materials release whereby residents, businesses and students remain inside buildings until given the “all clear” by officials.

Tropical Depression: Counterclockwise rotation of air at speeds of 38 mph or less; clearly defined low-pressure area emerging.

Tropical Threat Order: Disturbance, Depression, Storm, Storm Watch, Storm Warning

- Disturbance – no strong wind; showers, thunder
- Storm - low-pressure system; wind-speed 39-73; named
- Storm warning – Sustained winds 39-73 within 24 hrs.
- Storm watch – Specific areas with winds as a possible threat.

# Emergency Supplies

These supplies should be kept in an easily accessible location and checked at least annually. Those with an asterisk (\*) are most likely to be needed during an evacuation. Store them in an easy-to-carry container, such as a large, covered trash can, a camping backpack or a duffle bag. Use this as a checklist.

**Note: Kings Ridge homes are built to withstand winds of up to 100 mph so evacuation should only be necessary if you are on oxygen, require electricity, or have other health issues.**

One-week supply of non-perishable food (include special diet food) Remember your pets!	*Toiletries (toothbrush, toothpaste, deodorant, soap, shaving items, shampoo, wipes, pads, TP)
*Manual can opener	Grill with propane or briquettes, lighter fluid
*Two-weeks supply of prescriptions	*1-2 changes of clothing, including sturdy shoes
*Cash or traveler's checks	Matches (in waterproof container)
Blankets (one per person)	Battery-powered clock
*Flashlights (extra bulbs and batteries)	Plastic drop cloth
Bottled water (one gallon per person per day for one week)	*First-aid kit (including whistle, breathing mask, rubber gloves)
*Important papers (ID, insurance, bank account, all in waterproof bag)	*Battery-powered radio
*Disposable plates, glasses, utensils	*Map of your area

- Electricity-dependent equipment
- Disaster debris – How will it be removed?
- Transportation – Do you need specially equipped transportation?
- Errands – Do you need help getting groceries, medications, medical supplies? What if your caregiver cannot reach you?
- Alarm - Can you activate an alarm or summon help?
- Pets – Will you be able to care for your pets?
- Grandchildren – If your grandchildren are with you when a disaster hits, how will you get them to safety and notify their parents? Are there other issues related to them?

3. **Stay informed** – Know what hazards might threaten this area and what your neighborhood plan is. Do you have an emergency weather radio or other warning system?

4. **Make a plan**

- Meet with your personal network and review your emergency plan.
- Choose an out-of-town contact to let them know how you are and where you are so they can notify family.
- Decide when/where to meet
- Complete a communications plan that includes who needs to be contacted.
- Plan escape routes and safe places.

# Emergency Planning for Persons with Disabilities or Special Needs

If you or someone in your household is on oxygen you will probably need to be evacuated to an emergency shelter in the event of a hurricane or other forecasted disaster.

- To be evacuated, contact Lake County Emergency Management (LCEM) at (352) 343-9420 and they will help you complete the pre-registration form.
- The closest evacuation shelter for Kings Ridge residents is the Lost Lake Elementary School, just south of Wal-Mart. It is pet friendly. LCEM will advise what you need to bring with you to the shelter.

In addition to registering with LCEM, there are other things you can do to prepare for unexpected emergencies:

- 1. Create a personal support network** – These friends, neighbors or relatives can help you identify and get resources to help you cope in an emergency. Recruit at least three people.
- 2. Complete a personal assessment** – Decide what you will be able to do for yourself and what assistance you may need before, during and after a disaster and includes such things as:
  - Personal care – bathing, grooming, adaptive equipment, and feeding devices.
  - Water services – what will you do if you do not have water?
  - Personal care and adaptive feeding devices

# Emergency Supplies for the Car

	Chlorine bleach; rubber gloves		*Small plastic bags
	Games and books		Non-prescription drugs (aspirin, antacid, anti-diarrhea, laxative)
	Boards, hammer, nails, tarps (to cover broken windows/roof)		Extra set of glasses
	*List of important phone numbers (pharmacy, doctors, emergency contacts, family members)		Sunscreen
	*Large plastic garbage bags		

Always keep these supplies in your car in case of an emergency. You never know when you might get stranded and need them.

	*Flashlight		Cell phone
	*Small battery-operated radio		Blanket
	*Extra batteries for flashlight and radio		Jumper cables (if your car uses them)
	*Small foil packets of water or bottled water		Fire extinguisher
	*Small First Aid kit		Maps
	*Power Bars (granola type)		Shovel
	*Whistle		Flares
	Tire repair kit and pump		

## Smart 911 & Vial of Life

There are two ways to make your vital health information easily and quickly available to emergency responders: the Vial of Life and registration with Smart 911.

### Smart 911

If you have access to a cell phone, tablet, or computer, you can register your medical information at [www.smart911.com](http://www.smart911.com). This secure website allows emergency responders to immediately access your information, regardless of your location. This is very important, especially if you are unresponsive when they arrive at your location.



Place in the Refrigerator

### Vial of Life

Contact your Neighborhood Disaster Coordinator for the Vial of Life bottles and information sheets. If you don't have a disaster coordinator, make a list of all your current medical conditions and medication, including the dosage, insert the list into a large medicine bottle and place it inside the door of your refrigerator. Then place a note on the window of your front door or a front-facing window that says, "Vial of Life in Refrigerator." That way emergency responders will know to look in your refrigerator for your most current list of medications. Just be sure to update the list annually or when there are changes.

## Help/Okay Signs

One more tool to help emergency responders and your Neighborhood Emergency Coordinator to know if you are okay after a disaster is the Help/Okay sign. If your neighborhood has not yet implemented the plan, simply take a magic marker, and write in bold letters on an 8-1/2" by 11" paper or cardboard "Help" on one side and "Okay" on the opposite side.

After the storm has cleared, or the disaster is over, just place the sign on a street facing window with the appropriate side facing out. If, for example, you need help, be sure the card has the "**Help**" sign facing toward the street.

If you do NOT need assistance, place the "**Okay**" side facing the street.

Using this sign really saves responders time so they don't have to knock on every door to make sure everyone is okay after a disaster.

Important: If you are experiencing a life-threatening emergency immediately call 911.

# Help/Okay