

Would law enforcement know who to contact in the event of an emergency?



Register your emergency
contact information today

www.flhsmv.gov



**EMERGENCY CONTACT
INFORMATION**

[Texto en español](#)

Emergency Contact Information

This service will allow you to provide emergency contact information to law enforcement in the event of an emergency. This information may save crucial time if ever it becomes necessary to contact family members, or other loved ones. This service is only available to individuals holding a current Florida Driver License or Florida Identification Card.

Your personal information in Florida motor vehicle and driver records is blocked in accordance with the [Driver Privacy Protection Act](#).

To submit your contact information, first provide your current Florida Driver License or ID card number and your date of birth.

Please enter your current Florida Driver License or Florida Identification Card in the box below.

Example: Z123-456-78-901-0 (with or without the hyphens)

Date of Birth:

Month... Day... Year...

Please type the characters seen in following image below:




What is BotDetect .NET CAPTCHA Control?

[ECI Brochure](#)

[ECI Banner](#)

VIAL OF LIFE

FOR HOME OR CAR

 **Medical Information Form (<documents/vialoflife.pdf>)**

OVERVIEW:

The Vial of Life Program is a free program designed for seniors and individuals with a medical condition to provide pertinent medical information to emergency personnel who respond to and treat home emergencies. The Vial of Life contains much of the medical history needed by the responding emergency personnel, such as existing medical condition, allergies, medication currently being taken, and emergency contact information.

HOW IT WORKS:

Vial of Life participants complete a medical information form which is placed into a medicine vial. A "Vial of Life" sticker is placed on the vial which is then put in the participant's refrigerator in plain view. Another "Vial of Life" sticker is placed on the front door to alert emergency personnel that medical information is located inside of the refrigerator. In many cases, this information could prove invaluable to the responders.

HOW TO APPLY:

The Vial of Life may be obtained by contacting the Community Engagement Unit of the Lake County Sheriff's Office at (352) 326-8108 or by sending an email to commservices@lcsso.org ([mailto:commservices@lcsso.org?subject=Vial of Life program inquiry](mailto:commservices@lcsso.org?subject=Vial%20of%20Life%20program%20inquiry)).

EXISTING MEMBERS:

Existing program members can click [here](/bureaus/community_engagement/communityprograms/vialoflife/documents/vialoflife.pdf) (/bureaus/community_engagement/communityprograms/vialoflife/documents/vialoflife.pdf) to print out additional medical information forms. **Note: you will need the free Adobe Reader



VIAL OF LIFE PROGRAM

(Please Print)

NAME _____

ADDRESS _____

PHONE # _____ AGE _____ DATE OF BIRTH _____

SOCIAL SECURITY # _____ MEDICARE # _____

SUPPLEMENTAL INSURANCE _____

IN CASE OF EMERGENCY PLEASE NOTIFY: (Please list name, address & phone #)

PLEASE LIST MEDICATIONS & DOSAGES YOU ARE CURRENTLY TAKING

INDICATE YOUR MEDICAL HISTORY (Use back if necessary)

DOCTOR _____

HOSPITAL YOU WISH TO BE TRANSPORTED TO _____

ALLERGIES _____

ORGAN DONOR _____ DO YOU HAVE A LIVING WILL _____

INDICATE ITS LOCATION _____

Vial donated by:

[Home](#) > [Lever Locks](#) > [Satin-Nickel](#)

Assure Lever Locks

Make every room in your home smarter.

Filters

[clear](#)

3 Products

Sort By:

Featured



Function



Finish

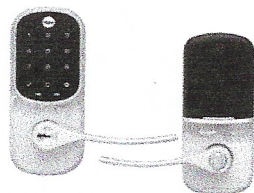


- ☐ Antique Brass
- ☐ Oil Rubbed Bronze
- ☐ Brushed Brass
- ☒ Satin Nickel
- ☐ Black Suede

Price



Rating

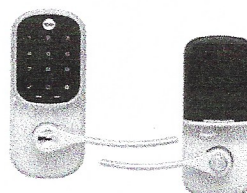


Satin Nickel

Yale Assure Lever
Touchscreen,
Standalone



\$149.99

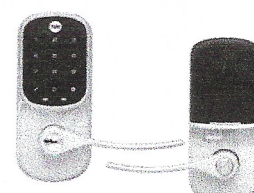


Satin Nickel

Yale Assure Lever
Touchscreen with Z-
Wave Plus



\$229.99



Satin Nickel

Yale Assure Lever
Touchscreen with Wi-Fi



\$229.99

SENIOR WATCH

OVERVIEW:

If you are living alone or have medical problems and you have no one to check on you daily, you can take advantage of the security provided by the Senior Watch Program.

HOW IT WORKS:

When you join, you will be assigned your own special identification number. Simply call the Senior Watch telephone operators each morning and tell them how you feel.

If the Senior Watch operators do not hear from you, they will attempt to call you. If you fail to answer the telephone, the Senior Watch will contact one of your neighbors or a relative, if possible, to check on you. If contact cannot be made with you in a timely manner, a Deputy Sheriff will be dispatched to your home.

HOW TO JOIN:

Call the Lake County Sheriff's Office at 352-343-2101 and provide your name, address, telephone number and a few details about yourself such as your age, medical condition and friends and relatives who may live nearby.

Office of the Sheriff

📍 360 W. Ruby St.

Tavares, FL 32778 ([https://www.google.com/maps?](https://www.google.com/maps?ll=28.807075,-81.728273&z=14&t=m&hl=en&gl=US&mapclient=embed&q=360+W+Ruby+St+Tavares,+FL+32)

[ll=28.807075,-81.728273&z=14&t=m&hl=en&gl=US&mapclient=embed&q=360+W+Ruby+St+Tavares,+FL+32](https://www.google.com/maps?ll=28.807075,-81.728273&z=14&t=m&hl=en&gl=US&mapclient=embed&q=360+W+Ruby+St+Tavares,+FL+32)

Ready ✓

Write your family's name above
Family Emergency Communication Plan

CREATE YOUR FAMILY EMERGENCY COMMUNICATION PLAN



FEMA

Creating your *Family Emergency Communication Plan* starts with one simple question: "What if "

"What if something happens and I'm not with my family " "Will I be able to reach them " "How will I know they are safe " "How can I let them know I'm OK " During a disaster, you will need to send and receive information from your family.

Communication networks, such as mobile phones and computers, could be unreliable during disasters, and electricity could be disrupted. Planning in advance will help ensure that all the members of your household—including children and people with disabilities and others with access and functional needs, as well as outside caregivers—know how to reach each other and where to meet up in an emergency. Planning starts with three easy steps:



1. COLLECT.

Create a paper copy of the contact information for your family and other important people/offices such as medical facilities doctors schools or service providers.



2. SHARE.

Make sure everyone carries a copy in his or her backpack, purse, or wallet. If you complete your *Family Emergency Communication Plan* online at ready.gov/make-a-plan you can print it onto a wallet-sized card. You should also post a copy in a central location in your home, such as your refrigerator or family bulletin board.



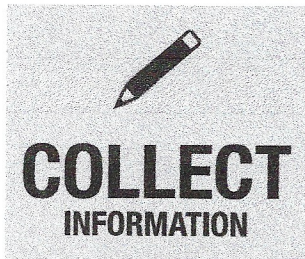
3. PRACTICE.

Have regular household meetings to review and practice your plan.

**TEXT
IS
BEST!**

If you are using a mobile phone, a text message may get through when a phone call will not. This is because a text message requires far less bandwidth than a phone call. Text messages may also save and then send automatically as soon as capacity becomes available.

**The following sections will guide you through the process to create and practice your
Family Emergency Communication Plan.**



HOUSEHOLD INFORMATION

Write down phone numbers and email addresses for everyone in your household. Having this important information written down will help you reconnect with others in case you don't have your mobile device or computer with you or if the battery runs down. If you have a household member(s) who is Deaf or hard of hearing, or who has a speech disability and uses traditional or video relay service (VRS), include information on how to connect through relay services on a landline phone, mobile device or computer.

SCHOOL, CHILDCARE, CAREGIVER, AND WORKPLACE EMERGENCY PLANS

Because a disaster can strike during school or work hours, you need to know their emergency response plans and how to stay informed. Discuss these plans with children, and let them know who could pick them up in an emergency. Make sure your household members with phones are signed up for alerts and warnings from their school, workplace, and/or local government. To find out more about how to sign up, see *Know Your Alerts and Warnings* at ready.gov. For children without mobile phones, make sure they know to follow instructions from a responsible adult, such as a teacher or principal.

OUT-OF-TOWN CONTACT

It is also important to identify someone outside of your community or State who can act as a central point of contact to help your household reconnect. In a disaster it may be easier to make a long-distance phone call than to call across town because local phone lines can be jammed.

EMERGENCY MEETING PLACES

Decide on safe, familiar places where your family can go for protection or to reunite. Make sure these locations are accessible for household members with disabilities or access and functional needs. If you have pets or service animals, think about animal-friendly locations. Identify the following places:

- ☐ *Indoor:* If you live in an area where tornadoes, hurricanes, or other high-wind storms can happen, make sure everyone knows where to go for protection. This could be a small, interior, windowless room, such as a closet or bathroom on the lowest level of a sturdy building, or a tornado safe room or storm shelter.
- ☐ *In your neighborhood:* This is a place in your neighborhood where your household members will meet if there is a fire or other emergency and you need to leave your home. The meeting place could be a big tree, a mailbox at the end of the driveway, or a neighbor's house.
- ☐ *Outside of your neighborhood:* This is a place where your family will meet if a disaster happens when you're not at home and you can't get back to your home. This could be a library, community center, house of worship, or family friend's home.

- ☐ *Outside of your town or city:* Having an out-of-town meeting place can help you reunite if a disaster happens and:

- You cannot get home or to your out-of-neighborhood meeting place; or
- Your family is not together and your community is instructed to evacuate the area.

This meeting place could be the home of a relative or family friend. Make sure everyone knows the address of the meeting place and discuss ways you would get there.

OTHER IMPORTANT NUMBERS AND INFORMATION

You should also write down phone numbers for emergency services, utilities service providers, medical providers, veterinarians, insurance companies, and other services.



- ☐ Make copies of your *Family Emergency Communication Plan* for each member of the household to carry in his or her wallet, backpack, or purse. Post a copy in a central place at home. Regularly check to make sure your household members are carrying their plan with them.
- ☐ Enter household and emergency contact information into all household members' mobile phones or devices.
- ☐ Store at least one emergency contact under the name "In Case of Emergency" or "ICE" for all mobile phones and devices. This will help someone identify your emergency contact if needed. Inform your emergency contact of any medical issues or other requirements you may have.
- ☐ Create a group list on all mobile phones and devices of the people you would need to communicate with if there was an emergency or disaster.
- ☐ Make sure all household members and your out-of-town contact know how to text if they have a mobile phone or device, or know alternative ways to communicate if they are unable to text.
- ☐ Read *Know Your Alerts and Warnings* at ready.gov and sign up to receive emergency information.



Once you have completed your *Family Emergency Communication Plan*, made copies for all the members of your household, and discussed it, it's time to practice!

Here are some ideas for practicing your plan:

- ☐ Practice texting and calling. Have each person practice sending a text message or calling your out-of-town contact and sending a group text to your mobile phone group list.
- ☐ Discuss what information you should send by text. You will want to let others know you are safe and where you are. Short messages like "I'm OK. At library" are good.

- ☐ Talk about who will be the lead person to send out information about the designated meeting place for the household.
- ☐ Practice gathering all household members at your indoor and neighborhood emergency meeting places. Talk about how each person would get to the identified out-of-neighborhood and out-of-town meeting places. Discuss all modes of transportation such as public transportation rail and para-transit for all family members, including people with disabilities and others with access and functional needs.
- ☐ Regularly have conversations with household members and friends about the plan, such as whom and how to text or call, and where to go.
- ☐ To show why it's important to keep phone numbers written down, challenge your household members to recite important phone numbers from memory—now ask them to think about doing this in the event of an emergency.
- ☐ Make sure everyone, including children, knows how and when to call 911 for help. You should only call 911 when there is a life-threatening emergency.
- ☐ Review, update, and practice your *Family Emergency Communication Plan* at least once a year, or whenever any of your information changes.

To help start the conversation or remind your family why you are taking steps to prepare and practice, you may want to watch the 4-minute video *It Started Like Any Other Day*, about families who have experienced disaster, at www.youtube.com/watch?v=w_omgt3MEBs. Click on the closed captioning (CC) icon on the lower right to turn on the captioning.

After you practice, talk about how it went. What worked well? What can be improved? What information, if any, needs to be updated? If you make updates remember to print new copies of the plan for everyone.

OTHER IMPORTANT TIPS FOR COMMUNICATING IN DISASTERS¹

- ☐ Text is best when using a mobile phone, but if you make a phone call, keep it brief and convey only vital information to emergency personnel and/or family or household members. This will minimize network congestion, free up space on the network for emergency communications, and conserve battery power. Wait 10 seconds before redialing a number. If you redial too quickly, the data from the handset to the cell sites do not have enough time to clear before you've re-sent the same data. This contributes to a clogged network.
- ☐ Conserve your mobile phone battery by reducing the brightness of your screen placing your phone in airplane mode, and closing apps you do not need. Limit watching videos and playing video games to help reduce network congestion.
- ☐ Keep charged batteries, a car phone charger, and a solar charger available for backup power for your mobile phone, teletypewriters (TTYs), amplified phones and caption phones. If you charge your phone in your car, be sure the car is in a well-ventilated area (e.g., not in a closed garage) to avoid life-threatening carbon monoxide poisoning.

¹ Federal Communications Commission, Public Safety and Homeland Security Bureau. (n.d.). *Tips for communicating in an emergency*. Retrieved from <http://transition.fcc.gov/pshs/emergency-information/tips.html>

- ☐ If driving, do not text, read texts, or make a call without a hands-free device.
- ☐ Maintain a household landline and analog phone (with battery backup if it has a cordless receiver) that can be used when mobile phone service is unavailable. Those who are Deaf or hard of hearing, or who have speech disabilities and use devices and services that depend on digital technology (e.g., VRS, Internet Protocol [IP] Relay, or captioning) should have an analog phone (e.g., TTY, amplified phone, or caption phone) with battery backup in case Internet or mobile service is down.
- ☐ If you evacuate and have a call-forwarding feature on your home phone, forward your home phone number to your mobile phone number.
- ☐ Use the Internet to communicate by email, Twitter, Facebook, and other social media networks. These communication channels allow you to share information quickly with a widespread audience or to find out if loved ones are OK. The Internet can also be used for telephone calls through Voice over Internet Protocol. For those who are Deaf or hard of hearing, or who have speech disabilities, you can make calls through your IP Relay provider.
- ☐ If you do not have a mobile phone, keep a prepaid phone card to use if needed during or after a disaster.
- ☐ Use a pay phone if available. It may have less congestion because these phones don't rely on electricity or mobile networks. In some public places, you may be able to find a TTY that can be used by those who are Deaf or hard of hearing, or who have speech disabilities.

The reader recognizes that the Federal Government provides links and informational data on various disaster preparedness resources and events and does not endorse any non-Federal events, entities, organizations, services, or products.



FEMA

FEMA P-1094
Catalog No. 17168-2



12 WAYS TO PREPARE

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sign up for Alerts and Warnings	Make a Plan	Save for a Rainy Day	Practice Emergency Drills	Test Family Communication Plan	Safeguard Documents
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Plan with Neighbors	Make Your Home Safer	Know Evacuation Routes	Assemble or Update Supplies	Get Involved in Your Community	Document and Insure Property

FAMILY EMERGENCY COMMUNICATION PLAN

HOUSEHOLD INFORMATION

Home #:
Address:

Name: Mobile #:
Other # or social media:
Email:
Important medical or other information:
.....

Name: Mobile #:
Other # or social media:
Email:
Important medical or other information:
.....

Name: Mobile #:
Other # or social media:
Email:
Important medical or other information:
.....

Name: Mobile #:
Other # or social media:
Email:
Important medical or other information:
.....

SCHOOL CHILDCARE CAREGIVER AND WORKPLACE EMERGENCY PLANS

Name:
Address:
Emergency/Hotline #:
Website:
Emergency Plan/Pick-Up:

**SCHOOL
CHILDCARE
CAREGIVER AND
WORKPLACE
EMERGENCY PLANS**

Name:
Address:.....
Emergency/Hotline #:
Website:
Emergency Plan/Pick-Up:

Name:
Address:.....
Emergency/Hotline #:
Website:
Emergency Plan/Pick-Up:

Name:
Address:.....
Emergency/Hotline #:
Website:
Emergency Plan/Pick-Up:

**IN CASE OF
EMERGENCY
(ICE CONTACT)**

Name: Mobile #:
Home #: Email:
Address:

**OUT-OF-TOWN
CONTACT**

Name: Mobile #:
Home #: Email:
Address:

**EMERGENCY
MEETING PLACES**

Indoor:
Instructions:
Neighborhood:
Instructions:

Out-of-Neighborhood:
Address:.....
Instructions:

Out-of-Town:
Address:.....
Instructions:

**IMPORTANT
NUMBERS OR
INFORMATION**

Police: Dial 911 or #:
Fire: Dial 911 or #:
Poison Control: #:
Doctor: #:
Doctor: #:
Pediatrician: #:
Dentist: #:
Hospital/Clinic: #:
Pharmacy: #:
Medical Insurance: #:
Policy #:
Medical Insurance: #:
Policy #:
Homeowner/Rental Insurance:
#:
Policy #:
Flood Insurance: #:
Policy #:
Veterinarian: #:
Kennel: #:
Electric Company: #:
Gas Company: #:
Water Company: #:
Alternate/Accessible Transportation:
#:
Other: #:
Other: #:
Other: #:



FEMA

FEMAP-1094
Catalog No. 17166-2

Ready

ICE (In Case of Emergency) Health Information

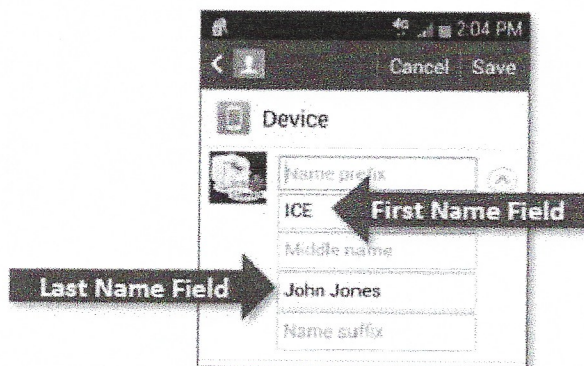
Use instructions for Samsung Galaxy

Emergency contact information serves as a quick reference to contact a designated friend, family member, or other trusted individual in the event of an emergency. Smartphones have the capability of storing your emergency contact information. In case of emergency (otherwise known as ICE) contacts can be viewed by medical or first responder personnel even if your phone is locked with a password.

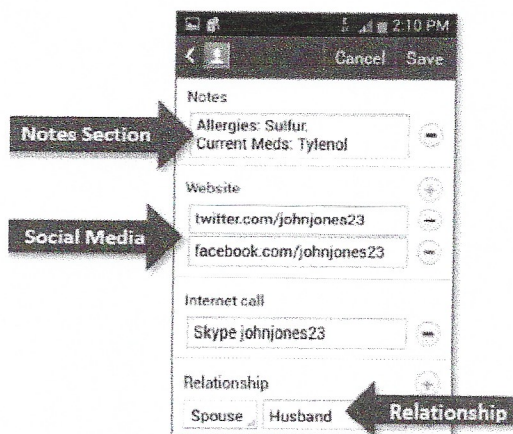
Here's how to set up your emergency contact information in your Samsung Galaxy:

1. Open up your contacts via contacts icon
2. Touch + to add a new contact
3. Touch the first name field and type the word "ICE"
4. Touch the last name field and type your contact's full name

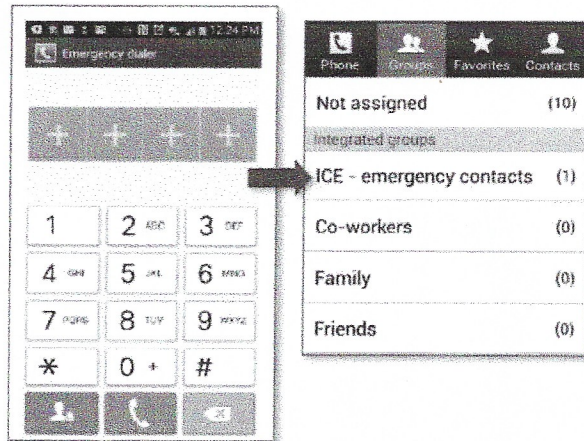
For example, John Jones



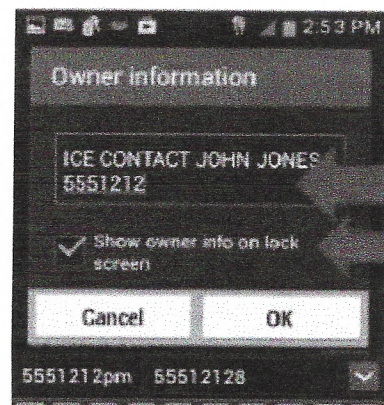
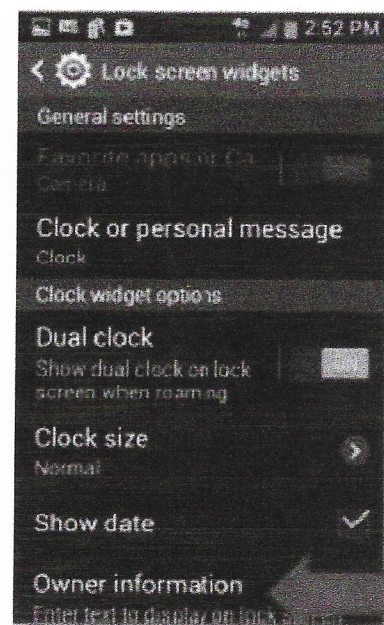
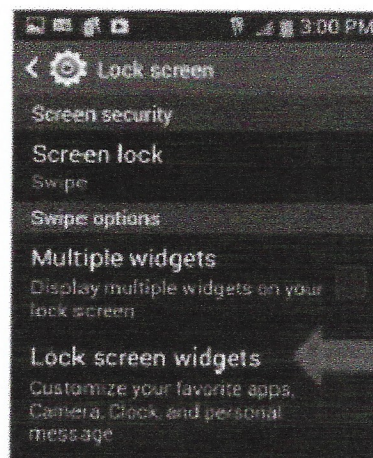
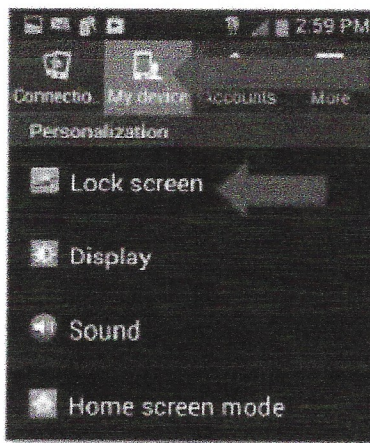
5. Put all the emergency information you can in your ICE contact. Such as, home, work, and cell phone number, relationship to you, email address, IM, Twitter and Facebook. Add extra fields if needed, and use the notes section to list your allergies, medications names & numbers of your doctors, health care representative, or your insurance carrier.



6. Most Samsung Galaxies have an Emergency Dialer on the Home Screen. Simply set up your ICE contacts and then press and hold your first ICE contact until the menu appears. Add it to the ICE Emergency Contact Group. Now it will appear on your emergency dialer.



7. If you don't have Emergency Dialer add ICE information to the Lock Screen by going into Settings, touch My Device, and then Lock Screen.
8. Touch Lock Screen Widgets, and touch Owner Information.
9. Type in "ICE contact" with the contact name and phone number– anything you would need an emergency room to know about you. Then Check the Box and Choose Okay.



ICE (In Case of Emergency) Health Information

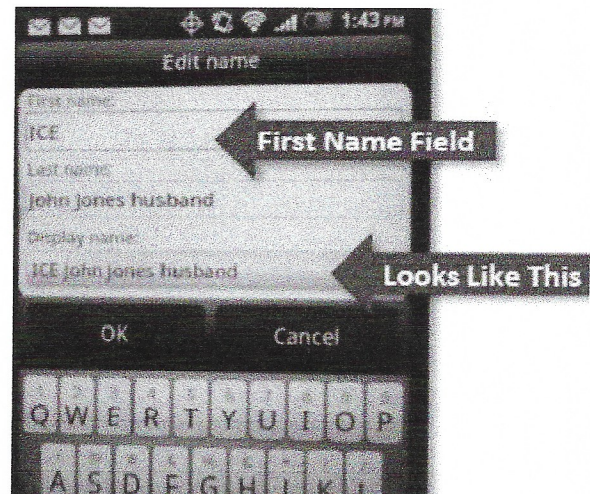
Use instructions for Android

Emergency contact information serves as a quick reference to contact a designated friend, family member, or other trusted individual in the event of an emergency. Smartphones have the capability of storing your emergency contact information. In case of emergency (otherwise known as ICE) contacts can be viewed by medical or first responder personnel even if your phone is locked with a password.

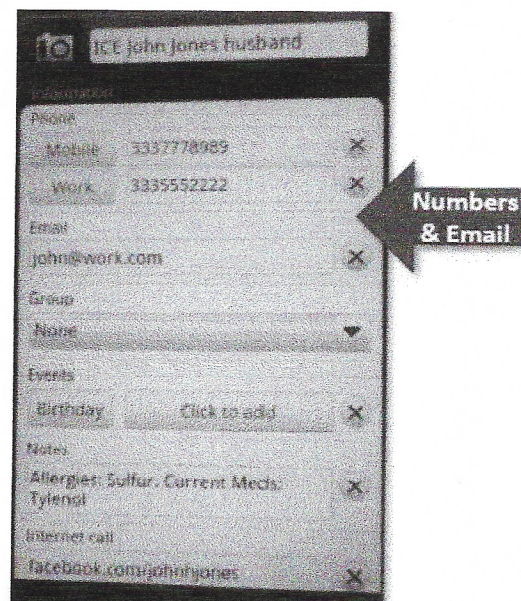
Here's how to set up your emergency contact information in your Samsung Galaxy:

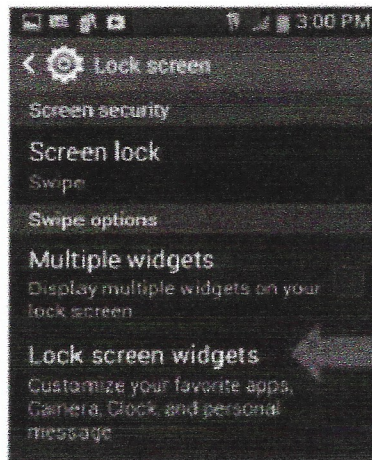
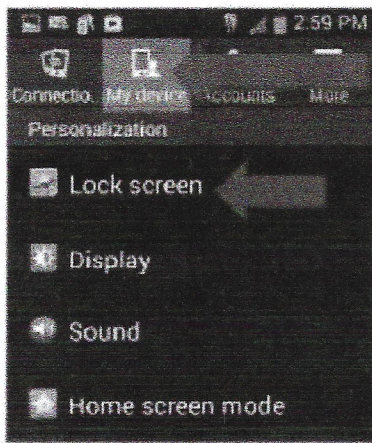
1. Open up your contacts via contacts icon
2. Touch + to add a new contact
3. Touch the first name field and type the word "ICE"
4. Touch the last name field and type your contact's full name

For example, John Jones



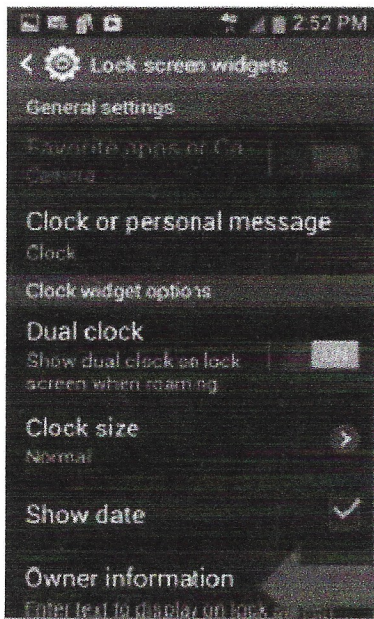
5. Put all the emergency information you can in your ICE contact. Such as, home, work, and cell phone number, relationship to you, email address, IM, Twitter and Facebook. Add extra fields if needed, and use the notes section to list your allergies, medications names & numbers of your doctors, health care representative, or your insurance carrier.



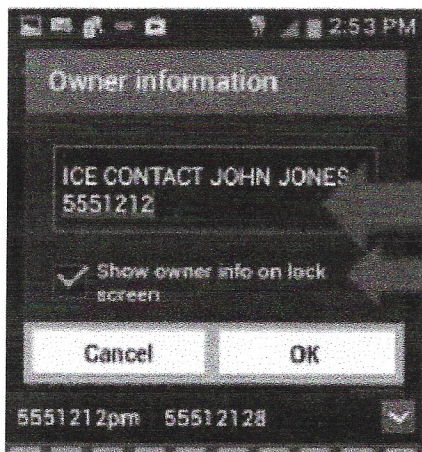


6. You can add your ICE information to the Lock Screen by going into Settings; touch My Device, and then Lock Screen.

7. Touch Lock Screen Widgets, and touch Owner Information.



8. Type in "ICE contact" with the contact name and phone number– anything you would need an emergency room to know about you. Then Check the Box and Choose Okay.



ICE (In Case of Emergency) Health Information

Use instructions for iPhone

Emergency contact information serves as a quick reference to contact a designated friend, family member, or other trusted individual in the event of an emergency. Smartphones have the capability of storing your emergency contact information. In case of emergency (otherwise known as ICE) contacts can be viewed by medical or first responder personnel even if your phone is locked with a password.

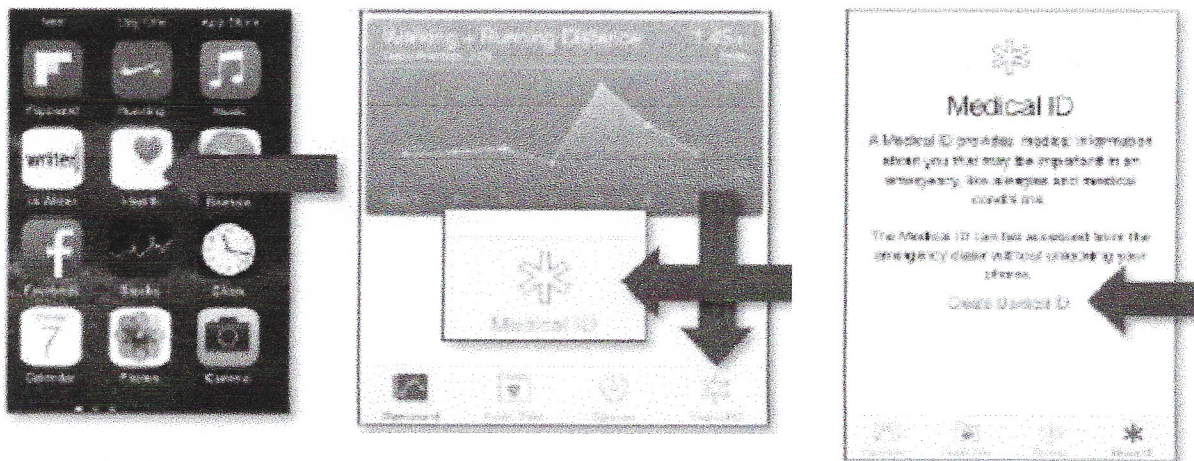
Here's how to set up your emergency contact information in your iPhone:

1. Open up your contacts via contacts icon
2. Touch + to add a new contact
3. Touch the name field and type the word "ICE"
4. Touch the company name field and type your contact's name and relationship to you. For example, John Jones – Husband.

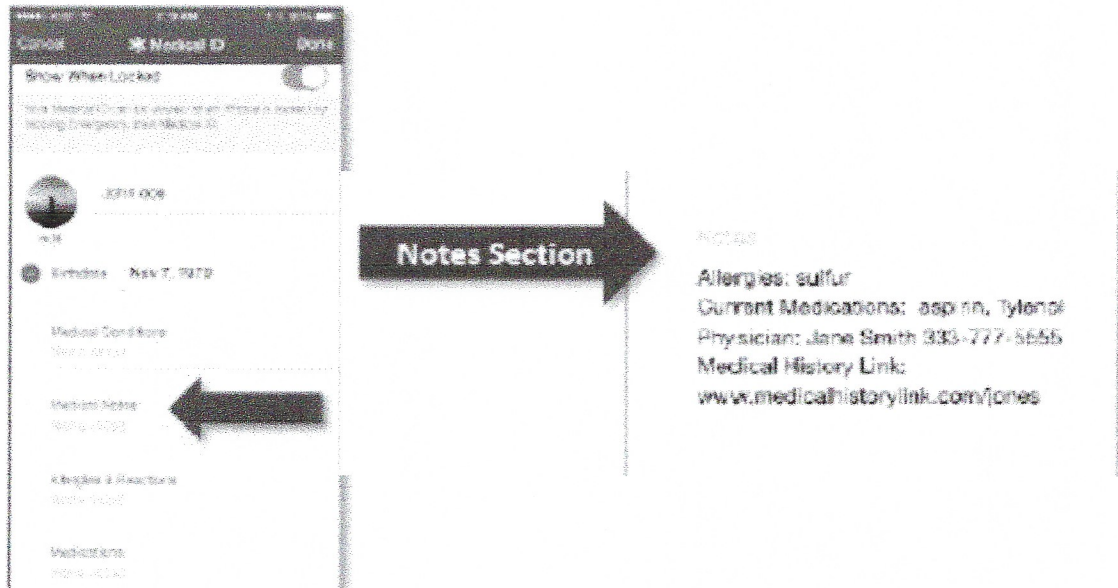


The iPhone 6 has a Health App with a heart on it. Here's how to set up your emergency contact information in your iPhone 6:

1. Touch the Health app to enter your emergency information.
2. On the bottom right of the screen, touch the Medical ID icon.
3. Touch the red link that says Create Medical ID.



4. At the top of the medical ID screen is an On/Off Switch that shows a link to your emergency information on the home screen of your phone even when it's password-locked. Switch this to the ON position. It will turn green like pictured below.
5. Medical ID has a space for medical notes, and other information. Use the Notes Section to list anything that will not fit into the other fields, like the names & numbers of your doctors, health care representative, or your insurance carrier. Do not put any sensitive personal information in here like your social security.



6. When you click on the Add Emergency Contact button, it will show you a list of your contacts, so you can choose the people you'd like to add to your Medical ID. Go ahead and click on the button and choose your first ICE Contact.

