

AGREEMENT FOR SERVICES—HOLIDAY INN PET RESORT

Care of Pets

I, the undersigned have asked Howliday Inn Pet Resort, Gardnerville to provide care services for my pet on an ongoing basis. I understand that, depending upon the arrangements I make with Howliday Inn, such care may include (a) providing sanitary and safe quarters for my pet on a day care or overnight basis. (b) providing transportation for my pet between my home and Howliday Inn; (c) exercising and playing with my pet; (d) properly and regularly feeding my pet. I understand that Howliday Inn and its employees will exercise due and reasonable care in all matters pertaining to my pet. In consideration of these services, and as an express condition thereof, I hereby expressly waive and relinquish any and all claims, which I may have against Howliday Inn Pet Resort relating to the care of my pet, with the exception of claims arising from the negligence or willful misconduct of Howliday Inn Pet Resort or its employees.

In the event of inclement weather or natural disaster, including but not limited to acts of war, terrorism or gross negligence, Howliday Inn Pet Resort is entrusted to use its best judgement in caring for my pet and/or my home (in the case of delivery or pickup of pets). I hereby expressly waive and relinquish any and all claims which I may have against Howliday Inn Pet Resort or its employees relating to decisions in this regard.

Veterinary

By my signature below, I authorize Howliday Inn Pet Resort to obtain necessary emergency veterinary care for my pet at the veterinarian of its choice. If I cannot be reached in a timely manner, I authorize Howliday Inn Pet Resort to approve veterinary treatment (excluding euthanasia) as recommended by a veterinarian. I hereby expressly waive and relinquish any and all claims which I may have against Howliday Inn Pet Resort, its employees, or affiliates relating to such treatment, including claims related to transportation of my pet to a veterinarian or other necessary location. I agree to reimburse Howliday Inn Pet Resort for all expenses incurred in connection with such treatment, including food, medication, and other supplies. I also understand that some pets, including my own, may be predisposed to certain injuries and/or ailments (e.g. thin skin that tears easily), and I agree not to hold Howliday Inn Pet resort responsible for any related injuries.

I specifically represent to Howliday Inn Pet Resort that my pet is current on all vaccinations and that, to my knowledge, has not been exposed to rabies, distemper, or other disease within a period of thirty days prior to admission. I also agree to provide access to all information on the health of my pet. I understand that having my pets in the company and environment of other pets may involve risks regarding the contraction of illness. I understand that even regular vaccinations cannot completely guard against illness or disease. While every effort is made to ensure that pets remain healthy, Howliday Inn Pet Resort is not responsible for any pets becoming ill. I understand that misrepresentation regarding the sterilization of my pets may result in injury when they are placed in a cage free environment.

Injuries and Illness

I understand that there are risks inherent in having my pet in an environment where the pets are not kept in cages. Every effort is made to prevent injuries and illnesses, but accidents do happen. It is not possible to prevent injuries that may occur during off-leash activities. Pets participating in physical exercise may be injured by running, jumping, chasing balls, etc. I understand that I am legally and financially responsible if my pet causes injury to another animal, person, or property while in the care of Howliday Inn Pet Resort.

Aggressive Behavior

Howliday Inn Pet Resort is committed to the safety of clients, personnel and pets. I understand that it is my sole responsibility to notify Howliday Inn if my pet displayed aggressive tendencies towards humans and/or pets at anytime. Failure to notify Howliday Inn in writing, prior to signing this contract, will automatically terminate this agreement. I further understand that Howliday Inn will use any means available to control a dangerously aggressive pet, I hereby expressly waive and relinquish any and all claims which I may have against Howliday Inn Pet Resort or its employees relation to actions taken to control my pet under such circumstances.

Payment

I agree that my pet shall not leave the premises until all charges have been settled by me. For extended stays at Howliday Inn Pet Resort estimated to exceed \$100 in cost, a prepayment of 50% is required, and my credit card information must be on file at Howliday Inn Pet Resort. I authorize Howliday Inn to charge my credit card for additional payment as boarding progresses, per prior agreement between Howliday Inn and myself, as stated in this contract. Howliday Inn agrees to maintain the privacy and security of the credit card information it holds on file.

Cancellation Policy

Our cancellation policy is as follow:

48 hour notice or more:	100% refund
24 hour cancellation:	50% refund
No-show:	No Refund

Howliday Inn understands that unforeseen events and circumstances outside your control may arise, which necessitate last minute changes in plans. Howliday Inn may, at its discretion, apply the cost of cancelled reservations to other boarding and/or daycare situations.

Media Ownership

Occasionally photographs or video is taken of pets under the care of Howliday Inn. I hereby release such media as the sole property of Howliday Inn and give Howliday Inn permission to use such material for training, advertising or other promotional purposes.

Abandoned Pet Policy

I understand that I am responsible for retrieving my pet from Howliday Inn Pet Resort on a timely basis during normally scheduled business hours or by special appointment. If circumstances arise which require me to leave my pet past the expected retrieval date, I understand that I must contact Howliday Inn to inform Howliday Inn of the continued handling of my pet. It is understood that any pet left at Howliday Inn for more that 10 days after the expected pick up date, without appropriate payment arrangements will be turned over to a local animal rescue group or animal shelter at Howliday Inn's discretion and that Howliday Inn assumes no liability for the welfare of the pet after such point.

Release of Liability/Acknowledgement

As the legal owner/agent of the above mentioned pet(s), having carefully read and fully understanding this agreement, do hereby waive and release Howliday Inn Pet Resort and its affiliates from any and all liability of any nature. This includes any injury, death, sickness or damage my pet may suffer during or resulting from any daycare, boarding, grooming or training program.

Clients Name (Print)

Client Signature

Date