

IMPORTANT INFORMATION

NMP Privacy Gate Information

Below are a few details on how the gates work.

- Gates will automatically be open from 6:30AM to 8:00PM. From 8:00PM to 6:30AM the gates will be closed.
- The gates open for 30 seconds and then automatically close. They also have several safety features built in so it will not close on your vehicle.
- Jefferson Fire uses a Knox Box System that they have a key to open the gates. Once they open the gates, they stay open until they leave, then they turn the gates back on. The Jefferson Police Dept, Jackson County Sherriff Department, and Jackson County EMS will have a special code to get in.
- Every homeowner has been given 1 or 2 remotes depending on the number of vehicles they own. These remotes are like a garage door opener that hooks on the sun visor. If someone other than the registered homeowners live with you, they can use the app or the gate code to get in. We will also need to register them to use the system.
- The App must be installed by the administrator for it to work. For people to use the App or key code they must be register with the administrator and then they will be assigned a special key code. The App is designed for you to use when you go off with someone and you do not have your remote. It also can be used to open the gate for someone when you are not at home. Again, the app is also designed for a homeowner that have other family member living with them.
- **The key pad codes should not be given out to anyone other you're your family members.** Please do not give it to Amazon, Fed-Ex, or food delivery services. They should call you on your cell phone so you can let them in. For Amazon and Fed-Ex, and other deliveries you should put in the details section of your order that your gate is open form 6:30AM until 8:00PM each day when you order something.
- **The APP for your phone** can be downloaded directly to your phone or your registered family's devices from the Apple Store or Google Play. We recommend that you use this to enable the gate services, whether you are home or not, for all deliveries or private services that you may be expecting

before 6:30 pm or after 8:00pm. If you need assistance with this APP, Please
Contact one of your Board Members.