



815 E. Warner Road, Suite 106  
Chandler, AZ 85225  
AzAdvancedTherapy@gmail.com

p. 480.963.5800  
f. 480.963.5805

**CLIENT INFORMATION FORM**

CLIENT'S NAME: \_\_\_\_\_

DATE OF BIRTH: \_\_\_\_\_

HOME ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_

**RESPONSIBLE PARTY CONTACT INFORMATION:**

PARENT/GUARDIAN NAME: \_\_\_\_\_

ADDRESS (if different from above): \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PARENT/GUARDIAN EMPLOYER: \_\_\_\_\_

CELL PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_

E-MAIL: \_\_\_\_\_ PRIMARY CONTACT: YES  NO

PARENT/GUARDIAN NAME: \_\_\_\_\_

ADDRESS (if different from above): \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PARENT/GUARDIAN EMPLOYER: \_\_\_\_\_

CELL PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_

E-MAIL: \_\_\_\_\_ PRIMARY CONTACT: YES  NO

NAME OF PRIMARY CARE PHYSICIAN (PCP): \_\_\_\_\_

PEDIATRIC GROUP NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

PRIMARY CARE PHYSICIAN E-MAIL: \_\_\_\_\_

**PLEASE LIST ADDITIONAL COMMENTS OR INFORMATION THAT YOU FEEL ARE HELPFUL/IMPORTANT.**

\_\_\_\_\_  
\_\_\_\_\_



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For DES/DDD consumers with private insurance, DES/DDD requires that your private insurance company is billed prior to billing DES/DDD.

DOES THE CLIENT HAVE DDD? YES  NO

If yes, provide DDD Support Coordinator's Name? \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

**PRIMARY INSURANCE:**

INSURED'S NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ BIRTHDATE: \_\_\_\_\_ SSN: \_\_\_\_\_

EMPLOYER: \_\_\_\_\_ INSURANCE COMPANY: \_\_\_\_\_

GROUP#: \_\_\_\_\_ ID#: \_\_\_\_\_

INSURANCE COMPANY ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

INSURANCE COMPANY PHONE NUMBER: \_\_\_\_\_

**SECONDARY INSURANCE:**

INSURED'S NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ BIRTHDATE: \_\_\_\_\_ SSN: \_\_\_\_\_

EMPLOYER: \_\_\_\_\_ INSURANCE COMPANY: \_\_\_\_\_

GROUP#: \_\_\_\_\_ ID#: \_\_\_\_\_

INSURANCE COMPANY ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

INSURANCE COMPANY PHONE NUMBER: \_\_\_\_\_

**AUTHORIZATION AND RELEASE**

I authorize Arizona Advanced Therapy to release any information including the diagnosis and the records of any treatment or examination rendered during the period of such care to third party payors and/or other health practitioners. I authorize and request my insurance company to pay directly to Arizona Advanced Therapy or group insurance benefits otherwise payable to me. I understand that my insurance carrier may pay less than the actual bill for services. I agree to be responsible for payment of all services rendered on my behalf for my dependent(s).

\_\_\_\_\_  
SIGNATURE OF RESPONSIBLE PARTY

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
DATE

Please provide a copy of your insurance card(s), both front and back.  
Thank you for your cooperation.



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**THERAPY SERVICES BILLING INFORMATION**

**GENERAL INFORMATION**

- The front and back copies of all insurance cards must be provided prior to therapy.
- We are required to obtain prior authorization from your insurance company before therapy can begin. Therefore, it is imperative that you provide all insurance information prior to your child’s first session. If your child’s insurance changes in any way, you will need to provide the front and back copies of the new cards immediately. We will need to obtain prior authorization from your new insurance company prior to their next therapy session. Failure to do so may result in a denied payment by your insurance and you will be responsible for the full amount owed. **DDD is a secondary payor and non-payment due to lack of up-to-date/current insurance information is not a denial covered by DDD.**
- If you fail to provide updated photos of the front and back of your insurance card within 7 days of your new insurance start date, and choose to continue therapy services, you will be responsible for any unpaid dates of service due to a change in insurance. In addition, these dates will NOT be covered by DDD.
- If we have your child’s insurance information on file, we will bill primary insurance first. Any unpaid balances by your insurance will then be invoiced to you via Square. You may then be responsible for paying a co-payment for each therapy session, meeting your deductible, or co-insurance, depending on your insurance coverage. If we do not have your child’s insurance information on file, we will invoice you by email via Square.

**SQUARE**

All invoices will be sent by email via Square. On the bottom of the invoice, you will find a Square Processing Fee. To avoid paying the fee, you can pay by cash or check (payable to Arizona Advanced Therapy). If you choose to pay by cash or check, you will be required to pay the full amount due minus the processing fee. Once payment is made, a receipt will be sent to you by email via Square for your records.

**CLASSWALLET**

If you choose to pay using ESA Funds, an invoice will be sent to you by email via Square which will include a ClassWallet processing fee. Please log into your ClassWallet account and pay the total amount due. A receipt will be sent to you via Square for your records.

**DELINQUENCY**

If you are unable to pay your invoice in full, please contact the office to set up a payment plan. If we do not have a payment or payment plan in place after 30 days, a \$15 late fee will be added to your account and therapy will be suspended.

**INSURANCE CHECKS ISSUED DIRECTLY TO INSURED**

If you should receive a check from your insurance for services rendered by Arizona Advanced Therapy, it is your responsibility to turn over the funds to Arizona Advanced Therapy as soon as possible. This can be done by signing over the check or using another payment method that Arizona Advanced Therapy accepts. If you withhold the check, your therapy services will be suspended and your insurance will be notified.

I have read and fully understand the content of this Therapy Billing Services Information.

\_\_\_\_\_  
Parent or Legal Guardian’s Signature

\_\_\_\_\_  
Date



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**INFORMATION NEEDED TO REQUEST PRIOR AUTHORIZATION**

List Diagnosis: \_\_\_\_\_

Are you looking to be seen at:    **HOME**                       **CLINIC**

**Please provide Primary Care Physician script with diagnosis code and therapy service(s) recommendation, in addition to any previous Plan of Care, evaluation(s), or progress report(s).**

Current Medication(s): \_\_\_\_\_  
\_\_\_\_\_

Please list any allergies to medications, food, latex, etc.: \_\_\_\_\_  
\_\_\_\_\_

What concerns brought you to Arizona Advanced Therapy? \_\_\_\_\_  
\_\_\_\_\_

Has your child been seen for therapy prior to today? If yes, where and when: \_\_\_\_\_  
\_\_\_\_\_

Does your child use or need any adaptive equipment or device? If yes, please describe:  
\_\_\_\_\_  
\_\_\_\_\_

Please state any additional concerns and/or questions:  
\_\_\_\_\_  
\_\_\_\_\_



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**CANCELLATION POLICY**

If you need to cancel please notify your therapist and/or the clinic **24 hours prior to your scheduled appointment.** With 2 or more no shows or cancellations with less than 24 hours notice in a 30-day period, you will be dismissed from your current scheduled appointment time. It is your responsibility during that time to call and schedule appointments with your therapist.

\_\_\_\_\_  
Parent or Legal Guardian's Signature

\_\_\_\_\_  
Date

**CONFIDENTIALITY POLICY**

All employees, staff, contractors, and agents of our practice will be trained to respect the health care information of the patients of our practice. They will treat all medical, personal, and financial information as confidential.

I have read this statement.

\_\_\_\_\_  
Parent or Legal Guardian's Signature

\_\_\_\_\_  
Date

**PERMISSION TO CONTACT OTHER PROFESSIONALS**

I, \_\_\_\_\_, as parent and/or legal guardian of \_\_\_\_\_ (Client's Name), hereby give my permission to

Arizona Advanced Therapy and/or \_\_\_\_\_ (Therapist's Name) to contact by phone, mail, e-mail or FAX any of the other team members who are, or have been, involved in the care of the client listed above, such as the Primary Care Physician, DDD Support Coordinator, or other therapy providers. It is understood that the information shared by these methods and between these involved professionals will be used in a confidential and professional manner in the best interest of the client.

\_\_\_\_\_  
Parent or Legal Guardian's Signature

\_\_\_\_\_  
Date

Exceptions: \_\_\_\_\_

This authorization waives the right to legal action with regard to the release of such information as may be requested.



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**ACCEPTANCE OF ELECTRONIC COMMUNICATION**

Client's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

I request that the following communications from Arizona Advanced Therapy ("AAT") be delivered to me and/or someone else via e-mail at the e-mail address noted below OR via text message to the phone number noted below. Messages may be from AAT (anyone) or the assigned Therapist. I understand that these forms of communication may NOT be secure, creating a risk of improper disclosure of Personal Health Information (PHI) to unauthorized individuals.

Electronic communication may be regarding any of the following:

- ▶ Schedule Change / Appointment Reminder
- ▶ Invoicing (if necessary)
- ▶ Progress Report(s)
- ▶ Clinic Related Issues / Information
- ▶ Insurance Questions / Information

My e-mail address: _____
Additional contact's e-mail address: _____
Name of person at additional contact's e-mail address: _____

My telephone number for text messages: _____
Additional contact's phone number for text messages: _____
Name of person at additional contact's phone number: _____

**ACKNOWLEDGEMENT AND AGREEMENT:**

I understand that these communications may involve transmission of Protected Health Information (PHI), and agree that the requested communication method(s) is/are NOT secure, making the PHI at risk for receipt by unauthorized individuals. I am willing to accept that risk and will NOT hold AAT responsible should such incident occur.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Address: \_\_\_\_\_ / \_\_\_\_\_

Relationship to Client: \_\_\_\_\_



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**LATE PAYMENT POLICY**

A \$15 late fee will be assessed if you are more than 30 days past due on your account. **Therapy will also be suspended until payments are made. The scheduled therapy day and time prior to suspension are not guaranteed if and when therapy services are reinstated.** If you are unable to make a payment within this timeframe, please contact Arizona Advanced Therapy ("AAT") at 480.963.5800 to discuss a payment plan.

Should a payment made to AAT by you (or someone else on behalf of you for your child's treatment) be returned for "insufficient funds" cause AAT to be charged a fee, said fee will be billed back to you and will be your responsibility to pay. The late payment policy above WILL be applied to this fee, should your account remain past due as stated above.

I have read and agree to be responsible for payment of all services.

\_\_\_\_\_  
Client/Patient/Child's Name

\_\_\_\_\_  
Parent or Legal Guardian's Signature

\_\_\_\_\_  
Date

**Currently, we only accept payments via CHECK or CASH or EFT/ACH (through your bank).  
Pleasemake checks payable to Arizona Advanced Therapy.**

I prefer to receive my invoices by (check one):      **PAPER MAIL**       **EMAIL**

Please list the preferred mailing address or email address to send invoices to below:

MAILING ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

***Thank you for taking the time to complete this New Client Information Form.***



**PAST MEDICAL HISTORY**

**LIST DIAGNOSIS:** \_\_\_\_\_

**MEDICAL HISTORY**

**Were any of these conditions encountered during the pregnancy?**

	<b>Yes</b>	<b>No</b>		<b>Yes</b>	<b>No</b>
Bleeding	<input type="checkbox"/>	<input type="checkbox"/>	Maternal Seizure Disorder	<input type="checkbox"/>	<input type="checkbox"/>
Limited Weight Gain	<input type="checkbox"/>	<input type="checkbox"/>	Maternal Alcohol Use	<input type="checkbox"/>	<input type="checkbox"/>
Excessive Weight Gain	<input type="checkbox"/>	<input type="checkbox"/>	Maternal Drug Abuse	<input type="checkbox"/>	<input type="checkbox"/>
Pre-Eclampsia	<input type="checkbox"/>	<input type="checkbox"/>	Pre-Term Labor	<input type="checkbox"/>	<input type="checkbox"/>
Gestational Diabetes	<input type="checkbox"/>	<input type="checkbox"/>			

What was the length of the pregnancy? \_\_\_\_\_

Please list any medications taken during your pregnancy: \_\_\_\_\_

Please specify any other complications during the pregnancy: \_\_\_\_\_

**Was the delivery or birth marked by any of the following?**

	<b>Yes</b>	<b>No</b>		<b>Yes</b>	<b>No</b>
Difficult Birth	<input type="checkbox"/>	<input type="checkbox"/>	Reduced Apgar scores	<input type="checkbox"/>	<input type="checkbox"/>
Brief Labor	<input type="checkbox"/>	<input type="checkbox"/>	Baby required oxygen	<input type="checkbox"/>	<input type="checkbox"/>
Prolonged Labor	<input type="checkbox"/>	<input type="checkbox"/>	Baby jaundiced (yellow)	<input type="checkbox"/>	<input type="checkbox"/>
Mother required oxygen	<input type="checkbox"/>	<input type="checkbox"/>	RH Incompatibility	<input type="checkbox"/>	<input type="checkbox"/>
Cesarean Section	<input type="checkbox"/>	<input type="checkbox"/>	Baby had difficulty sucking	<input type="checkbox"/>	<input type="checkbox"/>
Breech Birth	<input type="checkbox"/>	<input type="checkbox"/>	ROP	<input type="checkbox"/>	<input type="checkbox"/>
Cord around baby's neck	<input type="checkbox"/>	<input type="checkbox"/>	Discharged on an apnea monitor	<input type="checkbox"/>	<input type="checkbox"/>

What was the baby's birth weight? \_\_\_\_\_

Did the baby receive an OAE hearing screen? \_\_\_\_\_

How long was the baby in the hospital before the discharge? \_\_\_\_\_

**Did your child experience any of the following during infancy?**

	<b>Yes</b>	<b>No</b>		<b>Yes</b>	<b>No</b>
Trouble Sleeping	<input type="checkbox"/>	<input type="checkbox"/>	Excessive Crying	<input type="checkbox"/>	<input type="checkbox"/>
Trouble sucking/swallowing	<input type="checkbox"/>	<input type="checkbox"/>	Diarrhea/Vomiting	<input type="checkbox"/>	<input type="checkbox"/>

**Please indicate if your child has experienced any of the following:**

	<b>Yes</b>	<b>No</b>		<b>Yes</b>	<b>No</b>
Asthma	<input type="checkbox"/>	<input type="checkbox"/>	Encephalitis	<input type="checkbox"/>	<input type="checkbox"/>
Allergies	<input type="checkbox"/>	<input type="checkbox"/>	Meningitis	<input type="checkbox"/>	<input type="checkbox"/>
Failure to thrive	<input type="checkbox"/>	<input type="checkbox"/>	Pneumonia	<input type="checkbox"/>	<input type="checkbox"/>
Seizure disorder	<input type="checkbox"/>	<input type="checkbox"/>	Heart Disease	<input type="checkbox"/>	<input type="checkbox"/>
Eye Disorders	<input type="checkbox"/>	<input type="checkbox"/>	Cerebral Palsy	<input type="checkbox"/>	<input type="checkbox"/>
BPD	<input type="checkbox"/>	<input type="checkbox"/>	Hernia	<input type="checkbox"/>	<input type="checkbox"/>
Hospitalization	<input type="checkbox"/>	<input type="checkbox"/>	Any additional comments: _____		
Surgery	<input type="checkbox"/>	<input type="checkbox"/>	_____		





Has your child experienced middle ear infections? If yes, please indicate the following:

- Number of ear infections: \_\_\_\_\_
- Child's age at the time of first ear infection: \_\_\_\_\_
- Child's age at the most recent ear infection: \_\_\_\_\_
- Type of treatment: \_\_\_\_\_
- ENT Specialist's Name: \_\_\_\_\_

Has your child experienced hospitalizations and/or surgeries? If yes, please explain the reason for hospitalizations and/or surgeries:

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### DEVELOPMENTAL HISTORY

Please check the items that apply for your child's age/developmental level

#### Gross Motor Skills

- |                                | Yes                      | No                       |                          |
|--------------------------------|--------------------------|--------------------------|--------------------------|
| Held head up by 2 months?      | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ |
| Rolled over by 3 to 4 months?  | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ |
| Sat alone by 6 to 7 months?    | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ |
| Crawled by 7 to 8 months?      | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ |
| Pulled to stand 9 months?      | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ |
| Walk alone by 12 to 14 months? | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ |

#### Fine Motor Skills

- |   | Yes                      | No                       |   |
|---|--------------------------|--------------------------|---|
| Grasped objects by 4 months?                    | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |
| Transferred objects in by 7 months?             | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |
| Demonstrated hand preference by 3 yrs?          | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____ <input type="checkbox"/> L or <input type="checkbox"/> R |
| Toilet trained by 3 ½ yrs?                      | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |
| Does your child dress him/herself?              | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |
| Does your child tie his/her shoes?              | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |
| Is your child interested in coloring & cutting? | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |
| Does your child tolerate tooth brushing?        | <input type="checkbox"/> | <input type="checkbox"/> | Age when achieved: _____  |

#### Communication Skills

- |   | Yes                      | No                       |                 |
|---|--------------------------|--------------------------|-----------------|
| Cooed and babbled as an infant?                           | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Used first words by 14 months old?                        | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Put 2 words together by 2 yrs old?                        | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Used simple sentences by 3 yrs old?                       | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Does your child follow simple directions?                 | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Does your child answer simple questions?                  | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Does your child listen to stories?                        | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Is your child's speech difficult to understand?           | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Are there specific sounds that are a problem?             | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Is communication frustrating for your child?              | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |
| Does your child use or understand more than one language? | <input type="checkbox"/> | <input type="checkbox"/> | Comments: _____ |



**HEARING STATUS**

**Yes** **No**

Have you ever questioned your child's hearing?

Has your child had a hearing test?

Please state where, when and the results of hearing test: \_\_\_\_\_

**VISION STATUS**

**Yes** **No**

Have you ever questioned your child's vision?

Has your child had an eye exam?

Please state where, when and the results of vision test: \_\_\_\_\_

**EDUCATIONAL HISTORY**

**Yes** **No**

Is your child currently in preschool/school?

School and Grade: \_\_\_\_\_

School District: \_\_\_\_\_

Does your child receive therapy in school?

If yes, which therapies: \_\_\_\_\_

**BEHAVIORAL HISTORY**

**Yes** **No**

**Does your child exhibit the following:**

Attention problems

Hyperactivity

Temper Tantrums

Shy or Withdrawn Behavior

Poor eye contact

Difficulty getting along with other children

Disruptive behavior

Immaturity for age

Social or sexual inappropriateness for age

Other behavioral concerns: \_\_\_\_\_

**FAMILY HISTORY**

**Yes** **No**

**Is there any family history of the following:**

Speech/language delay

Hearing Impairment

Learning Disability

Seizure Disorder

Congenital Disorder

*Thank you for taking the time to complete this developmental history.*