

LIHWAP may be able to assist you with overdue water and wastewater bills.

What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a temporary emergency program to help low-income families pay overdue water bills. LIHWAP is a grant. You do not have to repay it.

To receive help...

- Apply starting January 4, 2022.
- You don't have to be on public assistance.
- You need to have an unpaid water bill.
- You can either rent or own your home.

How does LIHWAP work?

LIHWAP Crisis grants may be available if you have an emergency situation and are in jeopardy of losing your water service. You can receive one Crisis grant for your drinking water service and one Crisis grant for your wastewater service, up to \$2,500 each.

Crisis situations include:

- Past-due water bills.
- Termination of utility service.
- Danger of having utility service terminated (received a notice that service will be shut off within the next 60 days).

How do I apply?

- Apply online at www.compass.state.pa.us.
- Request an application by calling the Statewide Customer Service Center at 877-395-8930 or call PA Relay at 711 for the hearing impaired.
- Applications are available at your local county assistance office.

To apply, you will need:

- Names of people in your household;
- Dates of birth for all household members;
- Social Security numbers for all household members;
- Proof of income for all household members; and
- A recent water bill.

Who is eligible?

You may qualify for a LIHWAP grant if:

- You must have an overdue water bill that you are responsible for paying.
- Your household income meets the following income guidelines:

INCOME GUIDELINES

Household Size	Maximum Annual Income
1	\$ 19,320
2	\$ 26,130
3	\$ 32,940
4	\$ 39,750
5	\$ 46,560
6	\$ 53,370
7	\$ 60,180
8	\$ 66,990
9	\$ 73,800
10	\$ 80,610

Each Additional Person
Add \$ 6,810

After your application is processed, you will receive a written notice that will tell you if you qualify. If eligible, it will tell you the amount of your grant.



EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

DO YOU NEED HELP WITH RENT AND UTILITIES?

If you lost a job or income because of COVID-19 and rent your home, assistance may be available. The Emergency Rental Assistance Program (ERAP) can cover rent and utility arrears accrued since March 2020, upcoming rent and utility costs, rehousing costs, and other costs related to housing.

WHERE CAN I APPLY?

Go to dhs.pa.gov/erap and use the County Application Finder to learn how to apply for ERAP in your county. Paper applications are available in seven languages online, and they can be returned to your county's ERAP office.

WHO CAN I CALL FOR HELP APPLYING?

Go to dhs.pa.gov/erap

Use the County Application Finder to find your county ERAP office. Your local Community Action Agency or United Way (2-1-1) can also help you find help near you.

What Do I Need to Apply?

- Basic information like your name, address, contact information, and the number of people in your household
- Your landlord or property manager's name and contact information
- Your utility provider's information and your account numbers
- Income information for you and anyone else in your household who has an income. You should know the source(s) of that income, like wages from a job, unemployment, Social Security/SSI, etc.
- Your monthly household expenses and how much you owe, if you have arrears

What Documents Do I Need?

Be prepared to show a few documents to verify eligibility

- Proof of identity
- Proof of lost employment or income like an unemployment qualification or benefits or pay statements
- Proof of income for anyone in your household over age 18. This can include paystubs, W-2s, tax filings, unemployment qualification or benefits.
- Proof of monthly rent or arrears owed
- Proof of utility costs or arrears owed
- Proof of other housing costs incurred due to COVID-19.

Photocopies, digital photographs of documents, and emails or attestations from an employer, landlord, or utility provider are accepted. If you're applying through COMPASS, these documents can be uploaded directly with your application. If documents are not available, your county ERAP office can work with you sign a written statement.