

MARCS RADIO TRAINING FOR ED STAFF



1

- Some hospitals may have 3-4 radios, others and Satellite ED's may have 2-3
DO NOT turn volume down
DO NOT turn radio off.



2

MCI - MARCS

- Deskset or Portable radio
- It is used in case of an MCI (Mass Casualty Incident)
- Our local talkgroup is HSR3- MCI
- MCI-MARCS is a "Party Line" – there are no alert tones and all hospitals are on this talk group – Listen carefully for the name of your facility
- All hospitals in the region would be on this talkgroup during an incident. **MAKE SURE** to identify your hospital by name when speaking



3

MCI – MARCS (Portable)

- If you have a portable radio.
- A case with a strap may be helpful for those moving around. Also if wearing scrubs, or some other clothing that does not lend itself to having a radio clipped on
- Speaker mic allows for better hearing in loud environments.



4

MCI Talkgroup Overview

- Generally begins with a call to the Montgomery County RDC (Regional Dispatch Center) via 937-333-8727 (333-USAR) in order to use RHNS (Regional Hospital Notification System) to advise the region there is a MCI.
- RHNS outgoing message will include this statement: "All hospitals: update your Juvare EMResource MCI page. **All hospitals monitor HSR3-MCI MARCS talkgroup**"
- The EMS Transport Officer or aid, will use the HSR3-MCI MARCS radio talkgroup to communicate **all information** to **all hospitals**. **If you are not on HSR3-MCI, you will miss information!**



5

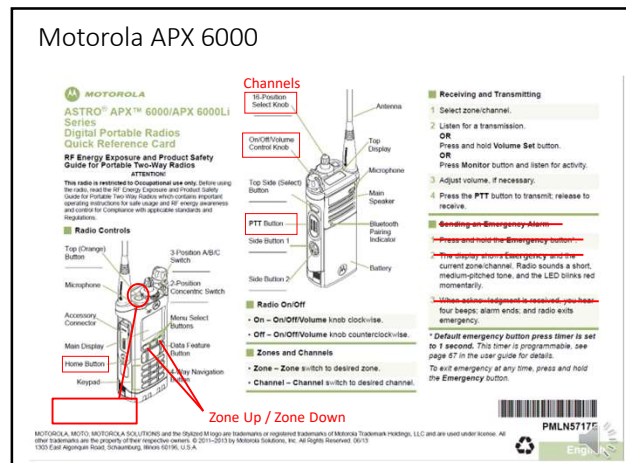
MCD 5000 DESKSET - TOP VIEW



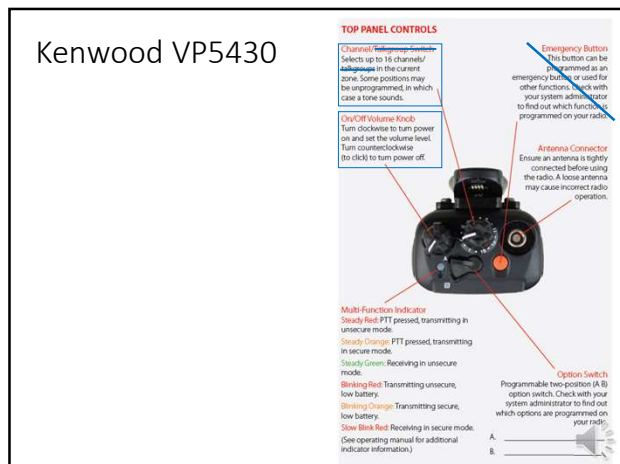
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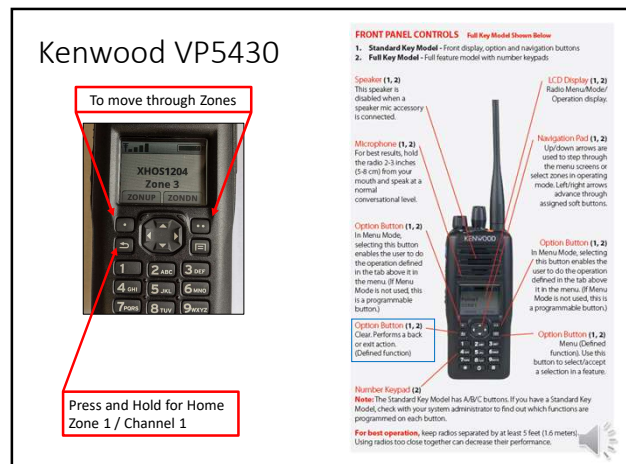
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10

Answering the EMS Radio

- Answer with the name of the ED, and the name and title of the staff answering the radio
 - "Hello, this is Kettering Health Dayton, Jane Doe, RN speaking"
- Listen to complete report before asking pertinent questions.
- Squads are never re-routed on the radio (GDAHA Market)
- Remember: Juvare EMResources and Juvare EMTrack have replaced Surgenet and OHTrac
- When a squad asks for Medical Control, immediately page for the physician and frequently update the squad on the progress of getting Medical Control on the line
- Assign a bed if possible before arrival

11