

# Shipping Policy

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## Shipping Policy

Thank you for visiting and shopping at Hammers & Wands. Following are the terms and conditions that constitute our Shipping Policy.

### Domestic Shipping Policy

#### Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

#### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout. We use Australia Post for all our shipping needs.

Shipment method	Estimated delivery time	Shipment cost
Parcel Post	2-5 business days #	\$9.90
Express Post	1-2 business days^	\$15.90

^ Delivery is guaranteed to occur the next business day only within the Express Post network and when posted in a yellow street post box or over the counter at a Post Office. eParcel Express Post is not covered in the Express Post Guarantee.

# Our standard parcel service delivers in 2 or more business days.

Delivery delays can occasionally occur.

#### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

## Damages

Hammers & Wands is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## International Shipping Policy

We currently do not ship outside of Australia

## Returns Policy

Our [Return & Refund Policy](#) provides detailed information about options and procedures for returning your order.