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## ACCOUNTS PAYABLE AUTOMATION

### For Sage 300cloud

In many accounting departments, the accounts payable (AP) team has to manage some of the most repetitive, manual work and is rarely seen as a strategic center within the business. But that all changes with the introduction of **Sage AP Automation**.

### What is Sage AP Automation?

Sage AP Automation is designed to simplify and remove manual tasks from your entire accounts payable process, from purchase to payment. Invoices enter Sage 300cloud with guaranteed accuracy and are stored securely in the cloud, saving time and removing the complexity from manual data entry. Primary benefits of Sage AP Automation include:

- Improved visibility into invoices and AP documents
- Eliminate manual data entry for efficiency and higher levels of accuracy
- Configure and automate approval routing
- Improve cash management and mitigate payment related fraud

### Why Sage AP Automation?

There are a variety of reasons that automating your accounts payable process could be highly beneficial to your business. Here are some common questions to ask yourself:

- Does your current process require a lot of touch points, moving parts, and paper filing?
- Is your invoice approval process manual and inefficient?
- Do you spend a lot of time manually entering AP data?
- Do you have remote employees and/or multiple locations that need access to AP invoices?

On average, a single invoice can cost businesses up to \$16 to process manually when you consider the price of labor, materials, printing, and postage. But automating the accounts payable (AP) workflow can drastically reduce that cost to just \$3 on average. With Sage AP Automation, the more invoices you process, the more your per-invoice (and overall) costs decrease.

What's more, manual AP processes can take approximately 11.4 days to complete as you enter data, code invoices, chase down approvals through emails and phone calls, and cut printed checks. AP automation can reduce that processing time down to just 3.6 days.

### Now Available for Sage 300cloud

Sage AP Automation is now available for customers on a Sage 300cloud subscription. Be sure to get in touch if you'd like to learn more about Sage AP Automation pricing, capabilities, or benefits.



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## Sage Summit 2020 Date and Location Announcement



Sage recently announced the date and location for Sage Summit 2020. This year, the conference will be hosted at the **Gaylord Palms Resort** in Florida **May 12-14, 2020**.

### Sage's Biggest Event

According to their website, Sage Summit is the company's largest event. The popular conference provides attendees with an opportunity to learn, connect, and grow with the Sage ecosystem.

Sage Summit US brings customers, partners, and accountants from around the country together for multiple days of deeper learning, product training, thought leadership, and networking to help your business thrive.

As in years past, you can expect inspiring speakers that lead impactful conversations, networking opportunities to share ideas, product education to enhance software knowledge, and a peek at future-thinking technology from Sage.

### Save The Date

Additional details including agenda, speakers, and more will be coming later this year.

[Click to Mark Your Calendar and Save the Date](#)

## Using Sage Support Courtesy Call Back Option



Sometimes when you contact Sage Support, call volume is higher and you may be asked if you'd like a courtesy call back. Let's take a look at how it works and what to expect.

### When will you be called back?

Sage will call you back within the same period of time as if you chose to remain on hold (and always on the same day). For example if you are 10th in line when you choose a call back, Sage will call you after finishing with the 9th customer.

### What number should you leave for a call back?

If you need to use your office/desk phone while you are waiting for the call back (be sure to include your extension), Sage recommends providing your cell phone number.

### What if you miss the call back?

Unfortunately, Sage is not able to keep calling until they reach you. A support rep will leave a message, if possible, but you'll need to call back in again.

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