Univera Healthcare: Town of West Seneca POS 201

Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-499-1275 or visit Our website at www.univerahealthcare.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.cciio.cms.gov</u> or <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-499-1275 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Out-of-Network: \$250 Individual/\$500 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u>
Are there services covered before you meet your deductible?	Yes, <u>Preventive Care</u>	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	In-Network: \$5,125 Individual/\$10,250 Family; Out-of-Network: \$2,000 Individual/\$4,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Costs for <u>premiums</u> , <u>balance billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See www.univerahealthcare.com or call 1-800-499-1275 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	Core:\$5 copay Plus: \$0 or \$5 copay	20% Coinsurance	None	
If you visit a health care	Specialist visit	Core: \$10; Plus: \$15 or \$10 ccpay	20% Coinsurance		
provider's office or clinic	Preventive care/screening/ immunization	Adult Physical: No Charge Adult Immunizations: No Charge Well Child Visit: No Charge	Adult Physical: Not Covered Adult Immunizations: 20% Coinsurance Well Child Visit: 20% Coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for 1 Exam per calendar year	
	Diagnostic test (x-ray, blood work)	X-Ray: No Charge Blood Work: No Charge	X-Ray: 20% Coinsurance Blood Work: 20% Coinsurance	None	
If you have a test	Imaging (CT/PET scans, MRIs)	No Charge	20% Coinsurance		
If you need drugs to treat	Tier 1 (Generic drugs)	Not Covered	Not Covered		
your illness or condition More information about	Tier 2 (Preferred brand drugs)	Not Covered	Not Covered		
prescription drug coverage				None	
attached separately	Tier 3 (Non-preferred brand drugs)	Not Covered	Not Covered		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Core: \$10; Plus: \$15 or \$10 ccpay	20% Coinsurance	None	
J. J. J.	Physician/surgeon fees	No Charge	20% Coinsurance		
	Emergency room care	\$35 <u>Copay/</u> visit	\$35 <u>Copay/</u> visit	None	
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge Deductible does not apply	None	
ineuicai attention	<u>Urgent care</u>	Core:\$5 copay Plus: \$0 or \$5 copay	No Charge <u>Deductible</u> does not apply	None	
	Facility fee (e.g., hospital room)	No Charge	20% Coinsurance	None	
If you have a hospital stay	Physician/surgeon fees	No Charge	20% Coinsurance	None	
If you need mental health,	Outpatient services	No Charge	20% Coinsurance	N	
behavioral health, or substance abuse services	Inpatient services	No Charge	20% Coinsurance	None	

^{*} For more information about limitations and exceptions, see <u>plan</u> or policy document at www.univerahealthcare.com

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Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Office visits	No Charge	20% Coinsurance	Cost sharing does not apply for preventive services.	
If you are pregnant	Childbirth/delivery professional services	Core:\$5 copay Plus: \$0 or \$5 copay	20% Coinsurance	None	
	Childbirth/delivery facility services	No Charge	20% <u>Coinsurance</u>		
	Home health care	Core: \$10; Plus: \$15 or \$10 ccpay	20% Coinsurance	None	
If you need help recovering	Rehabilitation services	Core: \$10; Plus: \$15 or \$10 ccpay	20% Coinsurance	30 Visits per calendar year limit	
or have other special health needs	<u>Habilitation services</u>	Core: \$10; Plus: \$15 or \$10 ccpay	20% <u>Coinsurance</u>	30 Visits per calendar year limit	
	Skilled nursing care	No Charge	20% Coinsurance	None	
	<u>Durable medical equipment</u>	20% Coinsurance	50% Coinsurance	Notic	
	Hospice services	No Charge	20% <u>Coinsurance</u>	Family bereavement counseling limited to 5 Visits per calendar year	
	Children's eye exam	Not Covered	Not Covered		
If your child needs dental	Children's glasses	Not Covered	Not Covered	None	
or eye care	Children's dental check-up	Not Covered	Not Covered		

Excluded Services & Other Covered Services:

Sei	vices Your Plan Generally Does NOT Cover (Check your p	olicy	or <u>plan</u> document for more information and a list of any ot	her <u>e</u>	excluded services.)
•	Acupuncture	•	Cosmetic surgery	•	Dental care (Adult)
•	Dental care (Child)	•	Hearing aids	•	Long-term care
•	Prescription Drugs	•	Private-duty nursing	•	Routine eye care (Adult)
•	Routine eye care (Child)	•	Routine foot care	•	Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
 Chiropractic care
 Infertility treatment
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

^{*} For more information about limitations and exceptions, see plan or policy document at www.univerahealthcare.com

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the phone number on Your ID card or www.univerahealthcare.com; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; New York State Department of Financial Services Consumer Assistance Unit at 1-800-342-3736 or www.dfs.ny.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Consumer Assistance Program at 1-888-614-5400, or e-mail cha@cssny.org or www.communityhealthadvocates.org. A list of states with Consumer Assistance Programs is available at: https://www.dol.gov/sites/dolgov/files/EBSA/laws-and-regulations/laws/affordable-care-act/foremployers-and-advisers/consumer-assistance-programs.doc and www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

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(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$0
Specialist copayment	\$15
Hospital (facility) <u>copayment</u>	\$0
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

•	
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$70
The total Peg would pay is	\$70

\$12,700

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$15
Hospital (facility) <u>copayment</u>	\$0
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

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Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (alucose meter)

	Total Example Cost	\$5,600
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in this example, ooc would pay.	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$30
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$100
The total Joe would pay is	\$130

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$15
Hospital (facility) copayment	\$0
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (*x-ray*)

Total Example Cost

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$100
<u>Coinsurance</u>	\$50
What isn't covered	
Limits or exclusions	\$10
The total Mia would pay is	\$160

\$2.800

Notice of Nondiscrimination

Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, national origin, age, disability, or sex. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, please refer to the enclosed document for ways to reach us.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Advocacy Department Attn: Civil Rights Coordinator PO Box 4717 Syracuse, NY 13221

Telephone number: 1-800-614-6575

TTY number: 1-800-421-1220

Fax: 315-671-6656

You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Health Plan's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Attention: If you speak English free language help is available to you. Please refer to the enclosed document for ways to reach us.

Atenci6n: Si habla espafiol, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

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Atansyon: Si ou pale Kreyol Ayisyen gen ed gratis nan lang ki disponib pou ou. Tanpri gade dokiman ki nan anvlop la pou jwenn fason pou kontakte nou.

Attenzione: Se la vostra lingua parlata e l'italiano, potete usufruire di assistenza linguistica gratuita. Per sapere come ottenerla, consultate ii documento allegato.

Uwaga: jesli m6wisz po polsku, moi:esz skorzystac z bezptatnej pomocy j zykowej. Patrz zatączony dokument w celu uzyskania informacji na temat sposob6w kontaktu z nami.

تنبيه: إذا كنت تتحدث اللغة العربية، فإن المساعدة اللغوية المجانية متاحة لك. يرجى الرجوع إلى الوثيقة المرفقة لمعرفة كيفية الوصول البنا.

Remarque : si vous parlez fran<;ais, une assistance linguistique gratuite vous est proposee. Consultez le document ci-joint pour savoir comment nous joindre.

Paunawa: Kung nagsasalita ka ng Tagalog, may maaari kang kuning libreng tulong sa wika. Mangyaring sumangguni sa nakalakip na dokumento para sa mga paraan ng pakikipag-ugnayan sa amin.

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Kujdes: Nese flisni shqip, ju ofrohet ndihme gjuhesore falas. Drejtojuni dokumentit bashkelidhur per menyra se si te na kontaktoni.