



The Smithy, Cowfold, RH13 8AA · Tel: 0800 9991431 · Email: thomas@dynamic-climate.co.uk

Position: **Project Support Engineer**

Working From: Office / Home

Working Time: 9am – 5pm Monday–Friday (Sometimes longer for events and client visits)

About Dynamic Climate

Dynamic Climate was founded in November 2020 by 3 people who worked for 2 market leading manufacturers in the HVAC industry. The Directors have a total of 47 years' industry experience, dealing with Air Conditioning and Renewable projects. The business has been built to offer the best in customer service and prides itself on being the fastest growing, Value-Added Reseller of Mitsubishi Electric and Samsung products. Dynamic Climate's head office is in Cowfold (Sussex) and engages with contractors, consultants, and supplies projects nationwide. The aim is to grow the business within the exciting market of renewables and construction, moving towards a greener future. Now is a very exciting time to be part of this industry and particularly the growth aspirations of Dynamic Climate.

The Position

You will be working within the Engineering Team at Dynamic Climate, supplying technical support to our customers on all aspects of our HVAC product portfolio.

You will be reporting to the Technical Engineering Manager who will help train and support you.

Tasks will include:

- Fielding enquires and providing quotations
- Producing Technical Submissions and Designs
- System designs
- Build relationship with customers
- Tech support via phone and email
- Support Operations and Sales Team
- Joining the Sales Team on Site Visits to provide Technical Support

Desired Characteristics:

The attributes and characteristics we are looking for include:

- Natural communicator
- Desire to learn
- Personable
- A problem solver
- Technically Minded
- Base knowledge of HVAC not necessarily required

Dynamic Climate Ltd Company Registered Number: 13008255 Company Registered Office: Unit 7, Victoria Grove, Hove, BN3 2LJ Company Registered in England & Wales

Our commitment to you

To support you in this new position at Dynamic Climate, we have detailed some steps we will take to best prepare you for success.

- Coaching on products
- Coaching on our systems
- Full Product Training direct from Manufacturers
- Support from Technical Engineering Manager on your Growth and Progression

Benefits

- You will be entitled to 22 days holiday plus bank holidays & a long Christmas break.
- We will provide you with a Phone & Laptop.
- We will provide you with an optional 3% pension contribution.
- Business travel to be covered at 45p per mile when using your own vehicle, not including commuting to head office. All train and public transport to be covered under expenses for business travel.
- Cost of training will be fully covered by the business or our suppliers.

The Company Vision

Dynamic Climate Ltd is a dedicated HVAC professional services business, re-defining customer experience. We have an agile approach and specialise in designing, selling and delivery HVAC products, to clients who want to benefit from a high level of service, through our core values:

- Being available
- Easy to deal with
- Creating new ways to make things simple
- Being honest and doing the right thing
- Making a difference at every step