

TRAVEL SERVICES AGREEMENT (Anex 1)

TOUR: Kazakhstan

This **Travel Services Agreement** (hereinafter referred to as the "Agreement") is entered into on this date by and between:

1. THE AGENT: P/E Nikoloz Bochorishvili, (Nikabo Travel), located at 39 Gorgasali str. Tbilisi, Georgia, 0114 (hereinafter referred to as the "Agent").

2. THE CLIENT: _____, residing at _____,
Passport No: _____ (hereinafter referred to as the "Client").

1. SCOPE OF SERVICES

The Agent undertakes to provide services for organizing tours to **Kazakhstan**, which include, but are not limited to, the following::

- Booking of flights ((if applicable), hotels, and transportation.
- Organizing guided tours and excursions.
- Assistance with visa requirements (if applicable).
- Providing an itinerary as detailed in **Annex A**.

2. OBLIGATIONS OF THE PARTIES

2.1. The Agent shall:

- Perform services with reasonable skill and care.
- Provide the Client with all necessary travel documents (tickets, vouchers, etc.) in a timely manner.
- Inform the Client of any significant changes to the itinerary.

2.2. The Client shall:

The Client is responsible for:

- Providing accurate personal information and required documents.
- Ensuring that they have a valid passport, medical insurance, and the necessary visas for the destination country.
- Complying with the laws and regulations of the countries they are visiting..

3. PAYMENT TERMS

- **Total Cost:** The total price for the travel services is **2'200.00 USD**.
- **Deposit:** A non-refundable deposit of **500.00 USD** is required at the time of signing this Agreement.
- **Balance Payment:** The remaining balance must be paid no later than **90** days before the departure date.

- **Methods:** Payments can be made via

Bank Transfer: Bank of Georgia

SWIFT: BAGAGE22

Address: 29a Gagarin street, Tbilisi 0160, Georgia

Beneficiary: I/P NIKABOTREVEL, Nikolos Bochorishvili

IBAN: GE60BG0000000610619095

Intermediary Bank: Citibank N.A., New York, USA; SWIFT: CITIUS33

Georgia Bank Tel: (+995 32) 2 444 444

E-Mail: welcome@bog.ge

- Credit Card

4. CANCELLATION AND REFUNDS

- Cancellation is free of charge up to 30 days prior to arrival for the whole group.
- If cancelled 15-30 days prior to arrival, 50% of reserved services will be charged.
- If cancelled 0-14 days prior to arrival, 100% of reserved services will be charged.
- Nikabo Travel will issue invoices no later than 30 days prior to booked arrival date of the clients.
- Cancellation need to deduct the payment indeed. The cancellation not refund all, need to deduct the payment indeed(like the domestic flights, train etc.)
- Full payment shall reach no later than 90 days prior to booked arrival date.

Payment can be made either by bank transfer or credit card transaction, upon request. Note that a service fee will be added to the final invoice if payment is processed with a credit card transaction. If prepayment is not received by the due date, the reserved services are subject to cancellation.

Please note that a credit card is required to guarantee the reservation prior to confirmation.

5. LIABILITY AND INSURANCE

- The Agent acts only as an intermediary between the Client and third-party service providers (airlines, hotels). The Agent is not liable for any injury, loss, or damage caused by these providers.
- **Travel Insurance:** The Agent strongly recommends that the Client purchases comprehensive travel insurance. The Client acknowledges that they have been advised of this.

6. FORCE MAJEURE

Neither party shall be liable for failure to perform its obligations due to events beyond their control (e.g., natural disasters, pandemics, war, or strikes).

7. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of **Georgia**.
