

# **TRAVEL SERVICES AGREEMENT (Anex 1)**

## **TOUR: Kazakhstan**

This **Travel Services Agreement** (hereinafter referred to as the "Agreement") is entered into on this date        by and between:

**1. THE AGENT:** P/E Nikoloz Bochorishvili, (Nikabo Travel), located at 39 Gorgasali str. Tbilisi, Georgia, 0114 (hereinafter referred to as the "Agent").

## 1. SCOPE OF SERVICES

The Agent undertakes to provide services for organizing tours to **Kazakhstan**, which include, but are not limited to, the following::

- Booking of flights ((if applicable), hotels, and transportation.
- Organizing guided tours and excursions.
- Assistance with visa requirements (if applicable).
- Providing an itinerary as detailed in **Annex A**.

## **2. OBLIGATIONS OF THE PARTIES**

## 2.1. The Agent shall:

- Perform services with reasonable skill and care.
- Provide the Client with all necessary travel documents (tickets, vouchers, etc.) in a timely manner.
- Inform the Client of any significant changes to the itinerary.

## 2.2. The Client shall:

### **The Client is responsible for:**

- Providing accurate personal information and required documents.
- Ensuring that they have a valid passport, medical insurance, and the necessary visas for the destination country.
- Complying with the laws and regulations of the countries they are visiting..

### 3. PAYMENT TERMS

- **Total Cost:** The total price for the travel services is **2'200.00 USD**.
- **Deposit:** A non-refundable deposit of **500.00 USD** is required at the time of signing this Agreement.
- **Balance Payment:** The remaining balance must be paid no later than **90** days before the departure date.

- **Methods:** Payments can be made via

Bank Transfer: Bank of Georgia

SWIFT: BAGAGE22

Address: 29a Gagarin street, Tbilisi 0160, Georgia

Beneficiary: I/P NIKABOTREVEL, Nikolos Bochorishvili

IBAN: GE60BG0000000610619095

Intermediary Bank: Citibank N.A., New York, USA; SWIFT: CITIUS33

Georgia Bank Tel: (+995 32) 2 444 444

E-Mail: welcome@bog.ge

- Credit Card

## 4. CANCELLATION AND REFUNDS

- Cancellation is free of charge up to 30 days prior to arrival for the whole group.
- If cancelled 15-30 days prior to arrival, 50% of reserved services will be charged.
- If cancelled 0-14 days prior to arrival, 100% of reserved services will be charged.
- Nikabo Travel will issue invoices no later than 30 days prior to booked arrival date of the clients.
- Cancelation need to deduct the payment indeed. The cancellation not refund all, need to deduct the payment indeed( like the domestic flights, train etc.)
- Full payment shall reach no later than 90 days prior to booked arrival date.

Payment can be made either by bank transfer or credit card transaction, upon request. Note that a service fee will be added to the final invoice if payment is processed with a credit card transaction. If prepayment is not received by the due date, the reserved services are subject to cancellation.

Please note that a credit card is required to guarantee the reservation prior to confirmation.

## 5. LIABILITY AND INSURANCE

- The Agent acts only as an intermediary between the Client and third-party service providers (airlines, hotels). The Agent is not liable for any injury, loss, or damage caused by these providers.
- **Travel Insurance:** The Agent strongly recommends that the Client purchases comprehensive travel insurance. The Client acknowledges that they have been advised of this.

## 6. FORCE MAJEURE

Neither party shall be liable for failure to perform its obligations due to events beyond their control (e.g., natural disasters, pandemics, war, or strikes).

## 7. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of **Georgia**.

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