

Privacy Policy

Effective Date: 05/29/2026

At Heritage Collections, your privacy is important to us. This Privacy Policy explains how we collect, use, protect, and share your information when you visit our website, make a purchase, or interact with our services.

By using our website, you agree to the practices described in this Privacy Policy.

Information We Collect

When you visit or make a purchase from Heritage Collections, we may collect the following information:

Personal Information

- Full name
- Email address
- Phone number
- Billing and shipping address
- Payment information
- Order history

Non-Personal Information

- Browser type
 - Device information
 - IP address
 - Website usage data
 - Cookies and analytics information
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How We Use Your Information

We may use your information to:

- Process and fulfill orders
- Provide customer service and support
- Send order confirmations and shipping updates
- Improve our website and shopping experience
- Personalize marketing and promotions
- Prevent fraudulent transactions

- Comply with legal obligations
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Payment Security

We use trusted third-party payment providers to securely process transactions. Heritage Collections does not store or have direct access to your full payment card details.

Sharing Your Information

We do not sell, rent, or trade your personal information.

We may share information with trusted third parties only when necessary to:

- Process payments
- Ship orders
- Provide website hosting and analytics
- Send email communications
- Comply with legal requirements

These providers are only given access to information needed to perform their services.

Cookies & Tracking Technologies

Our website may use cookies and similar technologies to:

- Improve website functionality
- Remember customer preferences
- Analyze website traffic and performance
- Support marketing and advertising efforts

You may disable cookies through your browser settings; however, some website features may not function properly.

Email & Marketing Communications

If you subscribe to our mailing list, you may receive updates about:

- New collections

- Promotions and special offers
- Events and announcements

You can unsubscribe at any time by clicking the “unsubscribe” link in our emails.

Data Protection

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. While we strive to protect your data, no method of internet transmission or electronic storage is completely secure.

Your Privacy Rights

Depending on your location, you may have the right to:

- Request access to your personal information
- Request corrections to inaccurate information
- Request deletion of your personal data
- Opt out of marketing communications

To exercise these rights, please contact us using the information below.

Third-Party Links

Our website may contain links to third-party websites. Heritage Collections is not responsible for the privacy practices or content of external websites.

Children’s Privacy

Heritage Collections does not knowingly collect personal information from children under the age of 13. If we become aware that such information has been collected, we will take appropriate steps to remove it.

Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. Changes will be posted on this page with an updated effective date.

Contact Information

If you have any questions regarding this Privacy Policy or how your information is handled, please contact us:

Heritage Collections

Email: info@heritagecollectionstore.com

Website: www.heritagecollectionstore.com