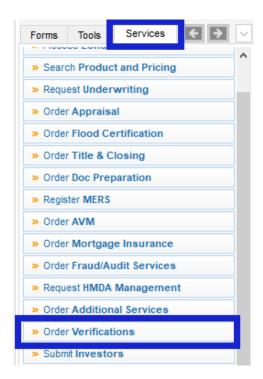
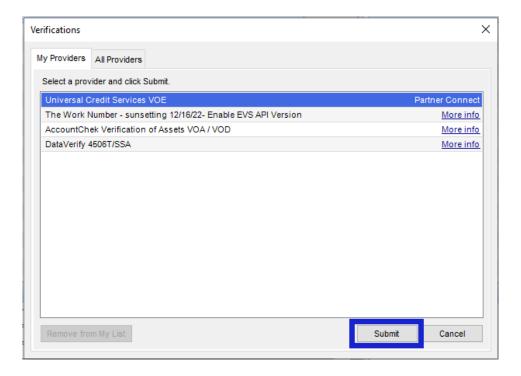
edited 3-3-23

- 1. Start by logging in and opening the borrowers loan file.
- 2. Click on the Services tab in the bottom left corner. Select **Order Verifications.**

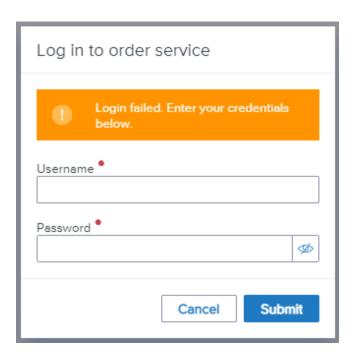


Select Universal Credit Services VOE - Partner Connect, hit Submit.



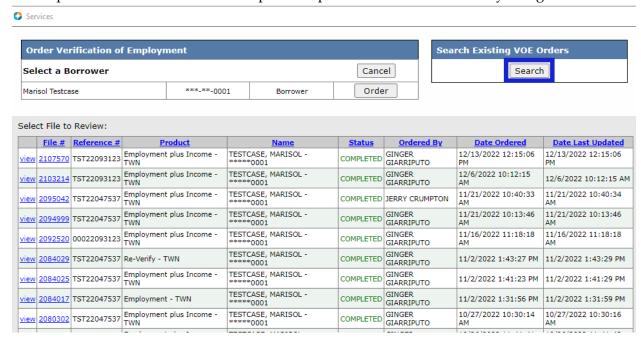
3. Enter your Xactus (formally UCS) credit credentials when prompted for Username and Password.

Note: you will have to re-enter your credentials every time you update your password on the Xactus website.



4. Ensure the correct borrower populated.

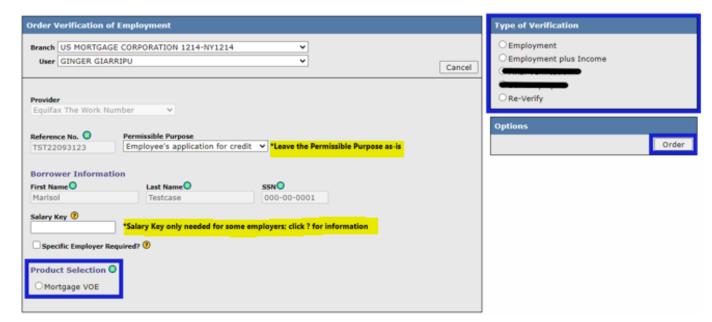
Hit the **Search** tab to view any previous reports. This should be done prior to running a new report to make certain we run duplicate reports and avoid unnecessary charges.



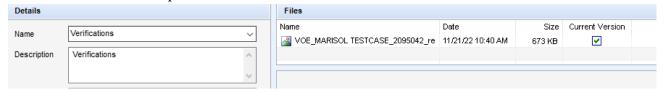
Click **Order** to run a new report.



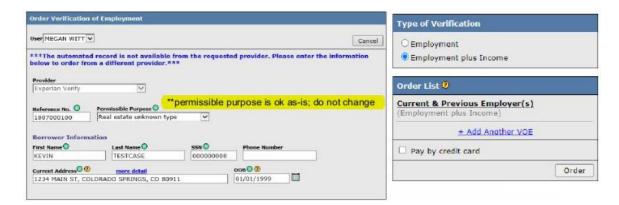
5. The borrower's information will be auto populated based on the 1003 URLA Part 2 page. Choose the **Type of Verification** and **Product Selection** needed. Then, click **Order**.



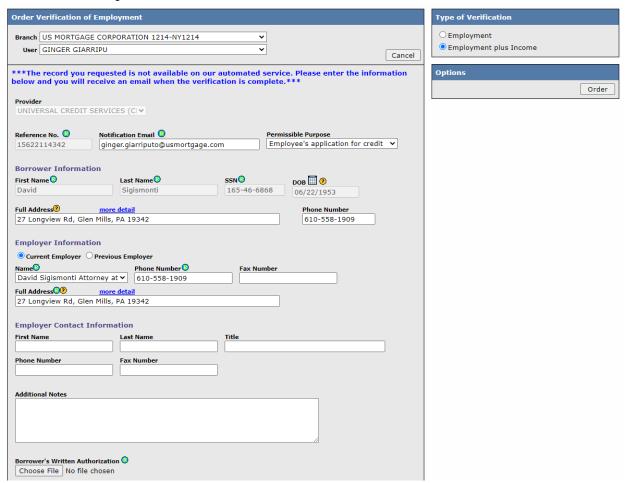
6. If the borrower is on The Work Number (TWN) a report will be instantly returned into the efolder Verifications placeholder.



If the borrower is not on TWN the order will cascade to Experian Verify. Please note with Experian Verify, the current address and Date of Birth are required. Once again, the information will pre-populate from the 1003 URLA. Once all required fields are completed, click Order. If the borrower has a record on Experian Verify the report will be instantly returned.



7. If the borrower has no record on TWN or Experian Verify, you will be prompted to order a manual verification. Once all required fields are completed and the borrower's authorization is uploaded, click Order.



8. User will receive email status updates from Xactus VOE department up until the report is ready for download.

Employment verification MILITARY RESERVES:

Please direct your request to the Defense Finance and Accounting Service (DFAS) at https://www.dfas.mil/militarymembers/statusverification.html#. They can also be reached by phone at 1-888-332-7411.