SMS Privacy Policy for Saxon Lutheran Memorial

Effective Date: June 25, 2025

Saxon Lutheran Memorial ("SLM," "we," "us," or "our") is committed to protecting your privacy. This SMS Privacy Policy explains how we collect, use, and protect your information when you opt in to receive SMS (text) messages from us through our communication platform, Grasshopper.com.

1. Information We Collect

When you opt in to receive SMS messages from Saxon Lutheran Memorial, we may collect:

- Your mobile phone number
- Your name (if provided)
- Communication preferences
- Any message content you send in response

We do not collect or store sensitive personal data via SMS.

2. How We Use Your Information

We use the information you provide to:

- Share important updates about events, volunteer opportunities, and ministry news
- Respond to questions or prayer requests
- Send reminders or confirmations related to your engagement with SLM

We do not sell, rent, or share your mobile number with third parties for marketing purposes.

3. Message Frequency

Message frequency may vary depending on your relationship with SLM, but we strive to keep texts relevant and respectful of your time.

4. How to Opt Out

You can opt out at any time by replying STOP to any message. You may also contact us directly at [Insert Email Address or Phone Number] to request removal from our SMS list.

After you opt out, you will no longer receive SMS communications from us, except where required by law or to confirm your request.

5. Your Consent

By providing your mobile number and opting in, you consent to receive SMS messages from Saxon Lutheran Memorial. Standard messaging and data rates may apply, depending on your carrier.

6. Security

We take reasonable steps to protect your information and ensure SMS communications are secure. However, messages are not encrypted, so we recommend avoiding sharing sensitive information by text.

7. Changes to This Policy

We may update this SMS Privacy Policy from time to time. Any changes will be posted on our website and effective as of the “Effective Date” listed above.

8. Contact Us

If you have questions about this policy or our SMS practices, please contact us at:

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