

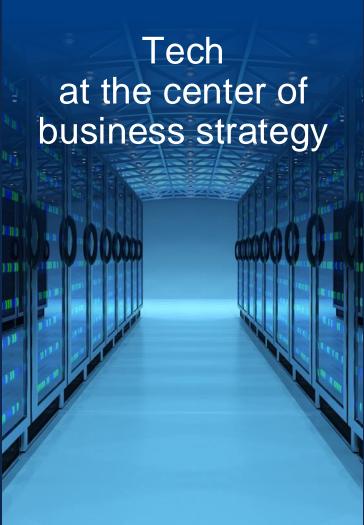
## Looking Forward

2024

The world has changed in size, in speed, and in scale. The only way to keep up is to execute on what is in motion today and prepare for what our customers will need tomorrow.

### What's driving this change?

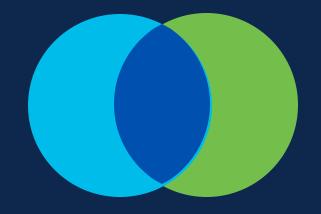






### Project Skyward





Convergence Tech

Hardware and Cloud Convergence

Accelerating our customers' transition to a cloudmanaged networking experience

### Platform Suite

























Bringing together our broad portfolio in a new way

Simplified, consistent, and seamless approach – easier to sell, for partners to develop, and customers to use

Tech+





Portfolio as a Service

Driving scale and adoption of Cloud, Secure Connect Tech, and Connect Tech offers

### Cumulous Dashboard aaS

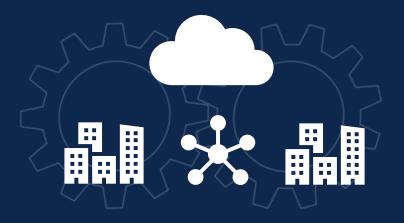




Building on success of Cumulous offer with consumption-based, cloud model

Facilitating quicker customer adoption, including clear migration path from on-prem

### **SD-WAN Strategy**



Integration of Viper SD-WAN and CloudTech SD-WAN

## Innovations

#### **Innovations**

Cumulous innovations simplify the IT experience and deliver new levels of agility, resiliency, and productivity



- Cloud Management
- Cumulous Cloud

CumulouSecure

BeeVisionWAN Insights

# Key takeaways from country leader feedback

### Key takeaways from Americas



### Time & energy

Sellers are torn between many activities, diverting their attention from customers, and causing frustration, lower satisfaction & morale, and weakened relationships.



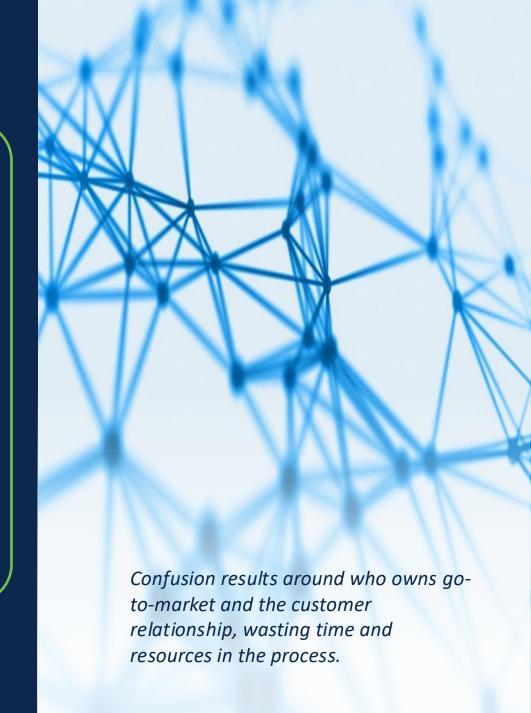
- Covering for attrition
- Breadth and depth of portfolio
- Collaboration across fragmented GTM resources
- Managing through data integrity issues
- Waning trust from customers and partners

### Key takeaways from Asia

# Resource & coverage fragmentation



A large percentage of those servicing the country do not report into the country, creating limited visibility into available resources and lack of accountability due to inconsistent success metrics.



### Key takeaways from Europe



### Marginalization

Country leaders feel less empowered now than in the past, leading to frustration and lower morale.



### Plan to evolve our GTM

### Plan to evolve our GTM

Transformation themes	Workstreams	Link back to Feedback
Growth focus	Economic model	
Differentiated coverage	<ul><li>Coverage</li><li>Standardized SW subscription GTM</li></ul>	Time & Energy, Resource & Coverage
Customer-centricity	<ul><li>E2E Lifecycle</li><li>Sentiment</li></ul>	Time & Energy, Resource & Coverage
Simplification	<ul><li>EA &amp; Licensing</li><li>Seller/Partner Productivity/Tools</li></ul>	Time & Energy
Employee excitement	<ul><li>Compensation</li><li>Retention</li><li>Enablement &amp; development</li></ul>	Time & Energy, Marginalization

# Closing thoughts

### You can expect...







### We commit to...







## Thank You