Help & Support



en tap Call Helpdesk



SEARCH for Users or Video Conference Rooms

- 1. Tap Contacts
- 2. Tap Directory
- 3. Tap in the "Search or Dial" field



- For Users: enter Name or UID
- For Conference Rooms: enter building number (ex: sjc12) and scroll to view rooms
- 4. Tap your selection from the results list

Create a CONFERENCE CALL

- 1. With call in progress, tap Add
- 2. Enter number of new participant
- 3. Wait for call to connect
- 4. Tap *Add* again to connect participant
- 5. Repeat to add more callers

TRANSFER a Call

- 1. Tap Transfer
- 2. Enter number
- 3. Tap Call
- 4. Tap Complete Transfer
 - (Tap End to cancel transfer)



5. Tap Call