## **Collab Edge Setup Instruction for DX on ethernet**

- 1. Connect your DX device to a non-Cisco network (home router). If you connect to a CVO, be sure to connect the DX to a **non-secured port**.
- 2. Go to Settings on your DX
- 3.
- a. If the DX is in simple mode, click on Settings



b. If the DX is in enhanced mode, click on Apps

Favorites		Missed Calls and Messages	
		March and and and and	
will appear here.		You have no missed calls or messages.	
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**Click on Settings** 



4. Ethernet settings will be displayed by default. Click on "IPv4 configuration"

\$	Settings		Release IPv4
	Wireless & Networks	Ethermet	
	윤 Ethernet	IPv4 configuration	
	≑ Wi-Fi OFF	DHCP enabled	
	* Bluetooth	Set up DHCP or statue IPv6	
	More		
	Device	Proxy settings	
	● Sound		
	🖵 Display	MAC address ICG6474E073F4	
	Storage	Operational VLAN	
	🛃 Apps	Admin VI AN	
	Personal	None	
	Cocation services		
	Security	SW port speed	
	A Language & input	Auto Negotiate	
	■ Extension Mobility	PC port speed	
	Backup & reset		
	Accounts		
	+ Add account		
	System		
	⊙ Date & time		
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5. Make sure DX has an IP address (usually in the format 192.168.XXX.XXX)

		IPv4 configur	ation		
<del>라</del> Ethernet	IPv4 configuration				
	Use static IP				
∦ Bluetooth	IP address				
	Gateway	192,168,1.1			
Device					
Sound					
🖵 Display					
📕 Storage	Canc	el	Sa	ve	
🗗 Apps		PC VLAN			
Cocation ser		SW port spee			

6. Click on "More..." in the left menu bar

Settings	Ref	elease IPv4
Wireless & Networks	IPv4 configuration DHCP enabled	
🖧 Ethernet	IPv6 configuration	
🔅 Wi-Fi		
Plucitooth OFF		
More	Proxy settings Configure the proxy to use for ethernet connections	
Device	MAC address	

7. Click on "Reset network settings"

Settings		
Wireless & Networks	Data usage	
岩 Ethernet	TFTP server settings	
🔶 Wi-Fi Off		
* Bluetooth	Ciero Cyconnect Secure Multi-Client	
More	Reset network settings Reset TFTP, WI-F1 and Ethernet settings	
Device		
Sound		
🖵 Display		
🗮 Storage		
🗗 Apps		
Personal		
Cocation services		
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8. Select checkbox against "Service Options" and click on "Reset" button

	IF IP server settings Set up & manage TFTP server information
	A Reset network settings
	This will reset your network settings
■ Storage	defaults. Would you like to proceed?
	Service Options
	Cancel Reset
Security	
🖪 Language & input	
Backup & reset	

## 9. The DX will reboot



10. Following screen will come up. Click on "Collaboration Edge"

	IPv4 server	IPv6 server	
	Primary Server Address		
	Secondary Server Address		
Enter TFTP server	Con Collabora Have an acc	tion Edge	
			Skip
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11. On the screen enter the following information (Screenshot attached is for DX70, you might get slightly different layout for DX80)

If you are in San Jose, enter

- a. edge-sjc.cisco.com
- b. <CEC user name>
- c. <CUCM password>

If you are in based any other city in America, enter

- a. edge-amer.cisco.com
- b. <CEC user name>
- c. <CUCM password>



## 12. If you get an error "Please verify user name and password and try again."

- a. Open browser on your laptop connected to Cisco network
- b. Go to phone.cisco.com
- c. enter your CEC username and CEC password on the screen
- d. Click on submit button.

This will sync up your CUCM password with your CEC password.

	Phone Settings   Voicemail   DL.Manager   Voice Services   FAQs				
	athe and Cisco IT Unified Communications User Console For Cisco IP Telecommunication Solutions				
(	Useniame				
	Ø Remember				
	Phone Options				
	Choose Number (Required # you own multiple Cisco Phone Numbers)				
	Reset CallMgr PIN (Extension Mobility PIN')				
	Change Ring No Answer Duration (number of seconds before call goes to voicemail) [Help]				
	Submit Reset				
	* Note: to reset your Unity Voicemail Numer: Phone Password goto http://youcemail.osco.com % use the Unity Assistant function				

13. Go back to step 9

14. Select OK if prompted with following screen

	Multi-user warning Any personal data stored on this device is temporary and may be deleted as additional users sign in.	
	OK	
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15. Your DX will register with your personal number at bottom left (It might take up to 10 minutes for the number to appear depending on your network)

