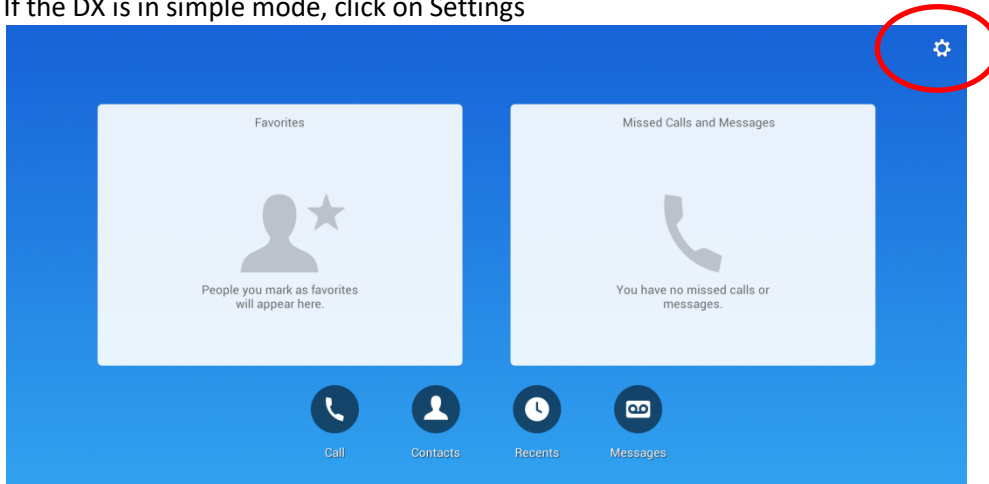
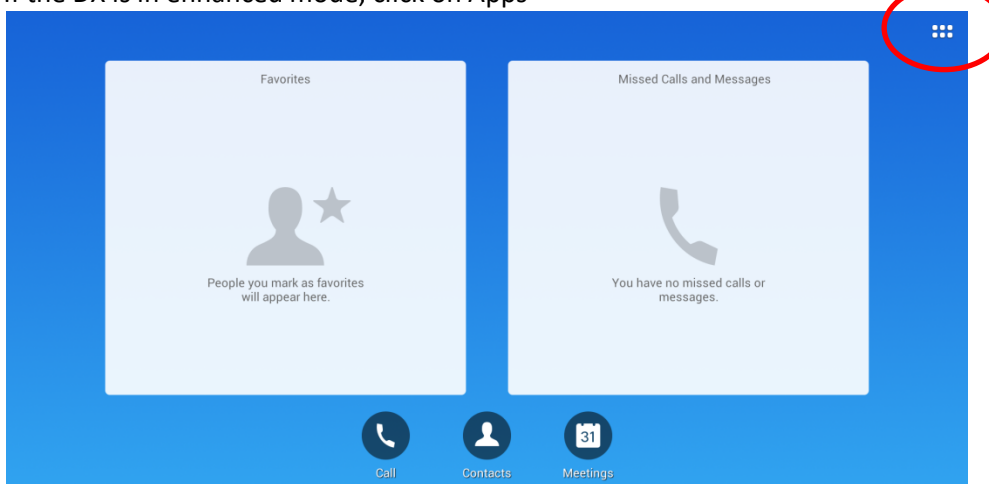


# Collab Edge Setup Instruction for DX on ethernet

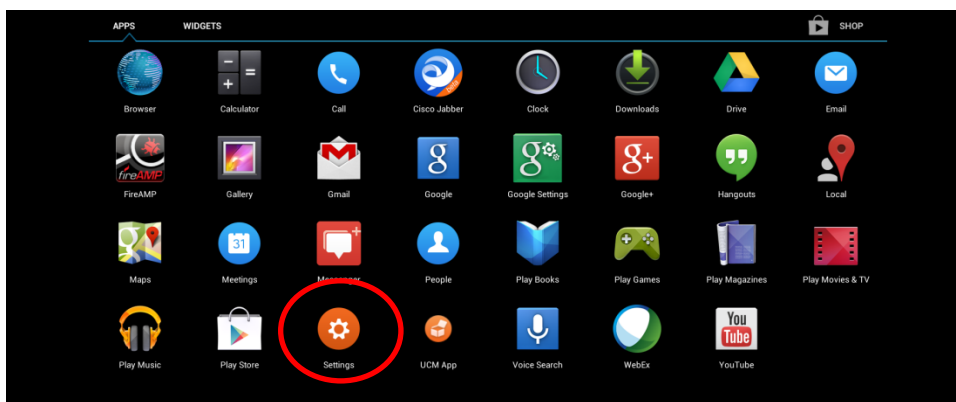
1. Connect your DX device to a non-Cisco network (home router). If you connect to a CVO, be sure to connect the DX to a **non-secured port**.
2. Go to Settings on your DX
3.
  - a. If the DX is in simple mode, click on Settings



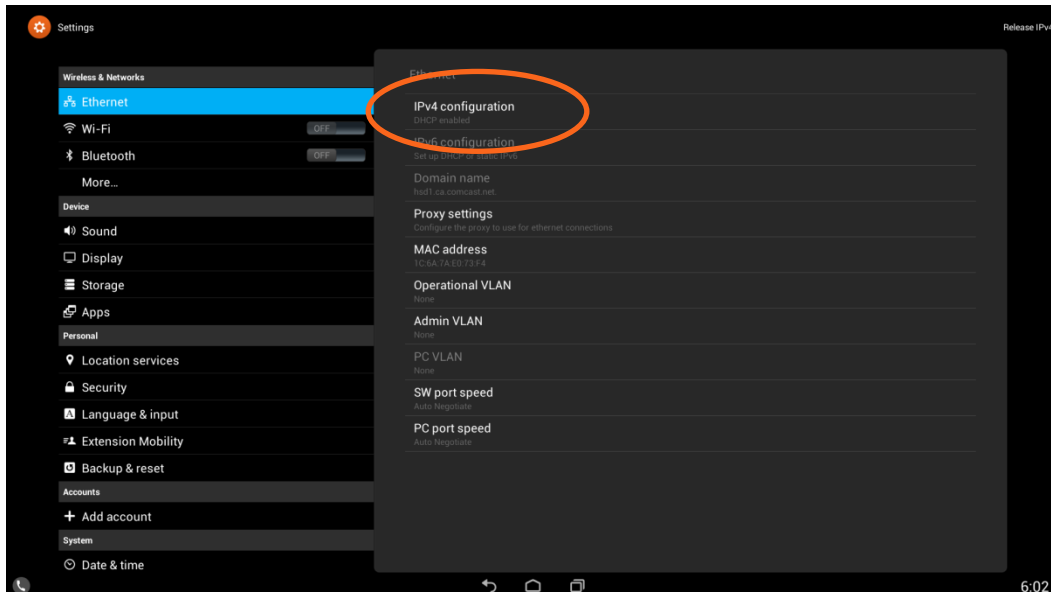
- b. If the DX is in enhanced mode, click on Apps



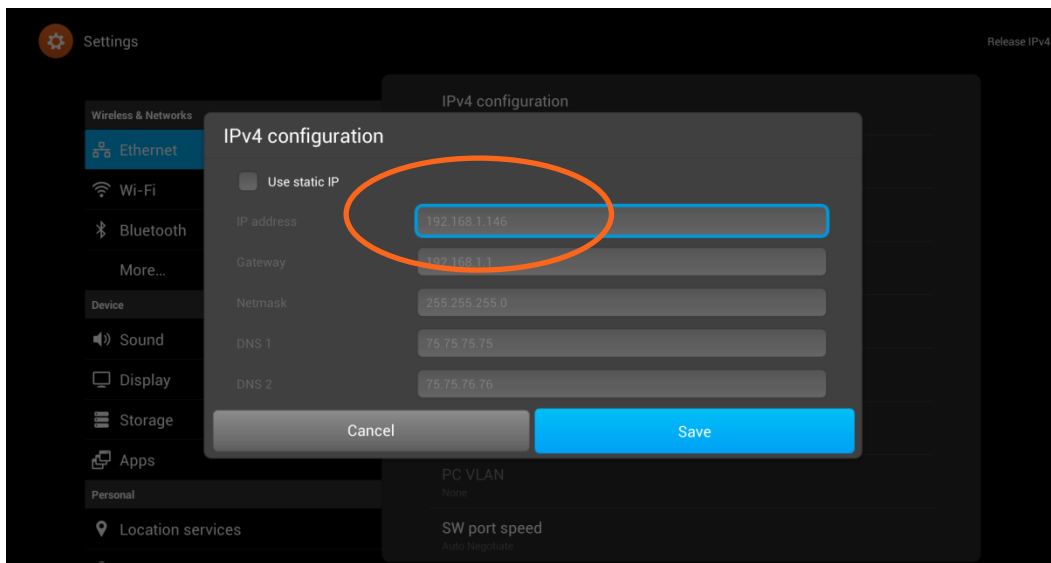
Click on Settings



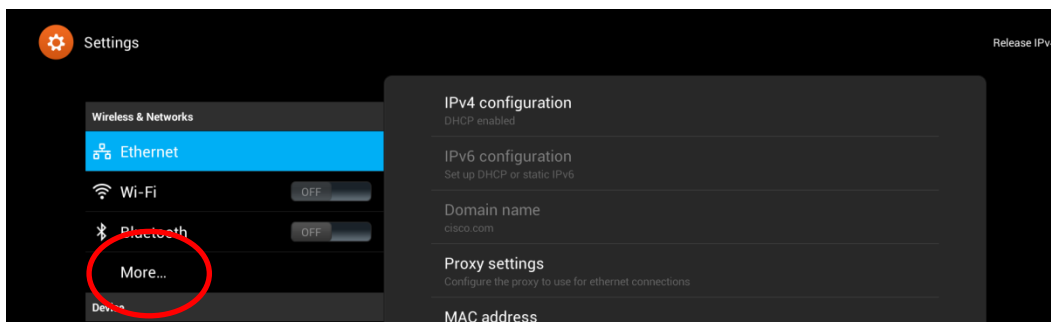
4. Ethernet settings will be displayed by default. Click on “IPv4 configuration”



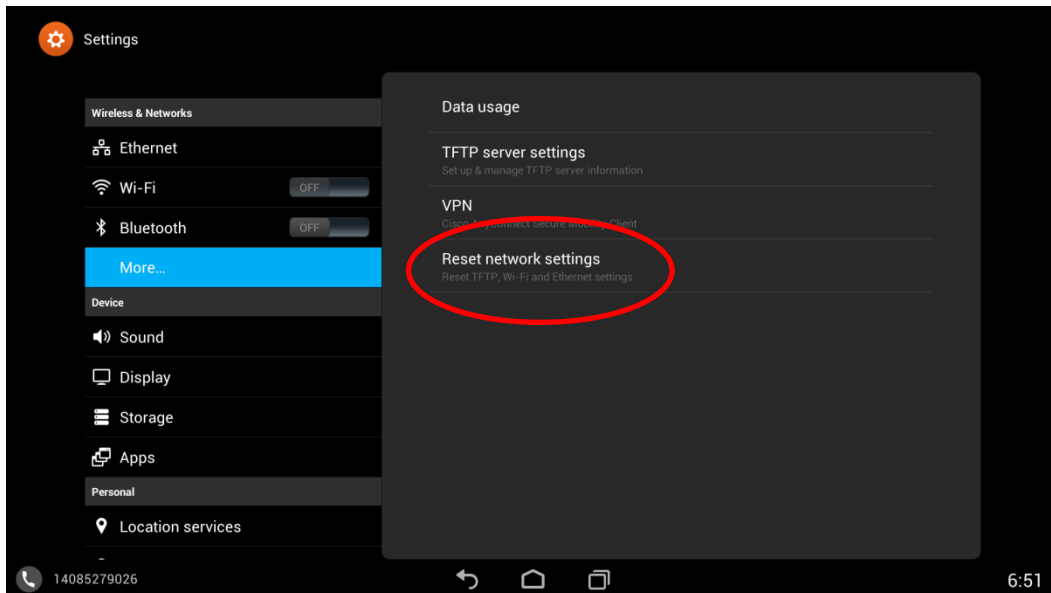
5. Make sure DX has an IP address (usually in the format 192.168.XXX.XXX)



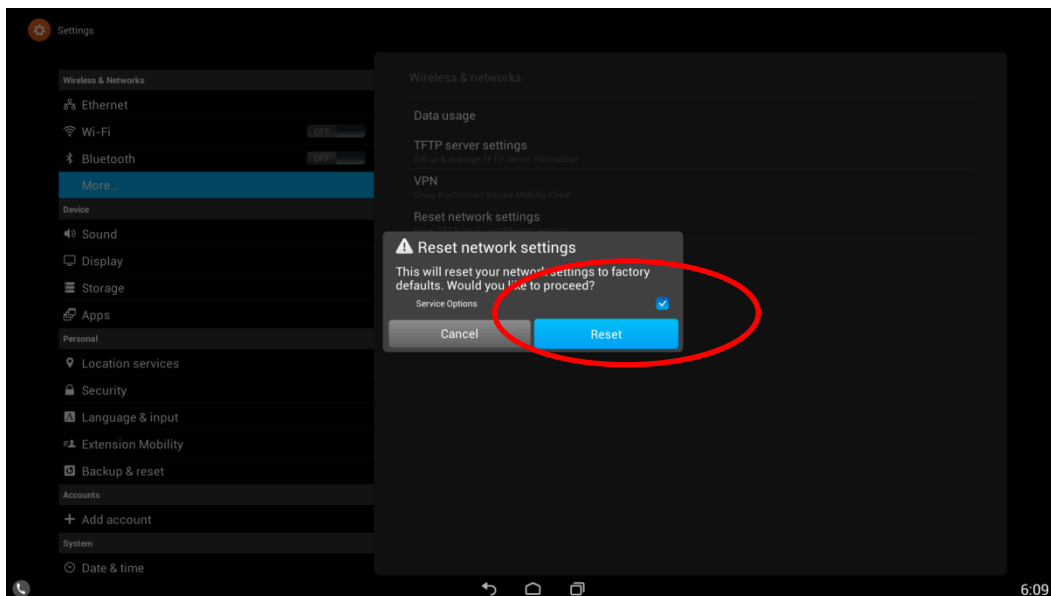
6. Click on “More...” in the left menu bar



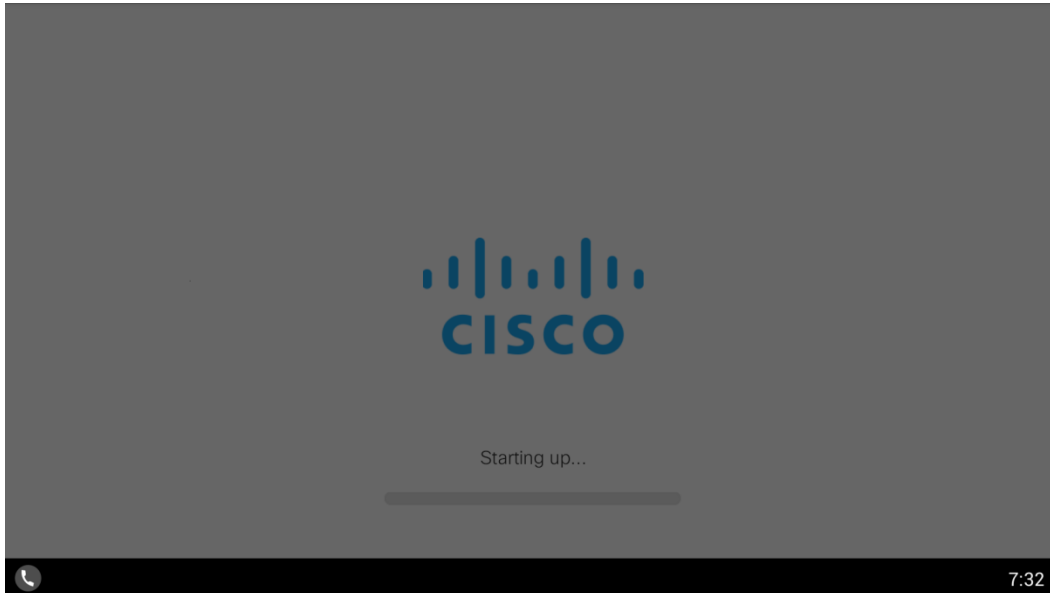
7. Click on “Reset network settings”



8. Select checkbox against “Service Options” and click on “Reset” button



9. The DX will reboot



10. Following screen will come up. Click on “**Collaboration Edge**”



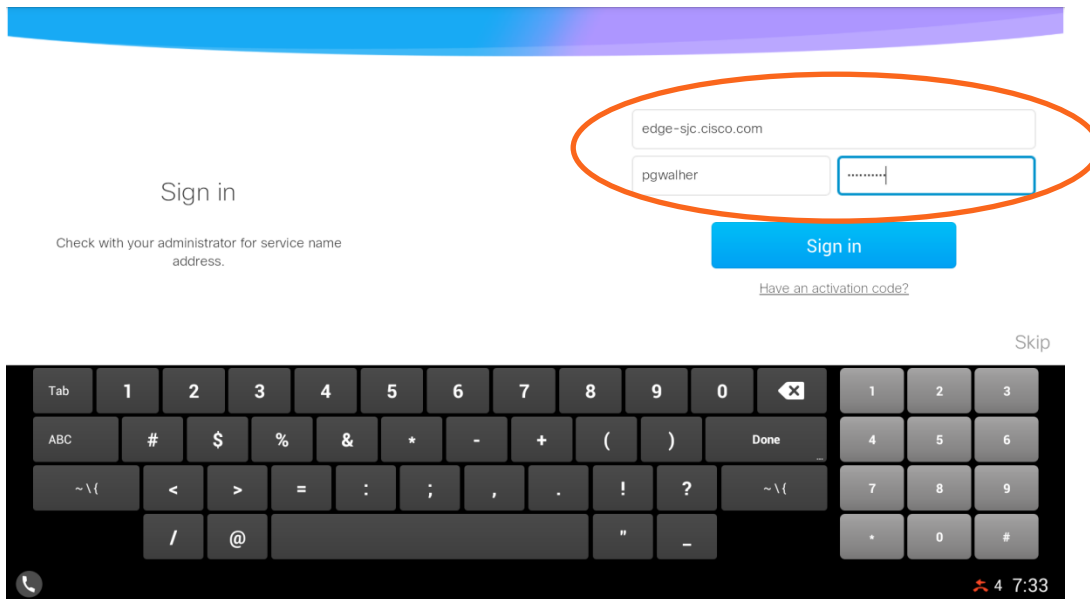
11. On the screen enter the following information  
(Screenshot attached is for DX70, you might get slightly different layout for DX80)

If you are in San Jose, enter

- edge-sjc.cisco.com
- <CEC user name>
- <CUCM password>

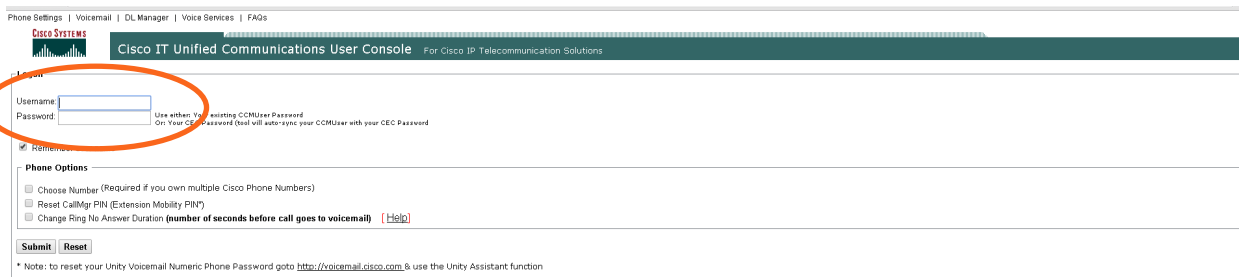
If you are based any other city in America, enter

- edge-amer.cisco.com
- <CEC user name>
- <CUCM password>



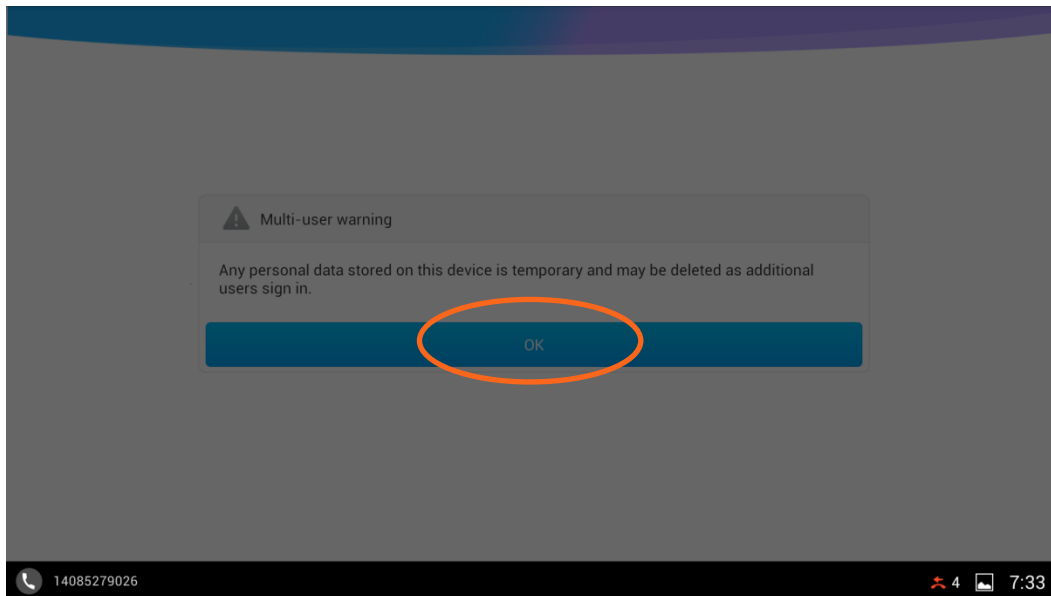
12. If you get an error **“Please verify user name and password and try again.”**
- Open browser on your laptop connected to Cisco network
  - Go to [phone.cisco.com](http://phone.cisco.com)
  - enter your CEC username and CEC password on the screen
  - Click on submit button.

This will sync up your CUCM password with your CEC password.



13. Go back to step 9

14. Select OK if prompted with following screen



15. Your DX will register with your personal number at bottom left  
(It might take up to 10 minutes for the number to appear depending on your network)

