

2-YEAR LIMITED INSTALLATION WARRANTY

A division of PWKIII, LLC

Thank you for choosing Krausch Architectural Windows & Doors ("KAWD") to replace your windows/doors for your home! We are proud to bring you products and services of the highest quality and value. KAWD installations are warranted for a period of two (2) years from the date of original installation. During this period, should a window or door that KAWD has installed fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you.

Warranty Description:

KAWD guarantees to the original consumer purchaser that products installed in a single family home or a multi-family home unit by KAWD will be free of defective workmanship for 2 years from the original installation date. If the determination has been made that the defect or concern is attributable to our workmanship, KAWD will, at its option, (1) repair the defective product, (2) replace the defective materials or (3) refund your purchase price.

Who is covered?

This warranty extends only to the original purchaser of windows and/or doors from KAWD. The warranty starts on the completion date of the installation of products in the home and remains effective as long as the original purchaser owns the home for up to 2 years. This warranty is NON transferable.

What's not covered?

Some things are not covered by this Limited Warranty such as: damage caused by improper use or maintenance, normal wear and tear, accident, abuse or neglect, acts of nature, any painting or staining not performed in accordance with KAWD painting or staining guidelines, caulking, except within the installation warranty coverage period; tarnishing or corrosion to hardware finishes except as specifically noted above in this Limited Warranty; fading of colored products due to normal weathering exposure; damage caused by others (e.g., brickwash, use of razor blades, use of sealants, sanding or improper washing); damage due to exposure to conditions beyond published performance specifications; damage to the products caused by water infiltration other than as a result of a defective product or glass; damage due to condensation; damage caused by airborne pollutants such as salt or acid rain; damage caused to the products by use of corrosive cleaning agents or exposure to harsh chemicals; damage caused to the products as a result of settling or structural failure of the structure in which the products are installed; damage as a result of any unauthorized modifications to the products performed after initial installation (e.g., glass tinting, security systems, insulated window coverings, etc.); slight glass curvature and minor scratches or other imperfections in the glass that do not impair structural rigidity or significantly obscure normal vision; or minor warpage of wood and clad wood doors. KAWD may defer actions on any claim for warpage for a period of up to twelve (12) months from the date of the claim in order to permit conditioning and equalization to humidity and temperature conditions. Installation services by other than authorized KAWD installers are not covered.

KAWD Painting and staining instructions are available from your KAWD sales representative. All warranties are void if the KAWD installed window or door unit is removed from the structure in which it was originally installed by anyone other than an authorized KAWD installer. Also excluded from this Limited Warranty are labor/services and materials to paint or stain any repaired or replaced product, component, trim, finishing or other materials applied to or adjacent to the products, or other carpentry work that may be required. Applicable taxes are also excluded.

If we are contacted by you within the applicable Limited Warranty period, we will provide the warranted remedies at no charge to you. If your products are beyond the coverage period of this Limited Warranty or if your repairs are not covered by this Limited Warranty, our KAWD service representatives can provide repairs, replacement parts or routine maintenance services, should you desire, at a reasonable charge. When warranty coverage is unclear, KAWD may charge an inspection fee for any on-site product inspections. If the inspector determines the KAWD supplied product has a defect covered by this Limited Warranty, the inspection fee will be waived.

Limitations on Remedies:

In no event will KAWD be liable for incidental or consequential damages (other than labor to repair or replace products under this warranty), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You also have specific legal rights under the manufacturer's warranty, and you may have other rights which vary from state to state.

SAMPLE

To obtain service under this warranty, contact us at 1-(520)-623-2249 or access KAWD's website at www.kawdaz.com. Please keep this certificate, along with contracts, invoices, and change orders for your records as they will be necessary to claim service.

Thank you for choosing Krausch Architectural Windows & Doors!

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