

Maintenance of Finishes by K.A.W.D.

Interior doors

- Clean with damp soft cloth no solvents or abrasives. Always wipe in the direction of the wood grain.

Some door styles come with door panels. Door panels are a floating panel and can shift from weather changes. Temperature, dryness and humidity are the main factors in shifting of panels on doors. These factors, at times, will cause the panels to move in a position to which the raw wood becomes exposed. Taking touch up stain to the raw wood with a brush or cloth is the fix. Temperature in homes must be kept at the proper level throughout the year. Interior doors are wood product just like cabinetry and with extreme temperature changes in the home, there becomes a greater opportunity for doors to expand and contract causing warping, twisting, as well as cracking of panels.

Exterior doors

- Weather stripping should be replaced once a year or as needed. Weather-stripping will wear through time and can shrink depending on sun exposure and weather conditions.
- Bottom sweep will also wear through time from opening and shutting of door as well as the weather exposures.
- Exterior doors should be re-sealed or stained once a year, recommending twice a year if heavy sun and weather exposure. Facing South, West and East are the largest exposure.
*Re-staining of doors must be done by a professional.

Warranties

Wood doors are Wood doors and have to be frequently maintained. By maintaining your doors with temperature control and proper re-sealing of your doors when needed, you doors will last much longer in comparison to little or no proper care.

- All wood doors come with a **1 year warranty** from date of CFO. This warranty will cover warping and/or twisting of doors. If door panels crack within this warranty timeframe, this will also be covered assuming the warrantied door has been well maintained.
 - Sun and weather damage are **not** covered as a warranty item.

In a warranty related circumstance, manufacturers may require to get back the damaged doors to inspect, repair and or replace as they deem necessary. Oversized Doors over 4' in width and or over 8' height are out of warranty. Doors heavily exposed to weather like gates, portal doors, shutters, etc... are not warrantied, due to doors are not climate controlled and are subjected to all temperature changes around wood. Doors can twist, warp and crack from heavy temperature changes.

- Stain and Seal Finish: Water base or Oil base contents are used on doors to create each customer's requested finish, all doors are sealed. Customer should be able to touch up doors, but for heavy touch up, door or doors may have to be re-stained and sealed.

Avoid Temperature And Humidity Extremes

Extremes in temperature and humidity can cause wood to expand and contract, swell or warp, and dry out- possibly damaging the finish of your cabinetry. It is important to control the temperature and humidity in your home all year long. You should allow minor warping to go through one heating cycle before considering replacement.

- Temperature increases cause materials to expand.
- Temperature decreases cause materials to contract or shrink.
- Sudden temperature changes cause more dramatic material changes.
- More likely to lead to cracking, and splitting in solid wood.
- More likely to lead to warping, cupping and bowing in any wood components.

Remediation

- Use dehumidifiers and / or air conditioners in summer to control excess humidity.
- Use a humidifier to keep the air from becoming too dry in winter.
- Maintain climate control during the off season of vacation homes to reduce the risk of damage.

Disclosure:

1. Failure to follow and comply with these recommended guidelines may forfeit the validity of warranty claims.
2. All warranty claims will be reviewed on a case by case basis.
3. Krausch Architectural Windows & Doors reserves the right to deny any warranty claim due to improper handling and/or care.
4. When an item is replaced or repaired under a warranty claim, Krausch Architectural Windows & Doors is only responsible for replacing the item in the original state of "finished" condition that the product(s) were originally delivered in.